Online shareholders' meeting guide 2022: Electronic participation in the annual general meeting via Computershare summit virtual meeting platform

Visit: https://meetnow.global/za

You will need the latest version of Chrome, Safari, Edge or Firefox. Please ensure that your browser is compatible.

Access

Access the online meeting at <u>https://meetnow.global/za</u>, select the applicable meeting from the drop-down option. Click 'JOIN MEETING NOW'

> If you are a shareholder:

Select 'invitation' on the login screen and enter the applicable information as per your invitation. Accept the terms and conditions and click 'continue'.

> If you are a guest:

Select 'guest' on the login screen. As a guest, you will be prompted to complete all the relevant fields, including title, first name, last name and email address.

Please note: Guests will not be able to ask questions or vote at the meeting.

> Guests will not be required to register prior to the meeting and will be able to join 30 minutes before the start of the meeting at https://meetnow.global/za.

If you are a proxy holder:

You will receive an email invitation the day before the meeting to access the meeting. Click on the link in the invitation to access the meeting.

Navigation

When successfully authenticated, the home screen will be displayed. You can watch the webcast, vote, ask questions and view meeting materials in the documents folder. The image highlighted in blue indicates the page you have active. The webcast will appear and begin automatically once the meeting has started.

Voting

Resolutions will be put forward once voting is declared open by the chairman. Once the voting has opened, the resolution and voting options will appear. To vote, simply select your voting direction from the options shown on screen. You can vote for all resolutions at once or per resolution. Your vote has been cast when the green tick appears. To change your vote, select 'change your vote'.

Q&A

Any eligible shareholder/proxy attending the meeting remotely is eligible to ask a question. Select the Q&A tab and type your question into the box at the bottom of the screen and press 'send'. Alternatively, dial the teleconference number provided upon registration to ask a question.

Contact

If you have any issues accessing the website please email proxy@computershare.co.za.