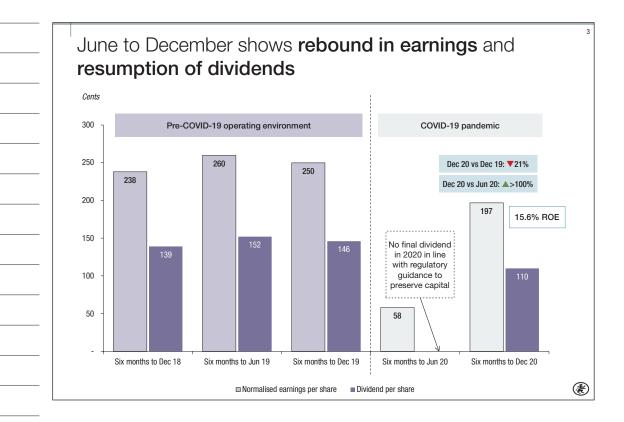


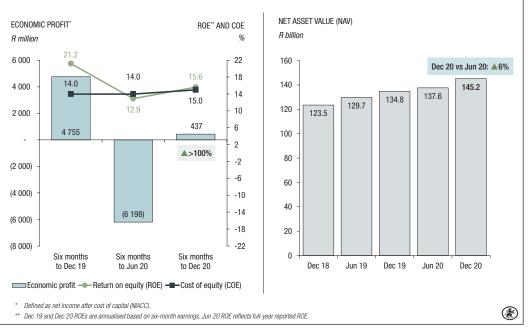
FOR THE SIX MONTHS ENDED 31 DECEMBER 2020



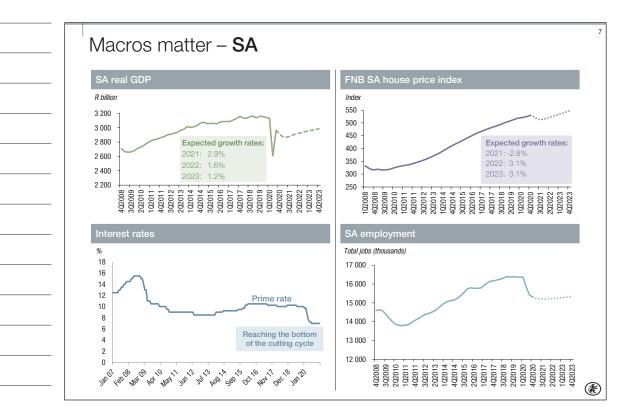


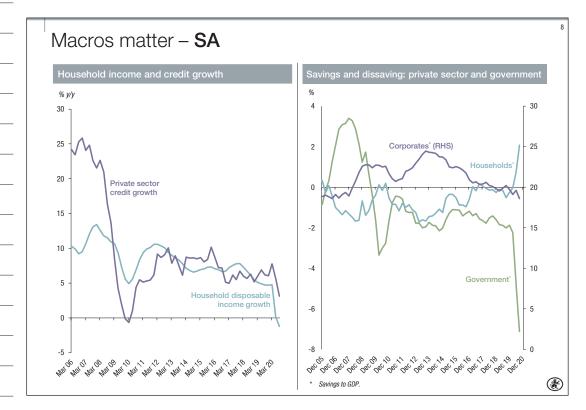


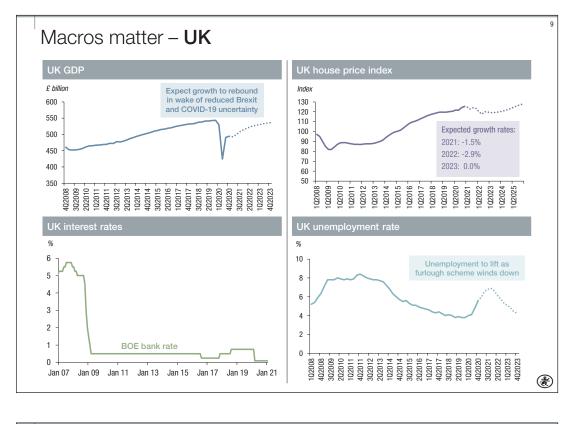
Return to economic profit generation and continued NAV accretion

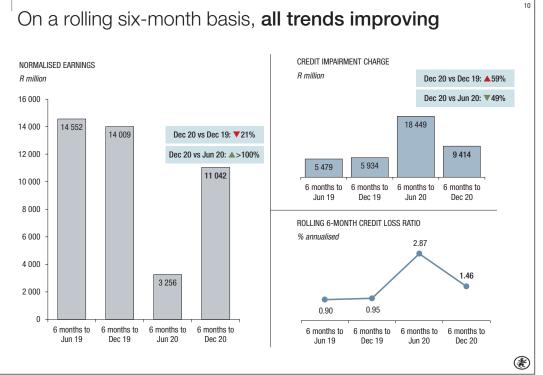


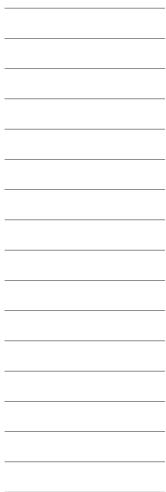
Pandemic response framework to protect shareholder	
value implemented	
• FirstRand implemented specific actions in March 2020 to weather the storm and ensure	
the group can fully capitalise on recovery	
 Anchored business to financial resource management principles for next 18 to 24 months: 	
Carefully price for financial resources	
 Appropriately provide against lending portfolios 	
Cost management focus	
 Balance sheet appropriately tilted to macro outlook and strengthened further 	
Accrete capital and NAV – deployment of capital to reflect revised cost of equity	
Objective: To emerge from COVID-19 with	
limited vulnerabilities and capital for growth	
 ®	
	1
and delivered desired outcomes	
 Absorbed material negative endowment impact from 300 bps of rate cuts 	
 Deliberately favoured in-force portfolios rather than front-book origination 	
 Assisted customers in managing their existing exposures combined with a 	
build-up in deposit balances and loan repayments, which resulted in a decline in total advances	
 This outcome avoided origination strain when the portfolio was experiencing 	
stage migration	
Pricing discipline maintained	
 Group is demonstrably well provided (since June 2020, advances have declined, and provisions were increased) 	
Costs well contained	
 Costs well contained Group accreted NAV and has declared interim dividend of 110 cents per share 	

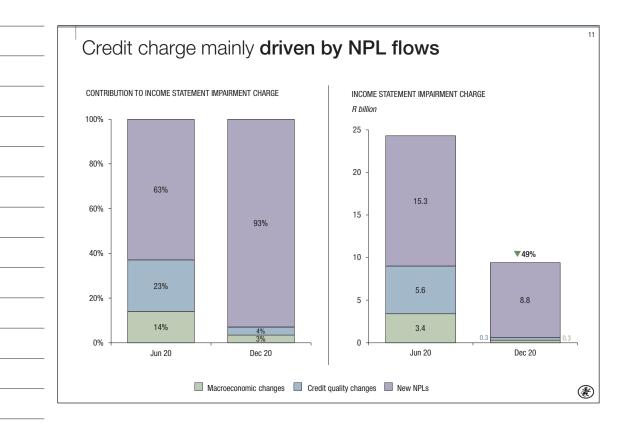


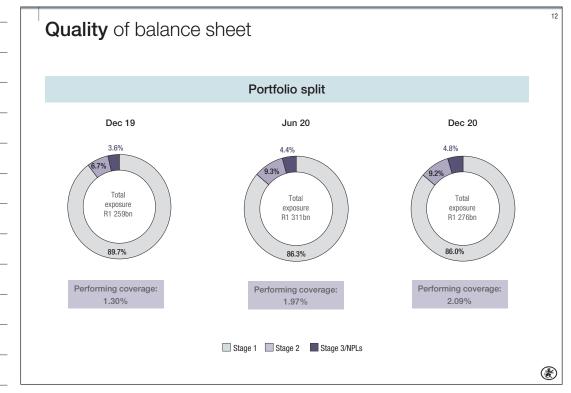


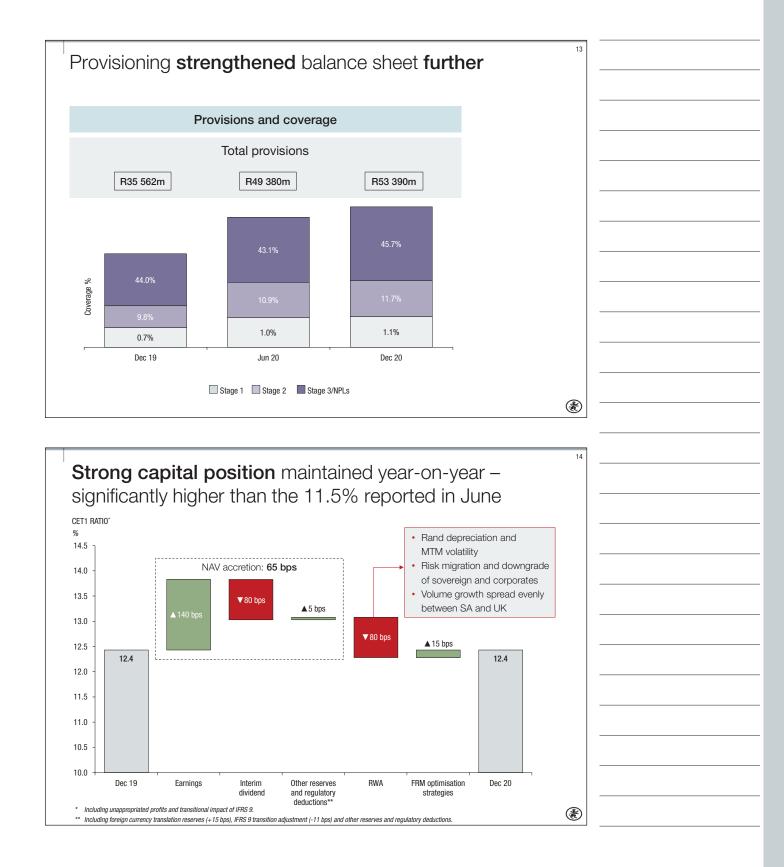


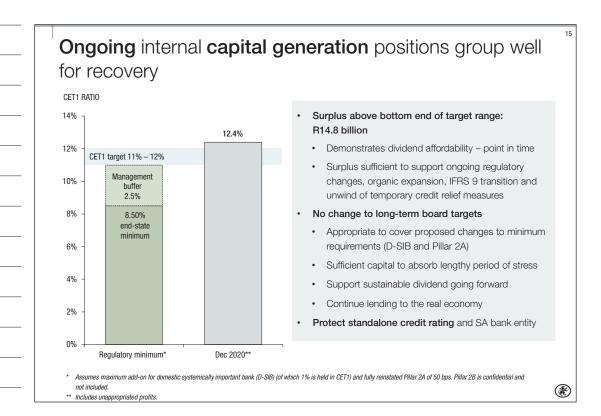














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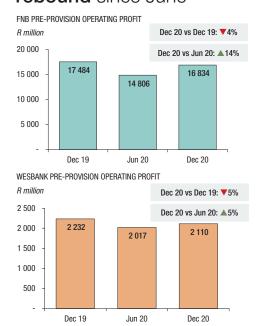
Dec 20

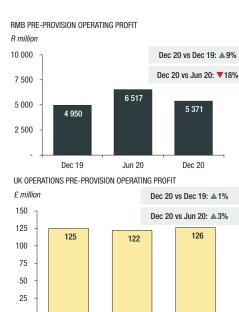
Year-on-year **operating business performance** shows impact of pandemic

	NOF	NORMALISED EARNINGS			
R million	Dec 20	Dec 20 Dec 19			
FNB	7 326	9 164	(20) 🔻		
RMB	3 184	3 406	(7) 🔻		
WesBank	678	966	(30) 🔻		
UK operations	1 043	1 177	(11) 🔻		
Centre	(1 189)	(704)	69 🔻		
Total group	11 042	14 009	(21) 🔻		

* FirstRand Corporate Centre (FCC) including Group Treasury.

Pre-provision operating profit picture demonstrates rebound since June





Jun 20

Dec 19

-	

FNB's franchise proved to be resilient June to December

- Growth in core transactional accounts reflects leading transactional and digital value propositions
- Servicing customers' requirements on platform enabled FNB to leverage transactional capabilities and multi-year quality primary bank relationships
- Digital volume growth demonstrates platform scalability
- Robust deposit growth
- Operating expenses growth contained whilst investment continued
- Advances declined in line with group FRM strategies:
 - Credit capacity focused on supporting in-force customers to manage their exposures
 - Origination focused on good credit quality customers and affordability metrics
 - · Credit capacity has been accumulated for deployment into improving macros

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3

Portfolios remain conservatively provided

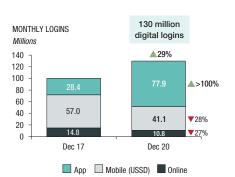
Year-on-year **held up well operationally** despite pre-pandemic base effect

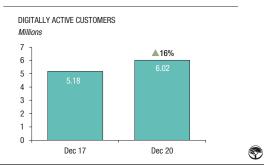
Customers			eBucks		71%	of customers are
	- 10		Earn value R9	04m (19%)	1 70	digitally active
Retail	7.43m	+2%	Earned since inception	R14.2bn	Retail: 71%	Commercial: 65%
Commercial	1.09m	+9%	eWallet		Digital	
Rest of Africa	1.82m	+3%	Send money value	(5%)	Volumes	+10%
	-		% of ATM withdrawals	31%	Monthly logins	+11%
Total	10.34m	+3%	Value of withdrawals	R17bn	Арр	,0
eWallet*	2.83m	(1%)	Wealth and investmen	its	Volumes	+22%
			Account base	+18%	Monthly logins	+41%
Insurance			Trade values	R20bn	Average users	3.9m
In-force APE		+9%	AUM	R60.3bn	Average monthly	logins 29
Retail base per	etration	25%	Representation points	s**	Time spent in De	c 20 46 mins
Number of lives	s covered	6.5m	Branches	767 –		oted the BANKING BRAND
Third-largest insurer in FNB			ATMs (incl. ADTs) 62	226 (8%)		Africa
base by debit of			CashPlus (agents) 13	376 >100%		nce [®] Banking 500 Report
a Wallat transaction bees refers to wallate that have previously funds and been accessed at least twice in a six-month period. Drive period forume ware restated because of a data cleann						

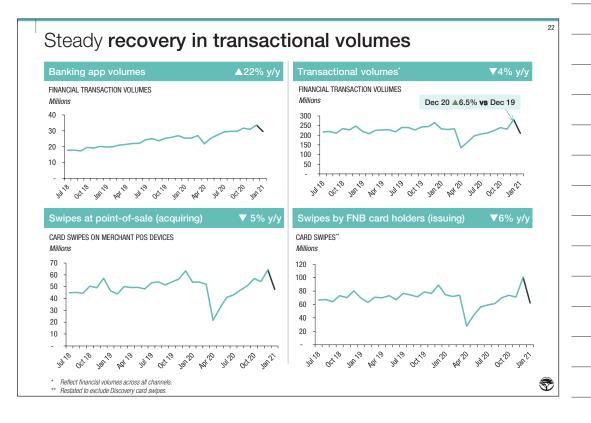
eWallet transacting base refers to wallets that have received funds and been accessed at least twice in a six-month period. Prior period figures were restated because of a data clean-up.
 Including rest of Africa.

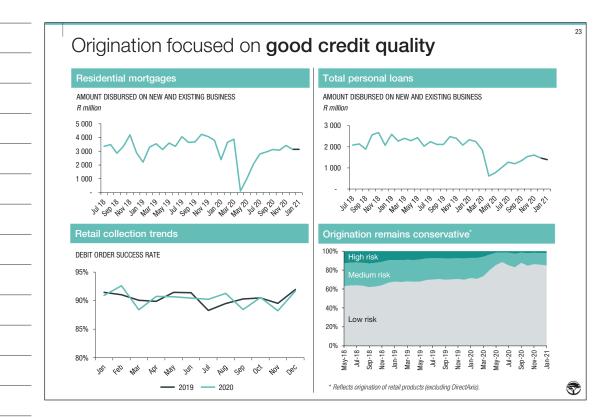
Benefits of FNB's digital platform strategy

- Single and secure authentication
 point
- Designed for identical interaction on both assisted and unassisted channels
- Most financial service requirements
 digitally enabled
- Ability to offer contextual customer
 experiences and ecosystem: >>nav
- New and safer digital product opportunities, e.g. virtual card
- Allows for digital purchases and execution, i.e. electricity, mobile and digital vouchers
- 6 million digitally active customers



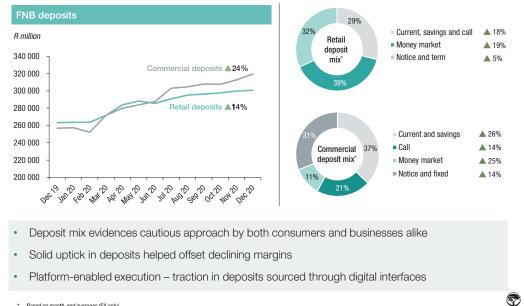




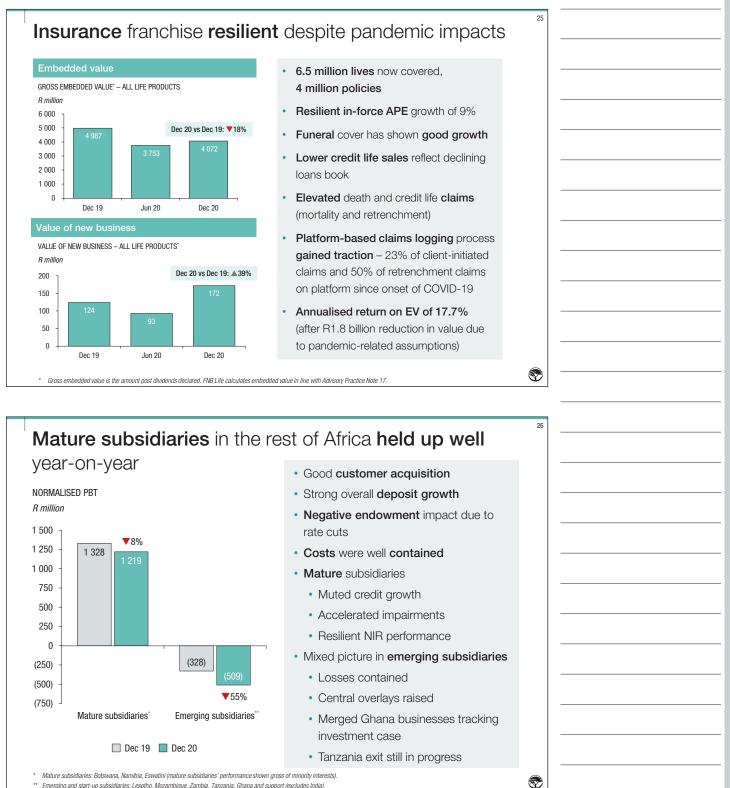


Precautionary savings underpinned strong growth in deposits

24



Based on month-end averages (SA only)



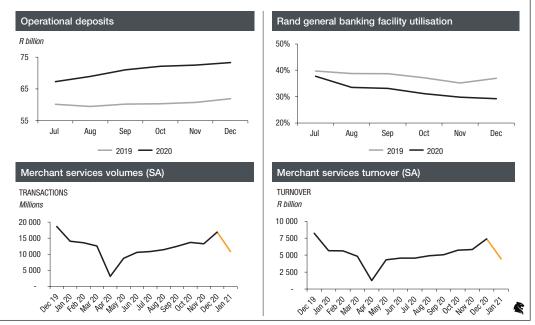
** Emerging and start-up subsidiaries: Lesotho, Mozambique, Zambia, Tanzania, Ghana and support (excludes India).

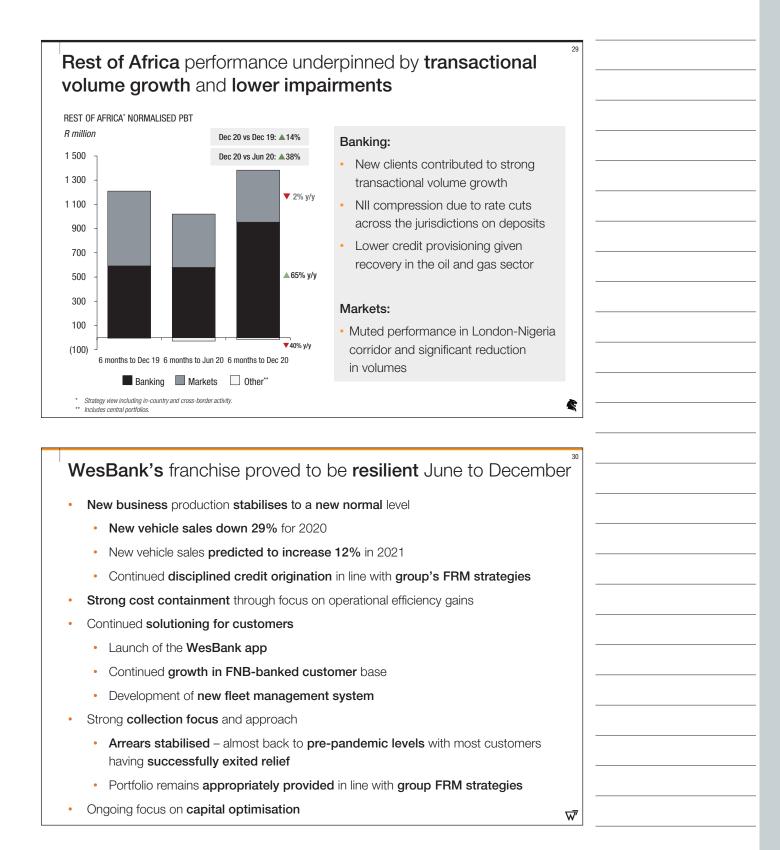
RMB's franchise proved to be resilient June to December

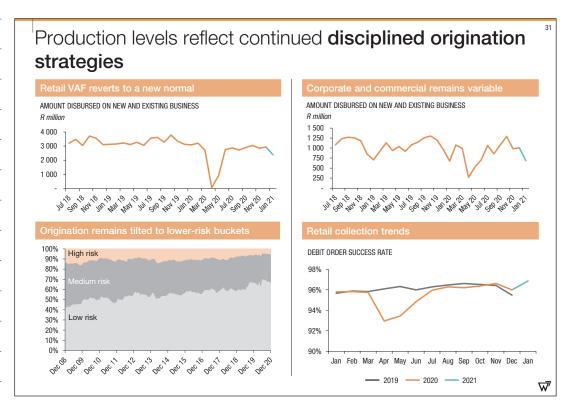
- Operational take-outs:
 - Markets business's performance benefited from continued momentum in local market activity
 - Resilient deposit growth of 4% reflects increased liquidity of corporates
 - Domestic transactional volumes rebounded off a depressed base, with good growth in new clients and volumes in the rest of Africa
 - · Profit on realisation from principal investments business of c. R260 million
 - Growth in private equity annuity income benefiting from previous investments and modest recovery of economic activity
- In line with group FRM strategies:
 - Portfolio conservatively provided, reflecting the constrained environment
 - Advances down 3% since June, reflecting:
 - · Significant repayments across the portfolio
 - Muted new business origination (c. R30 billion) given continued focus on pricing discipline, and low levels of corporate confidence and demand

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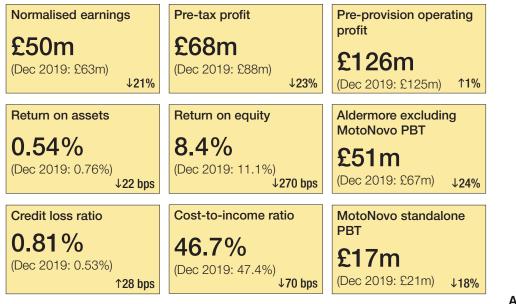
Robust operational deposit growth and merchant services volumes recovering from lockdown lows

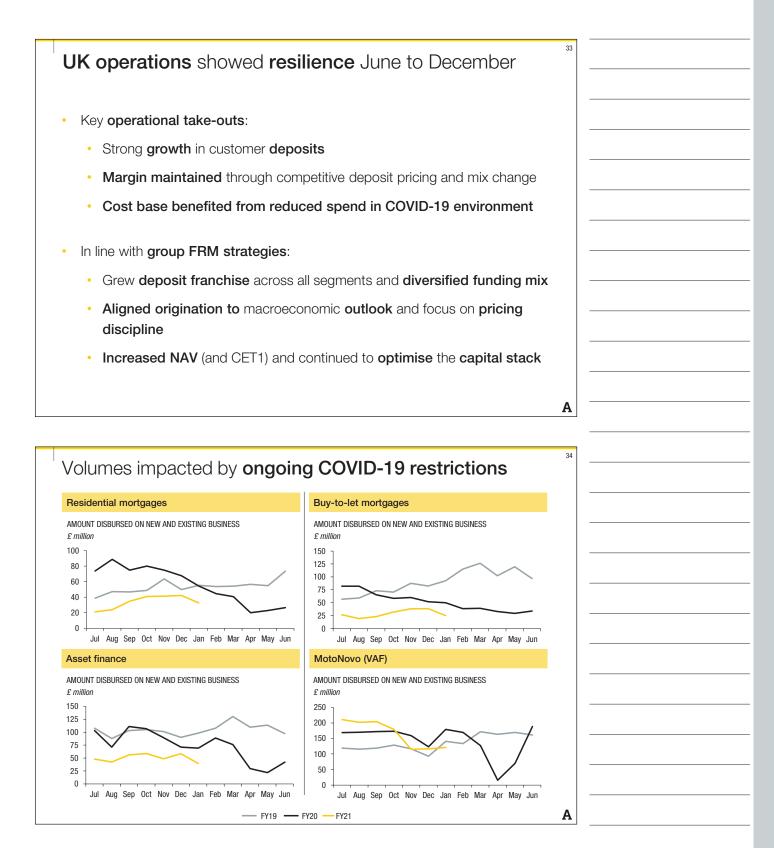






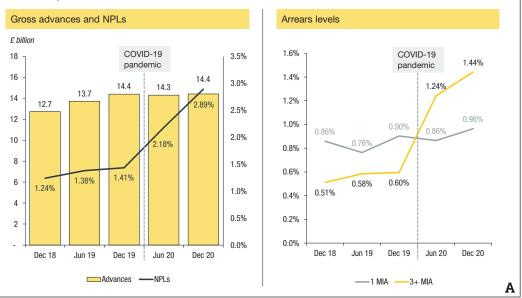
UK operations' year-on-year performance reflects pre-pandemic base effect





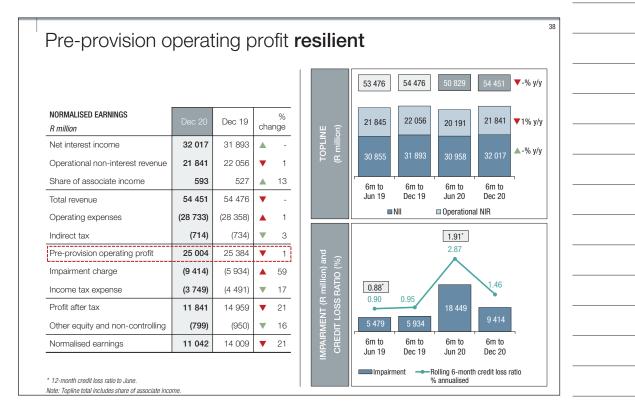


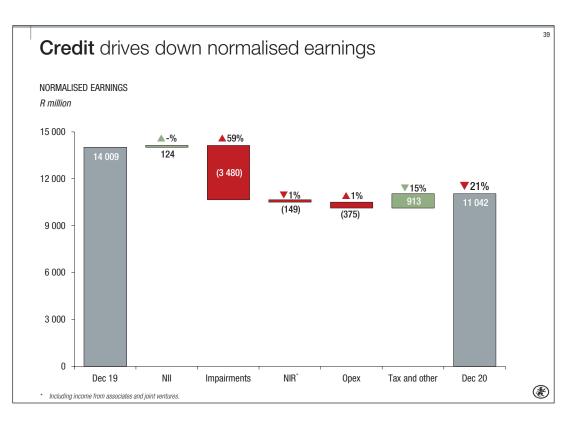
 Significant increase in NPLs and 3+ months in arrears (MIA) levels since pandemic hit in early 2020



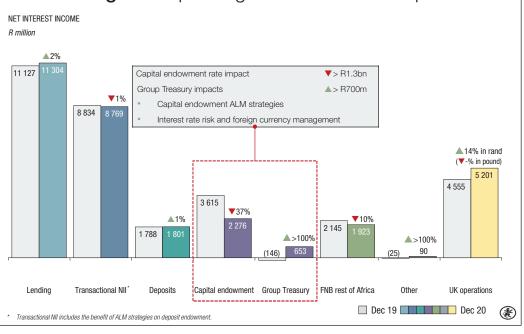


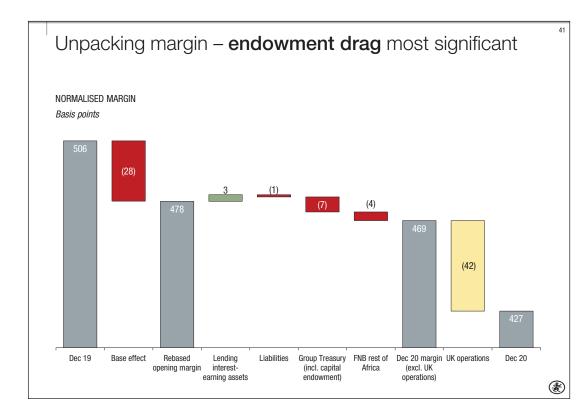
Key performance metrics (normalised)					
Dec 20 Dec 19 % change					
Diluted EPS (cents)	196.8	249.7	21	▼	
Dividend per share (cents)	110	146	25	▼	
Earnings (R million)	11 042	14 009	21	▼	
NIACC* (R million)	437	4 755	91	▼	
Net asset value per share (cents)	2 588.3	2 402.2	8		
Net interest margin (%)	4.27	4.64		▼	
Credit loss ratio (%)	1.46	0.95			
Credit loss ratio (excluding UK operations) (%)	1.64	1.06			
Cost-to-income ratio (%)	52.8	52.1			
Return on equity (%)	15.6	21.2		▼	
Return on assets (%)	1.14	1.66		▼	
CET1 ratio** (%)	12.4	12.4		-	



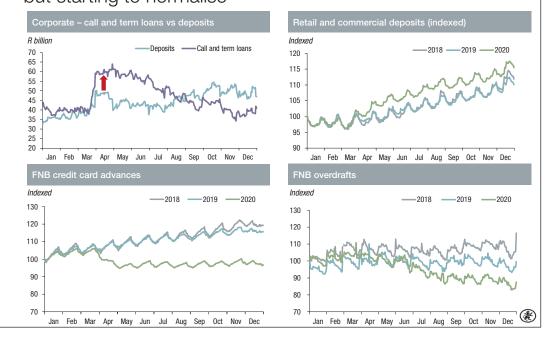


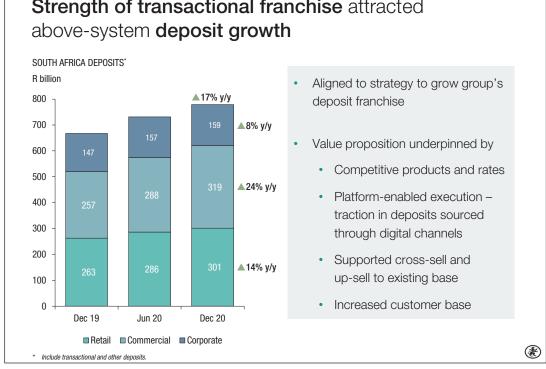
Net interest income resilient due to **liabilities growth** and **ALM strategies** despite negative endowment impact





Lockdown caused **dislocation to balance sheet trends** but starting to normalise



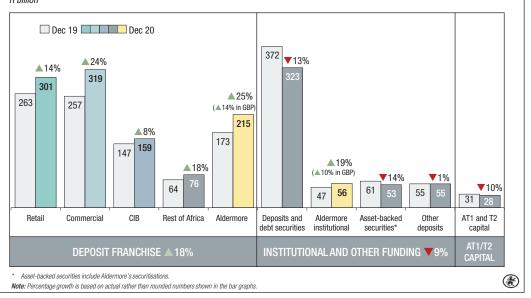


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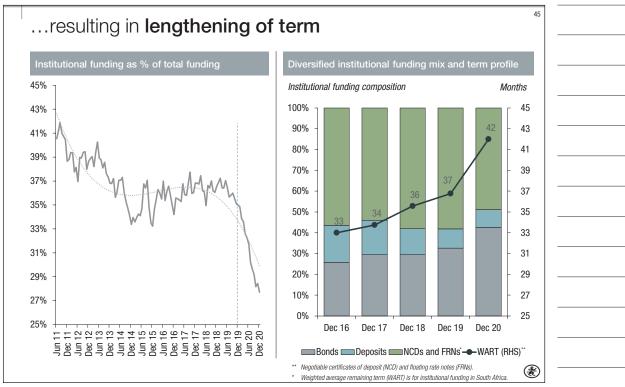
Strength of deposit franchise supported lower institutional issuances...

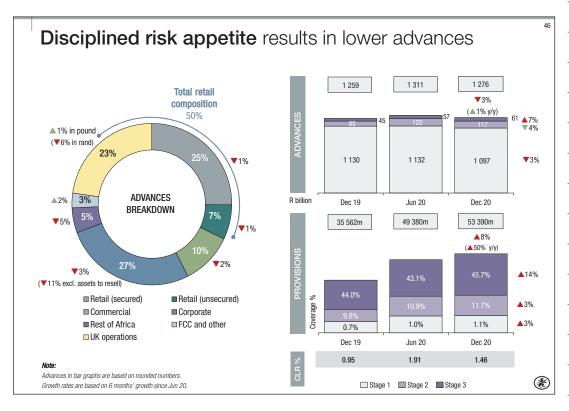


LIABILITIES R billion

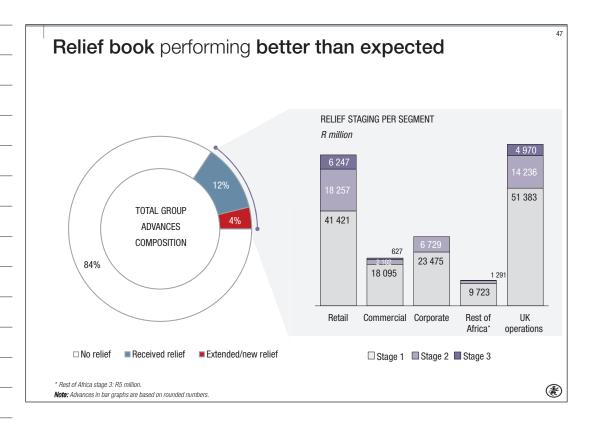


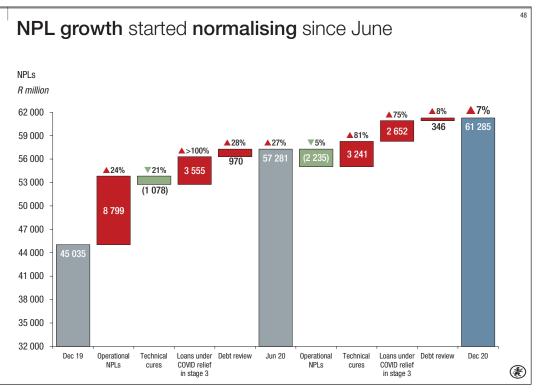
Strength of transactional franchise attracted

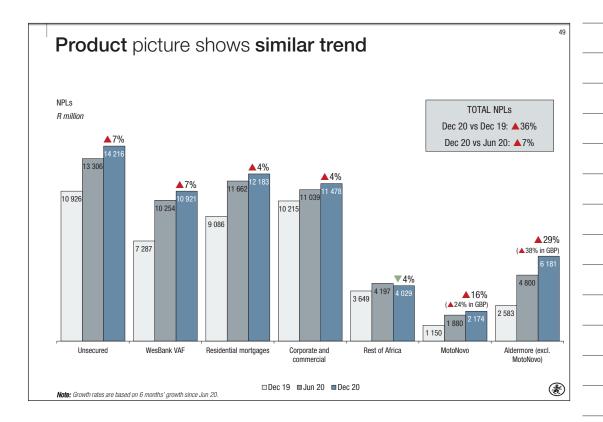




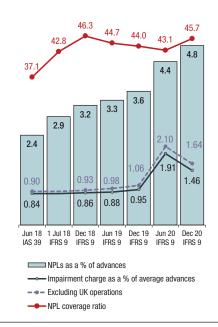




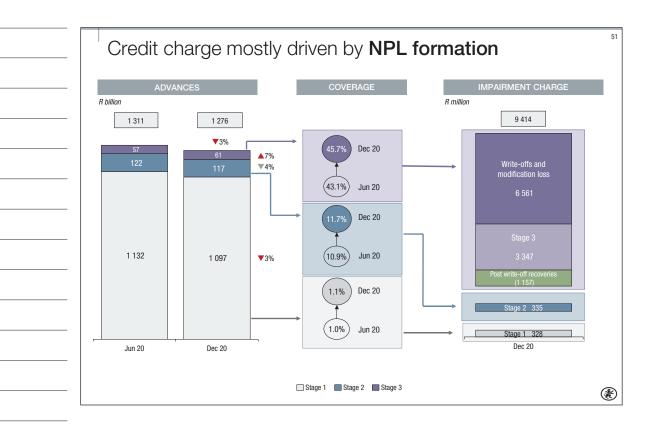


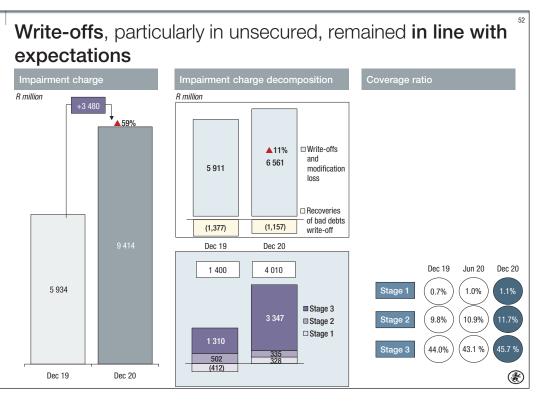


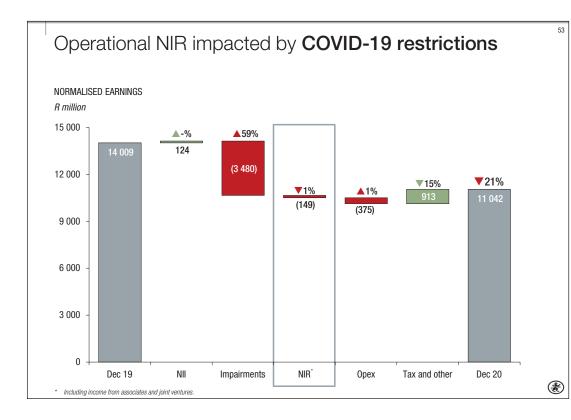
Credit charge increased across all products but lower than June



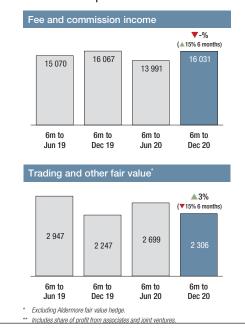
CREDIT LOSS RATIO %	Dec 20	Dec 19	Jun 20
Retail – secured	0.97	0.63	1.28
Residential mortgages	0.47	0.22	0.64
WesBank VAF	2.04	1.49	2.64
Retail – unsecured	7.71	6.90	9.83
FNB card	5.14	4.25	6.85
Personal loans	9.36	8.29	12.06
- FNB	8.39	8.29	11.44
- COVID-19 relief	21.13	-	32.99
Retail other	8.27	8.12	9.62
Total retail	2.70	1.95	3.09
Commercial	1.46	0.97	2.39
Corporate	0.48	0.07	0.95
Rest of Africa	2.32	1.29	2.49
FCC (including GTSY)	0.11	0.03	0.28
Total excluding UK operations	1.64	1.06	2.10
UK operations	0.83	0.53	1.23
Total including UK operations	1.46	0.95	1.91

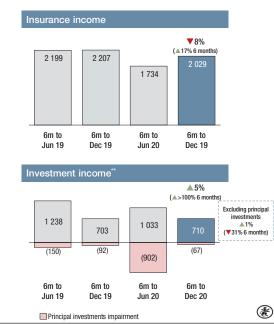




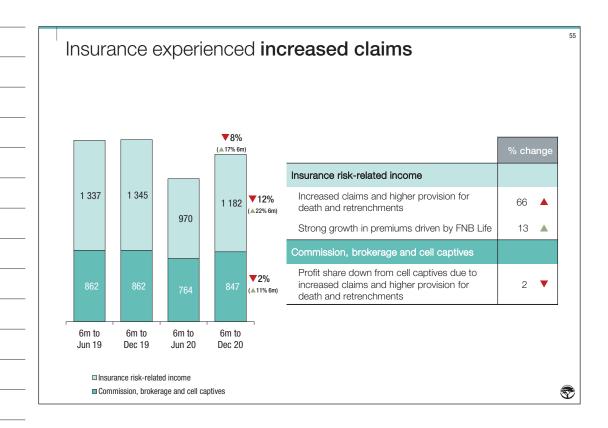


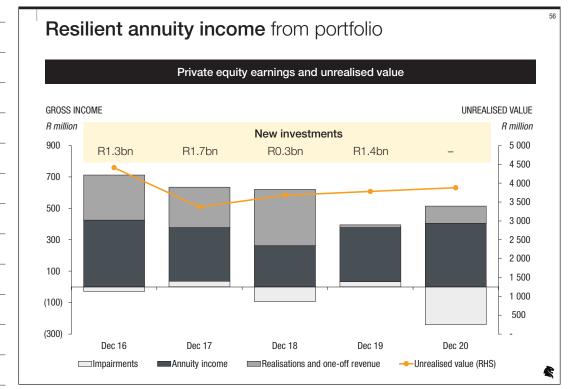
Fee and commission income flat, despite rebound in the second quarter

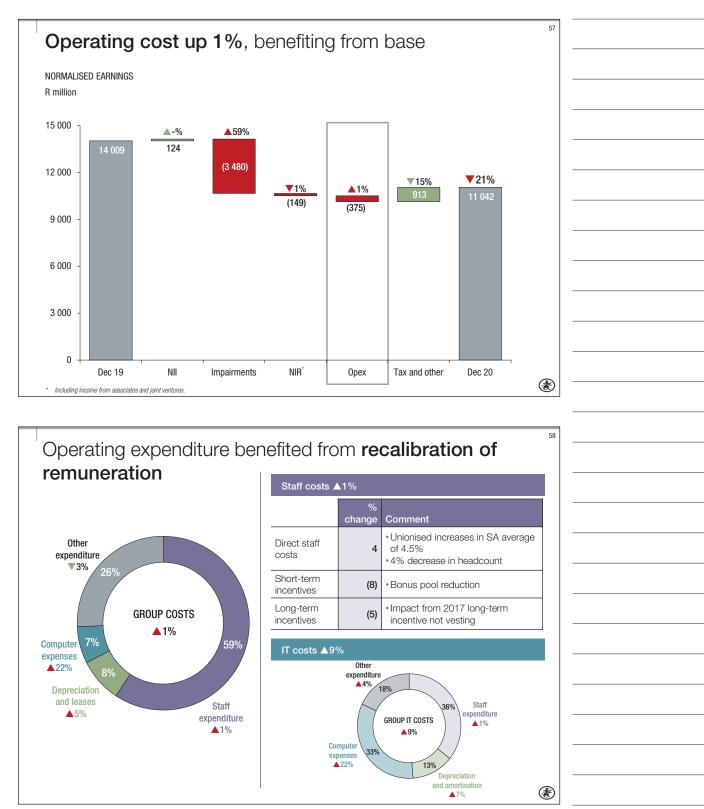


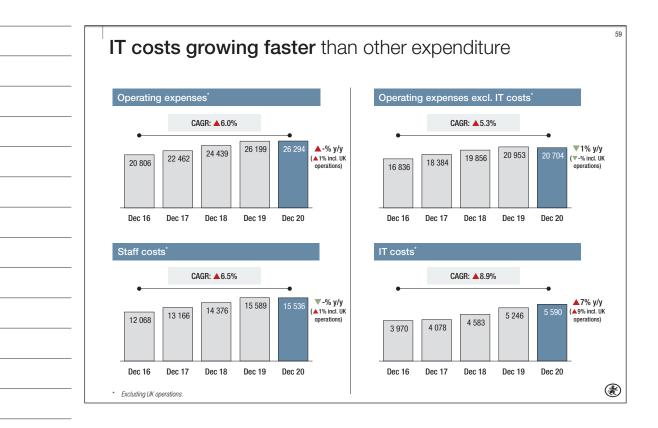




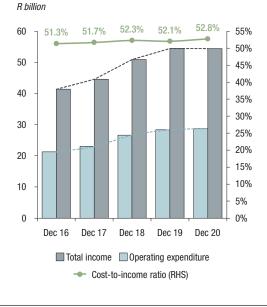








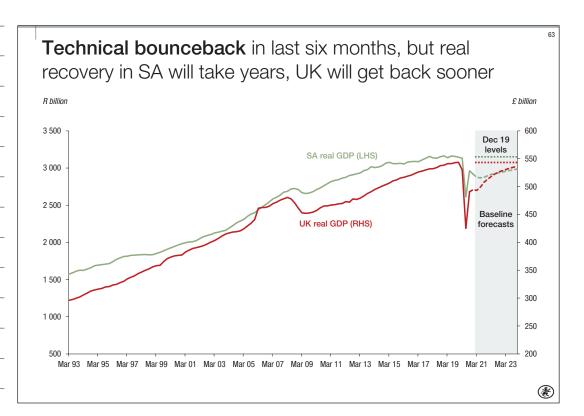
The group continues to **work on cost base**, investments in growth strategies impact bottom line



Cost increase of 1%:

- Despite pre-COVID-19 cost efficiencies
- Continued to invest in new initiatives, technology and platforms through the income statement
- Base effect variable remuneration

	61	
×		
FirstRand		
	looking	
2020	looking ahead	
RESULTS PRESENTATION for the six months ended 31 December		
	62	1
Operating environment remair		
despite rebound		
 Risk of a third wave and projected timing of va 	ccination programme	
 Economy continues to open up 		
Origination levels expected to remain mute	d	
 Transactional volumes expected to trend b by Q4 of FY21 	back towards pre-pandemic levels	
 Benefits of improving trend likely to be damped 	ened by lag effect of rising arrears	
and NPLs		
 Better than expected rebound means group v on June 2020 base 	will achieve positive earnings growth	
 Absolute H1 earnings not likely to be repeated 	1 in H2	
	*	



FirstRand's distinctive proposition

THE GROUP IS:

- A portfolio of multi-branded businesses providing a broad range of financial services
- A market leader in SA with ambitions to achieve leadership in all chosen markets
- · Differentiated by a long-standing culture of entrepreneurial thinking

THE GROUP HAS:

- A platform-enabled, integrated strategy building ecosystems around the needs of customers
- Demonstrated an ability to create long-term, sustainable franchise value through innovation
- A disciplined approach to the allocation of scarce financial resources
- A long-term track record of delivering superior economic profits, returns and dividends to shareholders

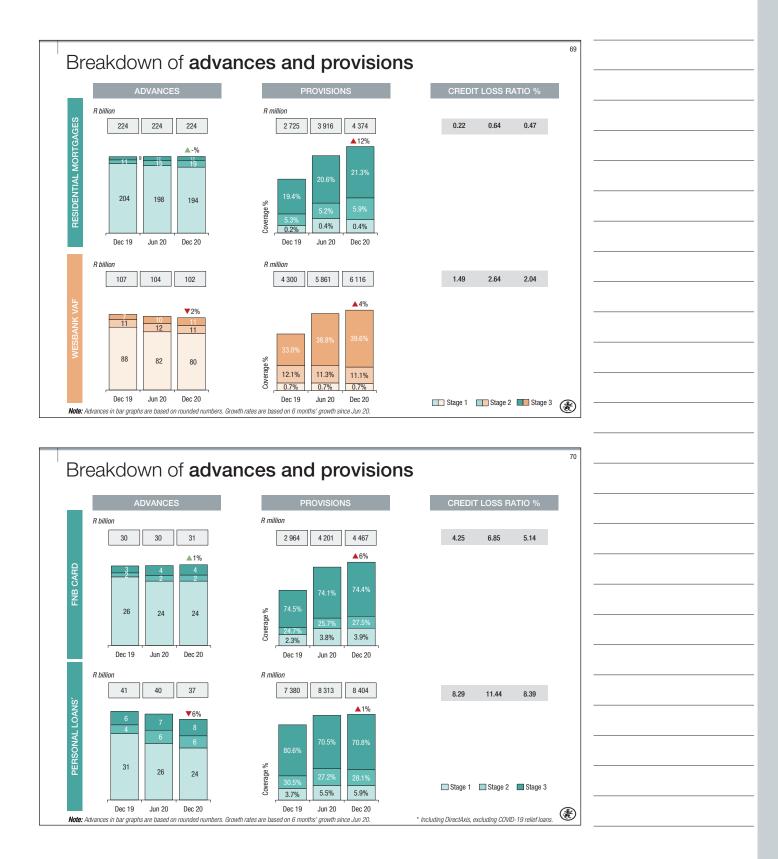
20 RESULT	Exercise Strand	app	oendix	65	
the lives of its cu to a sus	nework mits to building a future of SI stomers, employees and the stainable future and will prese ate long-term value and sup	e societies it serves. The societies it serves. The group's enduring the group's enduring the group is enduring the social sector is the sector secto	nis is the foundation ng promise	66	
	DELIVERED THROUGH CUI	RRENT STRATEGIES			
Protect and grow banking businesses	Increase dive Broaden financial services offering	ersification – activity and Portfolio approach to the rest of Africa	geography Grow a more valuable UK business	-	
SOUTH	I AFRICA	REST OF AFRICA	UK	-	
Build a platform financial ser	-based integrated vices business	Better leverage existing portfolio	Scale, disrupt and digitise	-	
	Enabled by disruptiv	- ·		-	
Underpinned b	y disciplined management of f	inancial resources and e	empowered people		

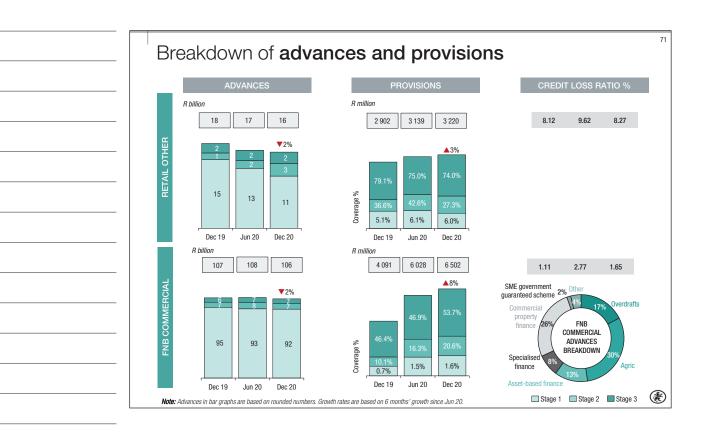


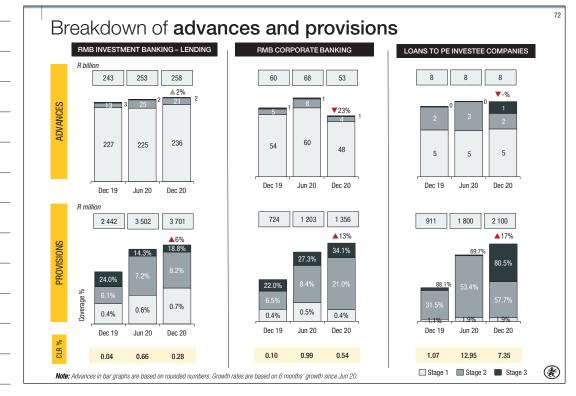
Group has protected its balance sheet

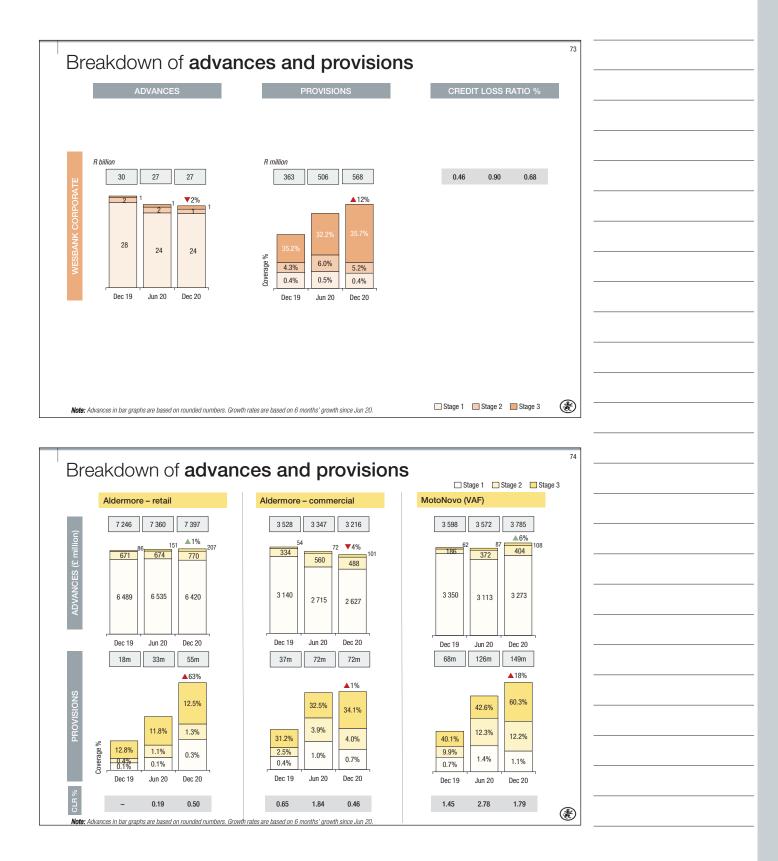
	ACTUAL	TREND
Assets in marketable format	>R490 billion	Increased (improved liquidity)
Liquid assets as % total assets*	25%	Increased (improved liquidity)
LCR and NSFR	LCR: 122% (group), 127% (bank) NSFR: 125% (group), 124% (bank)	The group entered the pandemic in a strong liquidity position, which has been maintained – ratios remain well above regulatory minimums
Credit quality of assets	BB-/B+	Stable
Institutional funding term**	42 months	Increased duration through optimisation
Deposit franchise**	72% core deposit funding	Increased contribution to overall funding (improved liquidity risk profile)
RWA risk density	55.4%	Improved – shift in asset mix, growth in derivative assets and optimisation
CET1 ratio	12.4% (group), 13.5% (bank)	Increased – remains above internal target range and well above regulatory minimums
Standalone bank credit rating	Highest in SA	Maintained
* Reflects internal economic view.		

** For South African operations only.









IMPAIRMENT CHARGE R million	Stage 1	Stage 2	Stage 3	Tot
Retail – secured	(217)	771	1 027	1 58
Residential mortgages	(38)	455	112	52
WesBank VAF	(179)	316	915	1 05
Retail – unsecured	(150)	1 366	2 193	3 40
FNB card	(64)	442	403	78
Personal loans	(63)	805	1 202	1 94
- FNB	(18)	596	1 031	1 60
- COVID-19 relief	(45)	209	171	33
Retail other	(23)	119	588	68
FNB centre	620	-	-	62
Total retail	253	2 137	3 220	5 61
Commercial	(343)	730	588	97
Corporate	297	225	298	82
Rest of Africa	68	373	310	75
FCC (including GTSY)	22	5	(6)	2
Total excluding UK operations	297	3 470	4 410	8 17
UK operations	(130)	231	1 136	1 23
Total including UK operations	167	3 701	5 546	9 41

Drivers of FCC year-on-year performance

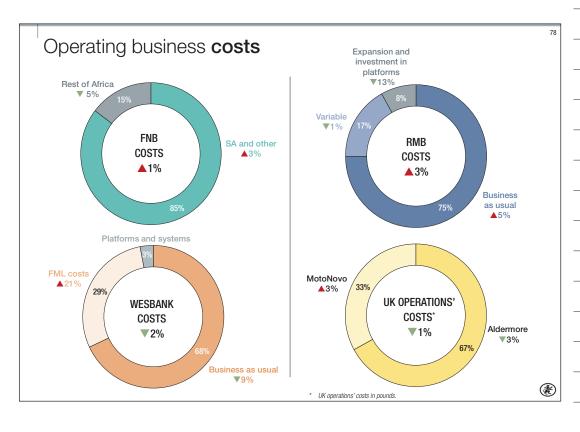
	Year-on-year movement (R million)
Funds transfer pricing and liquidity	200
Capital negative endowment	(678)
Tanzania exit	(187)
Write-down in certain sovereign bond exposures in the rest of Africa portfolio	(100)
Rest of Africa GTSY"	(153)
CSI payment reduction	95
Lower operating expenses, issuance fees, investment in platforms, write-downs	94

* FNB Botswana: reduced interest and lower asset repricing quicker than liabilities (R85m), FNB Namibia: interest rate mismatch and lower interest rates (R44m), FNB Mozambique: reduced investment in treasury bills due to lower interest yield (R39m), RMB Nigeria: translation loss due to dividend not paid in cash (R44m), First National Bank Ghana: interest income on short-dated government bonds (+R44m).

	£ million	R million (rand equivalent)
Investment at acquisition (March 2018) @ spot rate (£1 = R16.68)	1 098	18 311
Aldermore excluding MotoNovo: three-month earnings 2018	16	
June 2018 adjusted NAV @ spot rate (£1 = R18.18)	1 114	20 253
Aldermore excluding MotoNovo: annual earnings 2019	95	
June 2019 adjusted NAV @ spot rate (£1 = R17.98)	1 209	21 738
Aldermore excluding MotoNovo: annual earnings 2020	52	
June 2020 adjusted NAV @ spot rate (£1 = R21.43)	1 261	27 023
Aldermore excluding MotoNovo: six-month earnings December 2020	37	
December 2020 adjusted NAV @ spot rate (£1 = R20.06)	1 298	26 038
Aldermore excluding MotoNovo return on investment over 33 months	18.2%	42.2%
Compound annual growth rate (CAGR)	6.3%	13.7%

FirstRand excess capital could have been invested at 3-month JIBAR: 7.11% (2018), 7.06% (2019), 6.51% (2020) and 3.67% (December 2020)







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