Update on Aldermore

Steven Cooper, CEO

March 2022

Aldermere

Investment case for Aldermore acquisition positive for FirstRand shareholders

FirstRand acquired a **profitable specialist bank** in 2018

- Attractive margins
- · More diversified asset portfolio
- Scalable deposit franchise
- Small share of very large profit pools in the UK – significant opportunity to scale

Aldermore **investment case remains solid**, delivering appropriate risk-adjusted returns above cost of equity

- Sustainable, efficient funding for MotoNovo
- Integration progressing and FRM practices gaining traction
- Ultimately should be monetised through growth in NAV and dividend flow
- Remained profitable during Covid-19, with further recovery seen in H1 results



FirstRand believes more **value unlock** to come

Benefits to Aldermore of FirstRand ownership

Access to **best-in-class financial resource management** disciplines

- Significant cultural shift driven by FRM
- Product returns assessed on fully allocated cost basis
- Transfer pricing for liabilities rolled out
- Consistent pricing
 framework and models
 implemented
- Earnings volatility and reporting developed

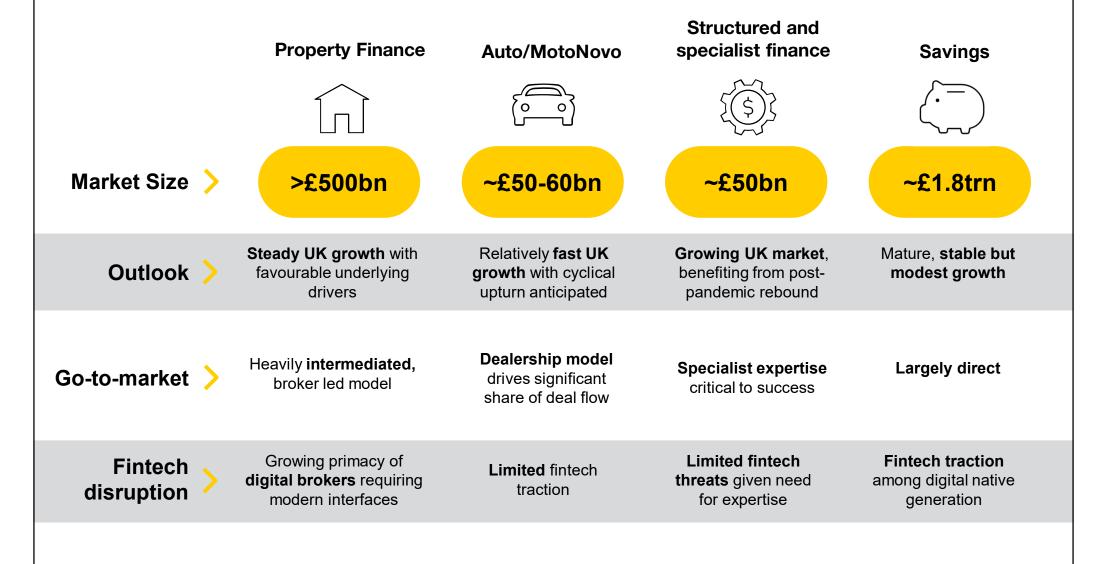
Close collaboration across the group

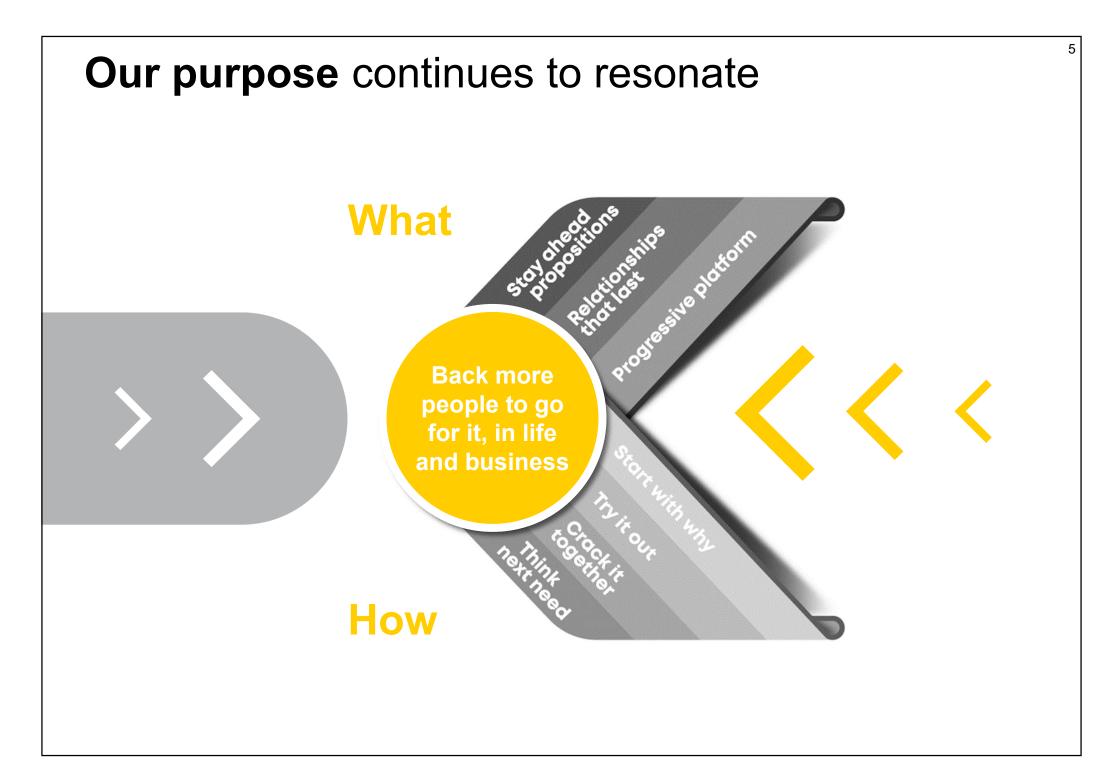
- Able to tap technical resource at FirstRand including savings, mortgages, modelling and internal audit
- FirstRand supporting on key projects such as IRB, FRM and BCBS239
- Utilise FirstRand expertise to mature strategies for MREL and securitisation
- In IT, leverage info security expertise, threat intelligence and tooling

Strongly capitalised stable parent

- All capital now internally sourced and liquidity lines available, e.g. to manage Covid-19 volatility
- Able to issue capital at speed to parent

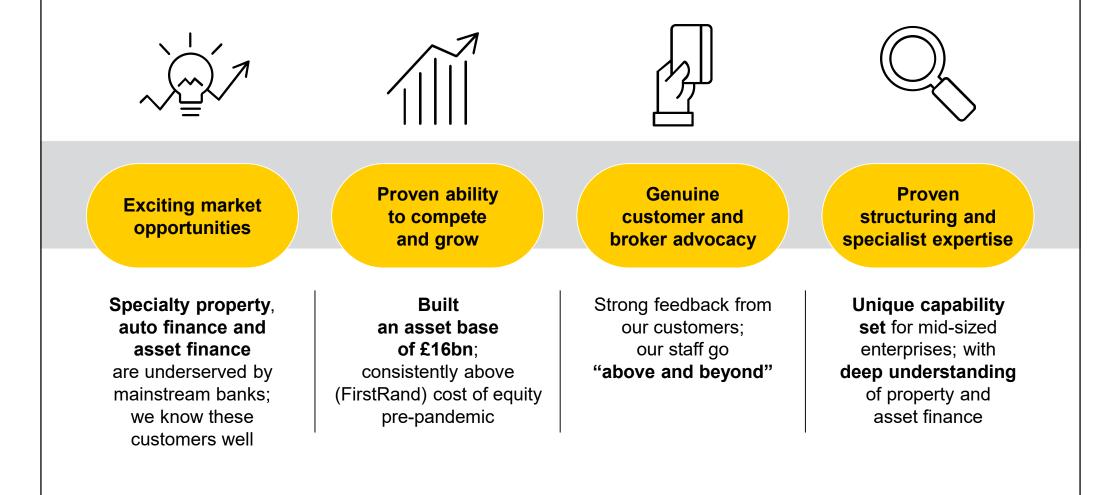
Aldermore participates in **4 of the most attractive markets** in UK banking





An **exciting business** with tangible opportunities to **drive value and accelerate transformation**

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Our vision is **to refocus on key areas of strengths**, shifting to a multi-slim model, while building next-gen infrastructure

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Property finance

Profitably grow in core and sustainable property financing

Auto/MotoNovo

Double down on growth in core, improve returns and explore electric vehicles

Structured and specialist finance

Leverage structuring skillset to focus on bigger opportunities with mid-sized enterprises

Savings

Expand our core capability in the retail/SME deposit market while continuing to optimise cost of funds and liquidity profile 7

Technology > Modernise tech stack and data capabilities Efficiency > Reset operating model, automate and digitise activities Talent and culture > Reshape talent pool and reset culture

Capital, risk and funding > Further optimise management of capital and funding

We are rapidly progressing on a number of critical opportunities

What we have achieved so far

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Opportunities going forward

Business recovering well from Covid-19; market share growing again in Auto/MotoNovo and Structured and Specialist Finance

Strengthened leadership team with new execs in Risk, Technology, HR, Finance and Chief of Staff roles

Reset **tech strategy**, developed execution roadmap and rolled out key enablers, e.g., new general ledger

Re-energised the organisation and reset the operating model

Enhanced **risk-based pricing** disciplines to improve risk-return decision-making



Accelerate **sustainable profit growth** by refreshing propositions and sharpening focus on attractive micro-segments 8



Invest differentially in modernising our Tech estate



Develop next-generation capabilities and embed in our talent pool



Reorganise for effectiveness and efficiency



Continue **transition to IRB** over the medium term