UNAUDITED RESULTS AND CASH DIVIDEND DECLARATION

FOR THE SIX MONTHS ENDED 31 DECEMBER 2013



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1966/010753/06 Certain entities within the FirstRand Group are Authorised Financial Services and Credit Providers This analysis is available on the Group's website: www.firstrand.co.za

Email questions to investor.relations@firstrand.co.za

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INTRODUCTION

This report covers the unaudited financial results of FirstRand Limited (FirstRand or the Group) based on International Financial Reporting Standards (IFRS) for the six months ended 31 December 2013.

The primary results and accompanying commentary are presented on a normalised basis as the Group believes this most accurately reflects its economic performance. The normalised results have been derived from the IFRS financial results. The prior year numbers have been restated as a result of the adoption of new and revised IFRS requirements (refer to pages 51 to 59).

Normalised results include a condensed consolidated income statement, statement of comprehensive income, statement of financial position, statement of cash flows and a statement of changes in equity. A detailed description of the difference between normalised and IFRS results is provided on pages 14 and 15. Commentary is based on normalised results, unless indicated otherwise.

Jaco van Wyk, CA(SA), supervised the preparation of the condensed consolidated financial results.

| | | hs ended cember | | Year ended 30 June |
|---|---------|--------------------|----------|-----------------------|
| | 2013 | 2012* | % change | 2013* |
| Normalised earnings (R million) | 8 691 | 7 243 | 20 | 15 420 |
| Diluted normalised earnings per share (cents) | 154.2 | 128.5 | 20 | 273.5 |
| Normalised net asset value per share (cents) | 1 342.9 | 1 182.9 | 14 | 1 289.4 |
| Dividend per ordinary share (cents)** | 77.0 | 55.0 | 40 | 136.0 |
| Normalised return on equity (%) | 23.4 | 22.3 | | 22.7 |

Financial highlights

* Refer to restatement of prior year numbers on pages 51 to 59.

** For further information on the increase in dividend refer to dividend strategy on page 11.

The Group consists of a portfolio of leading financial services franchises; these are First National Bank (FNB), the retail and commercial bank, Rand Merchant Bank (RMB), the corporate and investment bank, WesBank, the instalment finance business and Ashburton Investments, the Group's newly-established investment management business.

KEY FINANCIAL RESULTS, RATIOS AND STATISTICS

| | Six month 31 Dec | | | Year ended 30 June | |
|---|---------------------|---------|----------|-----------------------|--|
| R million | 2013 | 2012* | % change | 2013* | |
| Attributable earnings to ordinary equityholders | 8 839 | 7 105 | 24 | 14 785 | |
| Headline earnings | 8 807 | 7 281 | 21 | 15 327 | |
| Normalised earnings | 8 691 | 7 243 | 20 | 15 420 | |
| Normalised net asset value | 75 714 | 66 689 | 14 | 72 696 | |
| Normalised net asset value per share (cents) | 1 342.9 | 1 182.9 | 14 | 1 289.4 | |
| Average normalised net asset value | 74 205 | 65 016 | 14 | 68 019 | |
| Normalised earnings per share (cents) | | | | | |
| - Basic | 154.2 | 128.5 | 20 | 273.5 | |
| - Diluted | 154.2 | 128.5 | 20 | 273.5 | |
| Normalised ROE (%) | 23.4 | 22.3 | | 22.7 | |
| Ordinary dividend (cents per share) | 77.0 | 55.0 | 40 | 136.0 | |
| Dividend cover (times) Non-cumulative non-redeemable (NCNR) B preference | 2.0 | 2.3 | | 2.0 | |
| dividend** paid (cents per share) | 320.3 | 333.1 | (4) | 653.4 | |
| Capital adequacy – FirstRand [#] | | | | | |
| Capital adequacy ratio % | 16.2 | 14.9 | | 16.3 | |
| Tier 1 ratio (%) | 14.8 | 13.4 | | 14.8 | |
| Common Equity Tier 1 (CET1) ratio (%) | 13.7 | 12.5 | | 13.8 | |
| Market performance | | | | | |
| Market capitalisation | 202 346 | 174 776 | 16 | 163 106 | |
| Price earnings ratio (times) | 11.6 | 12.1 | | 10.6 | |
| Price-to-book ratio (times) | 2.7 | 2.6 | | 2.2 | |
| Share price (closing - rand) | 35.89 | 31.00 | 16 | 28.93 | |

* Refer to restatement of prior year numbers on pages 51 to 59.
 ** 75.56% of FNB prime lending rate.
 # 2013 capital ratios are calculated on Basel III basis; 2012 capital ratios are calculated on Basel 2.5 basis.

OVERVIEW OF GROUP RESULTS

Unaudited results and cash dividend declaration 31 December 2013

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STATEMENT OF HEADLINE EARNINGS – IFRS

| | Six mont 31 Dec | | | Year ended 30 June |
|---|-------------------------|-------------------------|-----------------|-----------------------------|
| R million | 2013 | 2012* | % change | 2013* |
| Profit for the period (refer page 16) Non-controlling interests NCNR preference shareholders | 9 430 (447) (144) | 7 618 (363) (150) | 24 23 (4) | 15 954 (872) (297) |
| Earnings attributable to ordinary equityholders Adjusted for: | 8 839 (32) | 7 105 176 | 24 (>100) | 14 785 542 |
| Loss/(gain) on disposal of investment securities and other investments of a capital nature Gain on disposal of available-for-sale assets Loss on disposal of investments in associates | 1 (66) | (1) (1) | | 13 (33) |
| or joint ventures Gain on disposal of investments in subsidiaries Loss/(gain) on the disposal of property and equipment Fair value of investment properties | - (12) 12 - | _ (10) (1) _ | | 1 (63) 77 (7) |
| Impairment of goodwill Impairment of assets in terms of IAS 36 Gain from a bargain purchase Other | - 11 - (1) | 2 254 | | 438 283 (14) (138) |
| Tax effects of adjustments Non-controlling interests adjustments | 20 3 | (69) 2 | | (35) 20 |
| Headline earnings | 8 807 | 7 281 | 21 | 15 327 |

RECONCILIATION FROM HEADLINE TO NORMALISED EARNINGS

| | Six mont 31 Dec | hs ended cember | | Year ended 30 June |
|--|--------------------------------|-------------------------------|---------------------------------|-------------------------------|
| R million | 2013 | 2012* | % change | 2013* |
| Headline earnings Adjusted for: | 8 807 (116) | 7 281 (38) | 21 >100 | 15 327 93 |
| IFRS 2 Share-based payment expense Treasury shares** Total return swap adjustment (share hedge) IAS 19 adjustment Private equity subsidiary realisations | 12 63 (146) (53) 8 | 22 42 (53) (56) 7 | (45) 50 >100 (5) 14 | 43 33 85 (110) 42 |
| Normalised earnings | 8 691 | 7 243 | 20 | 15 420 |

Refer to restatement of prior year numbers on pages 51 to 59.
 Includes FirstRand shares held for client trading activities.

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OVERVIEW OF RESULTS

INTRODUCTION

The macroeconomic environment for the first six months of the financial year continued to be challenging.

The local economy had to contend with a far less favourable global financial environment. Countries such as South Africa, with current account deficits and large financing requirements, were particularly vulnerable to slowing capital flows and the rand continued to weaken. This placed upward pressure on inflation and, in the first quarter of 2014, interest rates started to rise.

These external headwinds, combined with a slowdown in real income growth, resulted in continued pressure on South African households.

GDP growth in South Africa remained subdued as capacity constraints and labour market unrest negatively impacted the supply side of the economy.

In the rest of the sub-Saharan region, growth has generally continued on a robust trend, led by strong domestic demand and commodity exports. While US tapering, a slowdown in China and dual fiscal deficits pose some downside risk, long-term growth rates in the region should continue to be underpinned by improved macroeconomic management, stronger institutions, increased investment and positive demographics.

OVERVIEW OF RESULTS

FirstRand produced good results for the six months to 31 December 2013, achieving normalised earnings of R8 691 million, an increase of 20% year-on-year and a normalised ROE of 23.4%.

All three operating franchises continued to achieve good operational performances, despite the deteriorating macroeconomic environment. FNB experienced ongoing strong topline growth and profitability due to its consistent strategy to acquire core transactional accounts, grow loans and deposits and drive transactional volumes across all of its platforms, particularly electronic. WesBank grew new business volumes across all portfolios and RMB's diversified corporate and investment banking portfolios delivered strong growth in profits, particularly from the client-centric and investment activities.

The table below shows a breakdown of sources of normalised earnings.

Sources of normalised earnings

| | S | Six months ended 31 December | | | | Year ende | d 30 June |
|--|----------------|------------------------------|-----------------|-----------------------|--------------|-----------------|-----------------------|
| R million | 2013 | % compo- sition | 2012 | % compo- sition | % change | 2013 | % compo- sition |
| FNB | 4 769 | 56 | 4 016 | 55 | 19 | 8 124 | 53 |
| RMB WesBank | 2 268 1 406 | 26 16 | 1 943* 1 389 | 27 19 | 17 1 | 4 471* 2 834 | 29 18 |
| Treasury and Corporate Centre** FirstRand Limited (company) | 18 374 | - 4 | (285) 330 | (4) 5 | (>100) 13 | (70) 358 | - 2 |
| NCNR preference dividend | (144) | (2) | (150) | (2) | (4) | (297) | (2) |
| Normalised earnings | 8 691 | 100 | 7 243 | 100 | 20 | 15 420 | 100 |

* Includes R155 million of IT enablement impairments relating to financial years prior to and including June 2012.

** The year-on-year benefit is primarily due to the unwind of certain accounting timing anomalies recorded by Group Treasury during the financial year ended 30 June 2013 e.g. mark-to-market losses on economic hedges, partially unwinding or not recurring during the six months to December 2013. The Group's income statement benefited from an increase of 20% in net interest income (NII), driven by good growth in new business at FNB, WesBank and RMB. Asset margins continued to be positively impacted by repricing and growth in advances in higheryielding asset classes, such as vehicle asset finance (VAF) and unsecured lending. This trend, however, is reducing on a rolling six-month basis.

Total non-interest revenue (NIR) increased 8% year-on-year, with strong contributions from all franchises. FNB's NIR growth continued to be driven by increases in fee and commission income, particularly on the back of the acquisition of core transactional accounts. The strategy to drive customers onto electronic platforms continued to produce strong growth in volumes across cellphone (+27%) and internet (+16%) banking channels. WesBank's NIR benefited from robust levels of new business origination. Knowledge-based fees at RMB were resilient despite muted levels of activity from the local corporate sector, however, client execution revenues remained strong particularly from RMB's activities in the rest of Africa.

Overall operating cost growth was 14% for the period, reflecting the continued investment in FNB's electronic platforms and the Group's African operating footprint. In addition, costs associated with the strong underlying growth from alliance partnerships (particularly at WesBank) also increased.

Bad debts are currently trending below expectations at 77 bps, but, excluding portfolio overlays, the rand value of portfolio impairments are higher in the core advances book due to the Group's view that the previously benign credit cycle has bottomed. This is considered prudent given the strong book growth year-on-year. All of the Group's portfolios are tracking as anticipated, reflecting decisions taken as early as 2011 to exit origination in high-risk segments, particularly in the unsecured lending market.

Overall non-performing loans (NPLs) have continued to trend down, with retail NPLs declining 8% mainly as a result of the continuing significant reductions in residential mortgage NPLs. Unsecured lending NPLs have increased as expected, although all of these loan books are still performing better than expected at this point in the cycle. Corporate NPLs declined 14% as a result of decreases in the WesBank corporate and RMB portfolios. The Group's overall balance sheet showed a robust increase in advances year-on-year, with particularly good growth from card, secured affordable housing and overdrafts at FNB, and excellent growth generated from the FNB Africa portfolio. RMB's core advances book posted strong growth, which also benefited from activities in the rest of Africa. On a rolling six-month basis, growth in certain retail portfolios, such as unsecured lending and VAF, has moderated.

OVERVIEW OF OPERATING FRANCHISES

The Group's vision is to be the African financial services group of choice, create long-term franchise value, deliver superior and sustainable economic returns to shareholders within acceptable levels of volatility and maintain balance sheet strength. FirstRand seeks to achieve this with two parallel growth strategies which are executed through its portfolio of operating franchises within a framework set by the Group. The growth strategies are:

- become a predominant player in all of the financial services profit pools in South Africa, growing in existing markets and those where it is under-represented; and
- grow its franchise in the broader African continent, targeting those countries expected to show above average domestic growth and which are well positioned to benefit from the trade and investment flows between Africa, India and China.

With regard to expansion into the rest of Africa, there are three pillars to its execution:

- utilise the capabilities of the South African franchise, particularly the domestic balance sheet, intellectual capital, international platforms and the existing operating footprint in the rest of Africa;
- * start an in-country franchise and grow organically; and
- small-to medium-sized acquisitions where it makes commercial sense.

Below is a brief overview of the financial and operational performance of each franchise.

FNB

FNB represents FirstRand's activities in the retail and commercial segments in South Africa and the broader African continent. It is growing its franchise strongly in both existing and new markets on the back of innovative products and delivery channels, particularly focusing on electronic and digital platforms.

OVERVIEW OF GROUP RESULTS Unaudited results and cash dividend declaration 31 December 2013

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FNB financial highlights

| | Six months ended 31 December | | % | Year ended 30 June |
|--|---------------------------------|---------|--------|--------------------------|
| R million | 2013 | 2012 | change | 2013 |
| Normalised earnings Normalised profit | 4 769 | 4 016 | 19 | 8 124 |
| before tax | 7 059 | 5 769 | 22 | 11 622 |
| Total assets | 312 340 | 283 755 | 10 | 296 338 |
| Total liabilities | 300 516 | 272 946 | 10 | 281 686 |
| NPLs (%) | 3.55 | 4.45 | | 3.95 |
| Credit loss ratio* (%) | 0.95 | 1.19 | | 1.18 |
| ROE (%) | 36.8 | 36.1 | | 35.4 |
| ROA (%) | 3.26 | 2.94 | | 2.92 |
| Cost-to-income ratio (%) | 53.7 | 54.0 | | 54.8 |
| Advances margin (%) | 3.68 | 3.24 | | 3.39 |

* 2013 figure includes special impairment relating to merchant acquiring event of R215 million.

Segment results

| Normalised PBT | Six months ended 31 December | | | | Year ended 30 June |
|------------------------------------|---------------------------------|-----------------------|----------------|-------------------------|--------------------------|
| R million | 2013 | 2012 | change | 2013 | |
| | | | | | |
| Retail FNB Africa Commercial | 3 992 975 2 092 | 3 193 769 1 807 | 25 27 16 | 6 564 1 549 3 509 | |

FNB produced an excellent performance for the period, increasing pre-tax profits 22%, driven by increased NII and NIR and a decrease in bad debts, particularly in residential mortgages. This performance can continue to be attributed to FNB's primary strategy to grow and retain core transactional accounts through offering a compelling value proposition to the customer (innovative products and channels at an acceptable cost) supported by rewards programmes, such as eBucks, SLOW lounges and fuel, data and airtime rewards. Innovations such as the banking app, cellphone banking and eWallet also continue to attract and retain customers.

FNB's NII increased 17% driven by growth in both advances (+10%) and deposits (+14%). The 46 bps improvement in asset margins was driven by good risk pricing across FNB's portfolios, the decrease in interest in suspense (ISP) and growth year-on-year in higher-margin products, although this latter trend is reducing on a rolling six-month basis. Deposit margins held up well, decreasing only 4 bps. Deposit and advances growth came from across all segments as indicated below.

Segment analysis of advances and deposit growth

| | Six months ended 31 December 2013 | | | | |
|------------|-----------------------------------|-----------|---------|-----------|--|
| | Deposit | growth | Advance | s growth | |
| Segments | % | R billion | % | R billion | |
| Retail | 12 | 13.9 | 7 | 12.4 | |
| FNB Africa | 22 | 8.2 | 27 | 7.7 | |
| Commercial | 13 | 14.8 | 14 | 5.6 | |

Residential mortgages grew 5% as FNB continued to originate only in lower risk categories. Card increased 13% on the back of new customer acquisition. Personal loans declined 2% year-onyear and 5% on a rolling six-month basis, reflecting the ongoing adjustments in credit appetite in that segment.

Overall NPLs decreased 12% due to FNB's ongoing proactive workout strategy (particularly in residential mortgages). NPLs in the personal loans portfolio remained flat at R919 million. The year-on-year decrease is mainly attributable to residential mortgages (-22%) and Commercial (-10%).

FNB's NIR increased 12% year-on-year reflecting growth in core transactional banking accounts. There was continued strong growth of 11% in overall transactional volumes with electronic transactional volumes up 15%. An example of how customers are adapting to electronic channels is that year-on-year ATM and ADT deposits increased 27%, whilst branch-based deposits decreased 13%. The adoption of FNB's innovative customer proposition in the commercial and business segments resulted in strong NIR growth of 11% and 19% respectively.

FNB's overall operating expenditure increased 14%, reflecting ongoing investment in its operating footprint, particularly in Africa (costs up 21%). However, the business continues to deliver positive operating jaws.

The African subsidiaries performed well, growing pre-tax profits 27%. The established subsidiaries continued to show good growth, with Namibia performing particularly strongly driven by increased NIR and NII. The newer subsidiaries, Zambia, Mozambique and Tanzania, continued to invest in footprint and product roll-out.

FNB produced an ROE of 36.8%, which remains well above hurdle rates, despite ongoing investment in platforms and new territories.

RMB

RMB represents the Group's activities in the corporate and investment banking segments in South Africa, the broader African continent and India. The business continues to benefit from its strategy to generate more income from client-driven activities, which is anchored around a risk appetite designed to effectively manage the trade offs between earnings volatility, profit growth and returns. This strategy, coupled with steady investment returns and a growing focus on originating asset management products, is delivering a high quality and sustainable earnings profile.

RMB financial highlights

| | Six months ended 31 December | | % | Year ended 30 June |
|--|---------------------------------|---------|--------|--------------------------|
| R million | 2013 | 2012 | change | 2013 |
| Normalised earnings Normalised profit | 2 268 | 1 943* | 17 | 4 471* |
| before tax | 3 195 | 2 677 | 19 | 6 150 |
| Total assets | 374 929 | 355 380 | 6 | 354 758 |
| Total liabilities | 367 491 | 348 746 | 5 | 346 133 |
| ROE (%) | 25.0 | 21.9 | | 25.0 |
| ROA (%) | 1.33 | 1.13 | | 1.31 |
| Credit loss ratio (%) | 0.30 | 0.36 | | 0.55 |
| Cost-to-income ratio (%) | 44.7 | 46.1 | | 42.4 |

* Includes R155 million of IT enablement impairments relating to financial years prior to and including June 2012.

Divisional performance

| Normalised PBT R million | Six months ended 31 December 2013 2012 | | % change | Year ended 30 June 2013 |
|--|--|------------------------------|------------------------|----------------------------------|
| Investment banking | 2 953 | 2 381 | 24 | 5 613 |
| Global Markets IBD Private Equity Other RMB | 1 012 1 701 444 (204) | 892 1 499 229 (239) | 13 13 94 (15) | 1 935 3 423 690 (435) |
| Corporate banking | 242 | 296** | (18) | 537** |
| Operational performance* Normalisation adj (IT enablement for | 242 | 203 | 19 | 444 |
| Dec 2012 period) | _ | 93 | (100) | 93 |
| Total RMB | 3 195 | 2 677 | 19 | 6 150 |

* Dec 2013 operational performance includes IT enablement spend of R73 million (Dec 2012: R93 million; June 2013: R164 million).

** Includes a normalisation adjustment of R248 million for December 2012 which carries through to June 2013 for IT enablement spend of which R155 million relates to years prior to and including June 2012.

RMB Corporate and Investment Banking (CIB) produced strong results for the six months to December 2013. Pre-tax profits increased 19% to R3.2 billion and the ROE improved to 25.0%. This performance reflects the strength of the domestic franchise and momentum from the African expansion strategy.

RMB's revenue mix is diverse and remains extremely solid; it has continued to focus on building scale in the Corporate Banking franchise, generating growth from the rest of Africa, strengthening the balance sheet and consolidating market share in the more established business lines.

The Global Markets division delivered a robust performance for the first half of the year across all business lines, notwithstanding challenging market conditions and macroeconomic pressures. Profits grew 13% to R1 billion, reflecting the strength of the domestic client franchise, a growing African footprint and enhanced feegenerating capacity.

The Investment Banking Division (IBD) delivered strong results, increasing pre-tax profits 13% to R1.7 billion. The growth was, to an extent, balance sheet led with core advances up approximately 18% as IBD benefited from continued infrastructure spend (particularly in the renewable energy sector) and strong growth in African cross-border lending. Advances in the rest of Africa increased more than 100% to R25 billion (2012: R12 billion). Good growth was also generated from structuring fees.

Private Equity's profits also increased year-on-year and benefited from the diversity of its portfolio, reporting good equity-accounted earnings and income from investment subsidiaries. While earnings from associates were strong, no material realisations were seen in the period. Unrealised profits grew 78% from R1.66 billion to R2.96 billion. Corvest and Ventures continue to invest and the Capital Partners business experienced improved earnings from associates.

RMB Resources' (included in other RMB) improved performance was driven by a modest recovery in equity prices during the first half of the year and an increase in interest margin from the debt portfolio. Junior mining counters remain under pressure and new investing limits remain in place until performance improves.

The operational performance of the Corporate Banking division was up 19% year-on-year, with total revenue increasing due to good growth in advances and deposits. Investment in platforms remains a key focus.

WesBank

WesBank represents the Group's activities in asset-based finance in the retail, commercial and corporate segments of South Africa and asset-based motor finance sector through MotoNovo Finance in the UK. Through the Direct Axis brand, WesBank also operates in the unsecured lending market in South Africa. WesBank's leading position in its chosen markets is due to its long-standing alliances with leading motor manufacturers, suppliers and dealer groups, and strong point-of-sale presence.

WesBank financial highlights

| | Six months ended 31 December | | % | Year ended 30 June |
|--|---------------------------------|---------|--------|--------------------------|
| R million | 2013 | 2012 | change | 2013 |
| Normalised earnings Normalised profit | 1 406 | 1 389 | 1 | 2 834 |
| before tax | 2 022 | 1 968 | 3 | 3 983 |
| Total assets | 157 273 | 132 574 | 19 | 145 179 |
| Total liabilities | 155 079 | 129 026 | 20 | 140 814 |
| NPLs (%) | 2.67 | 3.14 | | 2.76 |
| Credit loss ratio (%) | 1.25 | 1.12 | | 1.26 |
| ROE (%) | 27.5 | 31.7 | | 32.6 |
| ROA (%) | 1.92 | 2.18 | | 2.13 |
| Cost-to-income ratio (%) | 43.1 | 40.7 | | 41.2 |
| Net interest margin (%) | 5.10 | 5.27 | | 5.30 |

WesBank's performance was resilient given its sensitivity to the credit cycle. Despite higher credit and operating costs, strong new business volumes continued and for the six months ended 31 December 2013, WesBank grew pre-tax profits 3% to R2 billion and delivered an ROE of 27.5% and ROA of 1.92%. This performance was underpinned by strict credit discipline and effective and efficient origination channels.

The table below shows the relative performance year-on-year of WesBank's activities.

| Normalised PBT | Six months ended 31 December | | % | Year ended 30 June |
|---|---------------------------------|------------|-----------|--------------------------|
| R million | 2013 | 2012 | change | 2013 |
| VAF – Local retail – International (MotoNovo) – Corporate and | 932 293 | 972 211 | (4) 39 | 1 889 444 |
| commercial Personal loans | 221 576 | 189 596 | 17 (3) | 528 1 122 |
| Total WesBank | 2 022 | 1 968 | 3 | 3 983 |

Breakdown of profit contribution by activity*

* Refer to additional segmental disclosure on page 30.

Profit growth continued in the corporate and MotoNovo businesses, while the personal loans business was marginally down on the prior year.

New business continued to reflect a good risk profile across all portfolios, with systemic tightening in credit appetite for higher risk segments. Production was up 14% year-on-year, although trends in new business growth in the local retail portfolios are slowing. From a divisional perspective, motor, corporate, personal loans and MotoNovo origination volumes were up 7%, 24%, 19% and 31% (GBP), respectively. WesBank's rest of Africa business grew 20% year-on-year; these figures are reported under FNB Africa.

Total advances increased 19% to R154.2 billion driven by all of the underlying portfolios, with the retail motor, personal loans, corporate and commercial and MotoNovo businesses reflecting advances growth of 17%, 25%, 9% and 57%, respectively. In addition, the corporate division increased the value of the full maintenance rental asset book to R1.6 billion.

Interest margins were maintained despite increased competition across all portfolios with origination well within agreed risk thresholds. As key macro inputs indicate upside risk to impairment ratios, credit appetite continues to be critically and regularly assessed and performance closely monitored.

NPLs continued to reduce (2.67% at December 2013 compared to 2.76% at June 2013 and 3.14% at December 2012) despite the high proportion of restructured debt review accounts, which are still disclosed as non-performing regardless of repayment behaviour. These accounts are increasing as a proportion of NPLs and in the period under review, represented 22% of NPLs, compared to 18% at June 2013.

NIR, including income from associates, increased 19% year-onyear, reflective of the growth in the advances book and in rental assets, offset by continued pricing pressure on the auto card business.

Core operating costs increased 13%, however, total expenses grew 22% when including the impact of the increase in profit share payments to alliance partners (which now total R247 million and are up 20% year-on-year), investment in platforms and strategic initiatives, and the increase in depreciation of full maintenance rental assets.

Ashburton Investments

The Group's investment management franchise, Ashburton Investments, continues to execute on its organic strategy.

Since the launch in June 2013, assets under management have grown 10% to R111 billion. This was mainly driven by good growth in retail structured products and both traditional singlemanaged and multi-manager funds. Profitability is tracking in line with expectations given the current level of investment in people and platforms.

Ashburton Investments has launched the first phase of the roll-out of its investor platform. Branded FNB, and initially only for internal

distribution channels, this first phase includes retirement and investment products, RMB structured products and Ashburton and third-party funds.

As expected Ashburton Investments is benefiting from both the product generation capabilities of RMB and the distribution platforms of FNB and RMB Private Bank.

Both traditional and alternative fund performance exceeded benchmarks during the period.

The relative contribution to the Group's normalised earnings mix and growth rates from types of income and business units are shown in the table below.

| | ę | Six months ende | ed 31 Decembe | r | | Year ende | d 30 June |
|--|---------------------|---------------------|---------------------|---------------------|----------|---------------------|---------------------|
| R million | 2013 | % contri- bution | 2012 | % contri- bution | % change | 2013 | % contri- bution |
| Retail banking | 4 510 | 52 | 3 938 | 54 | 15 | 7 991 | 52 |
| FNB Retail WesBank | 3 263 1 247 | | 2 688 1 250 | | | 5 545 2 446 | |
| Corporate and Commercial banking | 1 839 | 21 | 1 681 | 23 | 9 | 3 358 | 22 |
| RMB FNB Commercial WesBank | 174 1 506 159 | | 214 1 328 139 | | | 391 2 579 388 | |
| Investment banking | 2 094 | 24 | 1 729 | 24 | 21 | 4 080 | 26 |
| RMB | 2 094 | | 1 729 | | | 4 080 | |
| Other | 248 | 3 | (105) | (1) | (>100) | (9) | _ |
| FirstRand and dividends paid on NCNR preference shares Corporate Centre and consolidation adjustments | 230 | | 180 (285) | | | 61 (70) | |
| Normalised earnings | 8 691 | 100 | 7 243 | 100 | 20 | 15 420 | 100 |

Segment analysis of normalised earnings

FINANCIAL RESOURCE MANAGEMENT

The Group believes a strong balance sheet is key to growth, particularly when entering periods of uncertainty.

Asset quality

When assessing the underlying risk in the balance sheet from an economic perspective, the Group's asset profile is dominated by a balanced advances portfolio, which constitutes 78% of total assets. In terms of credit quality, 90% of advances are rated B upper or better. Cash, cash equivalents and liquid assets represent 15% of total assets, with only a small portion related to the investment and trading businesses.

Funding

FirstRand's funding profile continues to reflect the structural funding issues associated with the South African banking sector, however, the Group has continued to reduce its reliance on institutional funding and has further improved the term profile of institutional funding from a weighted average remaining term of 12 months in 2009 to 23 months at 31 December 2013.

Capital

FirstRand's capital management strategy is aligned to the Group's overall objective to deliver sustainable returns to shareholders within appropriate levels of volatility. The Group's philosophy, given the uncertain macro environment, is to operate at the higher end of its targeted capital levels to ensure balance sheet resilience. Current targeted ranges and ratios are summarised in the table below.

Capital ratios and targets

| | CET1 | Tier 1 | Total |
|--|-------------------|--------------|--------------------|
| Regulatory minimum (%)* Target (%) | 4.5 9.5 – 11.0 | 6.0 11.0 | 9.5 12.0 – 13.5 |
| FirstRand actual (%) FirstRand Bank** actual (%) | 13.7 13.4 | 14.8 14.1 | 16.2 15.7 |

* The regulatory minimum excludes the bank-specific individual capital requirement.

** Reflects solo supervision, i.e. FRB excluding foreign branches.

Dividend strategy

When assessing the appropriate level of payout to shareholders, the Group considers the following:

- To ensure that the ROE remains within the long-term target range of 18% to 22%, FirstRand assesses the robustness of the ongoing capital generation of its business. The Group is currently of the view that its ROE is at a cyclical high and, therefore, the dividend cover needs to be sustainable on a risk view as well as a core view.
- The anticipated growth in risk weighted assets (RWA) given the operating environment and the overall organic growth plans of the operating franchises.
- The Group's objective to protect the R10 billion of capital currently allocated to its expansion strategy.

Following a comprehensive analysis of the above factors at the June 2013 year end, the Group reduced its full year dividend cover to 2.0x (2012: 2.2x). This cover has been maintained for the six months to 31 December 2013, which means that compared to the dividend declared at 31 December 2012 (when cover was 2.3x), the interim dividend for the current period increased 40%. This is significantly higher than growth in normalised earnings.

Shareholders should note that the rate of growth in the dividend payout for the full financial year will be off the higher base recorded for the final dividend of June 2013. The Group, therefore, expects growth in dividend for the full year to more closely track normalised earnings.

The appropriateness of the level of payout is re-evaluated on an annual basis.

PROSPECTS

South Africa's dependence on foreign capital flows to fund the wide current account deficit continues to introduce uncertainty and vulnerability to the macroeconomic outlook. This was illustrated by the recent rapid exchange rate depreciation and the South African Reserve Bank's (SARB) decision to hike the report rate by 50 bps in January 2014.

GDP growth has to date been supported by wage inflation, consumption and government spending and these trends are all slowing down. Manufacturing, exports and investments will provide some underpin to growth, however, South Africa has now entered an interest rate hiking cycle which will place further pressure on the South African consumer.

The Group believes that its strategy to grow customers, drive NIR and exercise discipline in its credit origination strategies in the retail market, particularly over the past 18 months will place it in a strong position to weather what is expected to be a difficult domestic credit cycle.

The franchises are expected to continue to show good operational performances and expectations remain unchanged for the second half of the year.

BASIS OF PRESENTATION

FirstRand prepares its condensed consolidated interim financial results in accordance with:

- recognition and measurement requirements of IFRS;
- presentation and disclosure requirements of IAS 34;
- SAICA Financial Reporting Guide as issued by the Accounting Practices Committee;
- Financial Reporting Pronouncements as issued by Financial Reporting Standards Council; and
- the requirements of the Companies Act 71 of 2008 applicable to summary financial statements.

The results are prepared in accordance with the going concern principle under the historical cost basis as modified by the fair value accounting of certain assets and liabilities where required or permitted by IFRS.

The accounting policies applied in the preparation of the condensed interim consolidated financial statements are in terms of IFRS and are consistent with those accounting policies applied in the preparation of the previous consolidated annual financial statements, except for the adoption of new and revised IFRS requirements and a voluntary change in the Group's presentation of loans to associates. The details of these are set out below.

New and revised IFRS requirements

The following new and revised IFRS requirements were adopted by the Group for the first time for the six months ended 31 December 2013. Unless stated otherwise, these requirements are applied retrospectively and the previously reported financial results have been restated.

- IFRS 10, IFRS 11, IFRS 12, IAS 27R and IAS 28R. These standards prescribe new and amended requirements for assessing whether control or joint control exists. The disclosure requirements for all interests in other entities, including unconsolidated structured entities, are now contained in a single standard. The impact of these new standards on the Group's previously reported financial position and performance is presented on pages 51 to 59.
- IFRS 13 establishes a single framework for measuring and disclosing fair value. The standard requires prospective implementation and does not require comparative information to be presented for disclosures in the year of adoption. The standard, therefore, has had no impact on amounts previously reported. The additional disclosures are provided on pages 32 to 43.
- Amendments to IFRS 7 require disclosures about the effect or potential effects of netting arrangements on the Group's financial position. The amendment does not impact recognition or measurement of amounts but requires additional disclosure in respect of financial instruments that are subject to an enforceable master netting arrangement or similar agreement. These additional disclosures, along with the comparative information, are presented on pages 44 to 49.
- Amendments to IAS 19 have resulted in changes to the recognition, measurement and presentation of amounts in respect of defined benefit plans. The impact of these amendments on the Group's previously reported financial position and performance is presented on pages 51 to 59.

All comparative information impacted by the new accounting policies has been restated.

Voluntary change in presentation

The Group has changed the manner in which it presents certain loans to associates and joint ventures. The change in presentation has had no impact on the net asset value of the Group and only affects the classification of items on the statement of financial position. The impact on previously reported results is set out on pages 51 to 59.

The condensed consolidated interim results for the six months ended 31 December 2013 have not been audited or independently reviewed by the Group's external auditors. The Group believes normalised earnings more accurately reflect operational performance. Headline earnings are adjusted to take into account non-operational items and accounting anomalies. Details of the nature of these adjustments and the reasons therefore can be found on pages 14 and 15.

FirstRand's board of directors take full responsibility for the preparation of this *Analysis of financial results* booklet.

EVENTS AFTER THE REPORTING PERIOD

The directors are not aware of any material events, as defined in *IAS 10 Events After the Reporting Period*, occurring between 31 December 2013 and the date of authorisation of the results announcement.

BOARD CHANGES

Mr Johan Petrus Burger was appointed deputy chief executive officer on 1 October 2013. He relinquished his position as financial director on 1 January 2014.

Mr Hetash Surendrakumar (Harry) Kellan was appointed to the board as executive financial director on 1 January 2014.

Mr Bruce William Unser, having reached retirement age, retired as company secretary on 5 January 2014.

Mrs Carnita Low was appointed as company secretary on 6 January 2014.

CASH DIVIDEND DECLARATIONS

Ordinary shares

The directors have declared a gross cash dividend totalling 77.0 cents per ordinary share out of income reserves for the six months ended 31 December 2013.

Ordinary dividends

| | | hs ended cember |
|---------------------------------|------|--------------------|
| Cents per share | 2013 | 2012 |
| Interim (declared 3 March 2014) | 77.0 | 55.0 |

The salient dates for the interim dividend are as follows:

| Last day to trade cum-dividend | Thursday 20 March 2014 |
|-------------------------------------|------------------------|
| Shares commence trading ex-dividend | Monday 24 March 2014 |
| Record date | Friday 28 March 2014 |
| Payment date | Monday 31 March 2014 |

Share certificates may not be dematerialised or rematerialised between Monday 24 March 2014 and Friday 28 March 2014, both days inclusive.

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The interim dividend of 77.0 cents per share carries no STC credits. Shareholders who are exempt from Dividend Withholding Tax (DWT) will receive the full 77.0 cents per share. For shareholders who are subject to DWT, tax will be calculated at 15% (or such lower rate if a double taxation agreement applies for foreign shareholders).

For South African shareholders who are subject to DWT, the net interim dividend after deducting 15% tax will be 65.45000 cents per share.

The issued share capital on the declaration date was 5 637 941 689 ordinary shares and 45 000 000 variable rate NCNR B preference shares.

FirstRand's income tax reference number is 9150/201/71/4.

B preference shares

Dividends on the B preference shares are calculated at a rate of 75.56% of the prime lending rate of FNB, a division of FirstRand Bank Limited.

Dividends declared and paid

| | B preferen | ice shares |
|---|----------------|----------------|
| Cents per share | 2013 | 2012 |
| Period: 28 February 2012 – 27 August 2012 28 August 2012 – 25 February 2013 26 February 2013 – 26 August 2013 27 August 2013 – 24 February 2014 | 320.3 320.3 | 333.1 320.3 |

| LL Dippenaar | SE Nxasana | C Low |
|--------------|------------|-------------------|
| Chairman | CEO | Company secretary |

3 March 2014

DESCRIPTION OF DIFFERENCE BETWEEN NORMALISED AND IFRS RESULTS

The Group believes normalised results more accurately reflect the economic substance of the Group's performance. The Group's results are adjusted to take into account non-operational items and accounting anomalies.

SHARE-BASED PAYMENTS AND TREASURY SHARES: CONSOLIDATION OF STAFF SHARE TRUST

IFRS 2 Share-based Payments requires that all share-based payment transactions for goods or services received must be expensed with effect from financial periods commencing on or after 1 January 2005.

In 2005 the Group concluded a BEE transaction. As part of this transaction, rights were granted to the Group's black South African employees and black non-executive directors. These rights were accounted for as expenses in accordance with IFRS 2. FirstRand hedged itself against the price risk of the FirstRand share price inherent in these schemes by buying in the open market the FirstRand shares required to settle these schemes. These shares are held in various share trusts. *IFRS 10 Consolidated Financial Statements* requires certain of these share trusts to be consolidated by the Group. FirstRand shares held by the staff share trusts are, therefore, treated as treasury shares.

The economic cost to the Group of the transaction is the net funding cost paid by the Group on the funding required to buy these shares.

For purposes of calculating normalised earnings, the share trusts are deconsolidated, FirstRand shares held by staff share schemes are treated as issued to parties external to the Group and loans to share trusts are recognised as external loans.

CONSOLIDATED PRIVATE EQUITY SUBSIDIARIES

In accordance with IFRS, operating costs of consolidated private equity subsidiaries are included in profit or loss as part of operating expenses. For the purposes of calculating normalised results, these operating costs are reclassified to NIR, where income earned from these entities is included. This presentation of net income earned from consolidated private equity subsidiaries more accurately reflects the underlying economic substance of the Group's relationship with these entities.

FIRSTRAND SHARES HELD FOR CLIENT TRADING ACTIVITIES

The Group invests in FirstRand shares to offset its exposure as a result of client trading positions. Depending on the nature of the client trading position and resulting risks, FirstRand shares may be held long or sold short by the Group.

In terms of *IAS 32 Financial Instruments: Presentation*, FirstRand shares held by the Group are deemed to be treasury shares for

accounting purposes. For the statement of financial position, the cost price of FirstRand shares held long is deducted from equity and the consideration received from selling FirstRand shares short is added back to equity. All gains and losses on FirstRand shares are reversed to profit or loss.

In addition, in terms of *IAS 28 Investments in Associates*, upstream and downstream profits are eliminated when equity accounting is applied, and, in terms of *IAS 32 Financial Instruments: Presentation*, profits or losses cannot be recognised on an entity's own equity instruments. For the income statement, the Group's portion of the fair value change in FirstRand shares is, therefore, deducted from equity-accounted earnings and the investment recognised using the equity accounted method.

Changes in the fair value of FirstRand shares and dividends declared on these shares affect the fair value of client trading positions reflected in the statement of financial position, unless the client trading position is itself an equity instrument. The change in the fair value of client trading positions is recognised in profit or loss. However, because of the rules relating to treasury shares and the elimination of upstream and downstream profits, when equity accounting is applied the corresponding fair value changes (or the Group's portion of the fair value changes) in the FirstRand shares held to match client trading positions are reversed or eliminated. This results in a mismatch in the overall equity and profit or loss of the Group.

For purposes of calculating normalised results, the adjustments described above are reversed and FirstRand shares held for client trading positions are treated as issued to parties external to the Group.

Where the client trading position is classified as an equity instrument, then neither gains nor losses on client trading positions or FirstRand shares held to hedge these are reflected in profit or loss or on the statement of financial position.

ECONOMIC HEDGES

From time to time the Group enters into economic interest rate hedging transactions, which do not qualify for hedge accounting in terms of the requirements of IFRS. For the purposes of calculating normalised results, the Group reclassifies fair value changes on these hedging instruments from NIR to NII to reflect the economic substance of these hedges.

FAIR VALUE ANNUITY INCOME - LENDING

For the purposes of calculating normalised results, the Group accounts for the majority of its wholesale advances book in RMB on a fair value basis in terms of IFRS. As a result, the margin on these advances is reflected as part of NIR. The Group reclassifies the margin relating to the annuity fair value income earned on the RMB wholesale advances book from NIR to NII to reflect the economic substance of the income earned on these assets. The corresponding impairment charge is reallocated from NIR to impairment of advances. Fair value advances are adjusted to reflect the cumulative adjustment.

IAS 19 REMEASUREMENT OF PLAN ASSETS

In terms of the revised IAS 19, interest income is recognised on plan assets and set off against staff costs in the income statement. All other remeasurements of plan assets are recognised in other comprehensive income. In instances where the plan asset is a qualifying insurance policy, which has a limit of indemnity, the fair value of the plan asset is limited to that limit of indemnity. The limit of indemnity continually reduces as payments are made in terms of the insurance policy. After the recognition of interest income on the plan asset, any further adjustment required to revalue the plan asset to the limit of indemnity is recognised in other comprehensive income. Therefore, to the extent that interest income on plan assets results in an increase in the fair value of the plan asset above the limit of indemnity, a downward fair value measurement is recognised in other comprehensive income. Economically, the value of the plan asset has simply reduced with claims paid. Normalised results are adjusted to reflect this by increasing staff costs for the value of the interest on the plan assets and increasing other comprehensive income

REALISATION ON THE SALE OF PRIVATE EQUITY SUBSIDIARIES

In terms of *Circular 2/2013 Headline Earnings*, gains or losses from the sale of subsidiaries are excluded from headline earnings.

The circular includes specific industry rules. Rule 1 allows entities to include in headline earnings gains or losses associated with private equity investments that are associates or joint ventures, which form part of trading or operating activities. This exclusion, however, does not apply to gains or losses associated with private equity investments that are subsidiaries. The Group includes gains or losses on the sale of private equity subsidiaries in normalised headline earnings to reflect the nature of these investments.

ECONOMIC HEDGE AGAINST SHARE-BASED PAYMENT OBLIGATIONS

The Group entered into a total return swap (TRS) with external parties in order to economically hedge itself against the cost associated with the Group's share option schemes.

In terms of *IAS 39 Financial Instruments: Recognition and Measurement*, the TRS is accounted for as a derivative instrument at fair value with the full fair value change recognised in profit or loss.

In accordance with IFRS 2, the expense resulting from these option schemes is recognised over the vesting period of the schemes. This leads to a mismatch in the recognition of the profit or loss of the hedge and the share-based payment expense.

For the purposes of calculating normalised results, the Group defers the recognition of the fair value gain or loss on the hedging instrument for the specific reporting period to the period in which the IFRS 2 impact will manifest in the Group's results. This reflects the economic substance of the hedge and associated IFRS 2 impact for the Group.

HEADLINE EARNINGS ADJUSTMENTS

All adjustments that are required by *Circular 2/2013 Headline Earnings* in calculating headline earnings are included in normalised results on a line-by-line basis based on the nature of the adjustment.

The description and amount of these adjustments are provided in the reconciliation between headline earnings and IFRS profit on page 3. These adjustments include the write back of impairment losses recognised on intangible assets and goodwill. - 16 -

CONDENSED CONSOLIDATED INCOME STATEMENT – IFRS

| | Six month 31 Dec | | | Year ended 30 June |
|--|-------------------------|----------------|-----------|-------------------------|
| R million | 2013 | 2012* | % change | 2013* |
| Net interest income before impairment of advances | 14 673 | 12 408 | 18 | 24 769 |
| Impairment of advances | (2 294) | (2 250) | 2 | (4 807) |
| Net interest income after impairment of advances | 12 379 | 10 158 | 22 | 19 962 |
| Non-interest income | 17 192 | 15 237 | 13 | 30 734 |
| Income from operations | 29 571 | 25 395 | 16 | 50 696 |
| Operating expenses | (17 047) | (15 353) | 11 | (30 804) |
| Net income from operations | 12 524 | 10 042 | 25 | 19 892 |
| Share of profit of associates and joint ventures after tax | 360 | 293 | 23 | 824 |
| Income before tax | 12 884 | 10 335 | 25 | 20 716 |
| Indirect tax | (465) | (462) | 1 | (645) |
| Profit before tax | 12 419 | 9 873 | 26 | 20 071 |
| Income tax expense | (2 989) | (2 255) | 33 | (4 117) |
| Profit for the period | 9 430 | 7 618 | 24 | 15 954 |
| Attributable to: Ordinary equityholders NCNR preference shareholders | 8 839 144 | 7 105 150 | 24 (4) | 14 785 297 |
| Equityholders of the Group | 8 983 | 7 255 | 24 | 15 082 |
| Non-controlling interests | 447 | 363 | 23 | 872 |
| Profit for the period | 9 430 | 7 618 | 24 | 15 954 |
| Earnings per share (cents) - Basic - Diluted Headline earnings per share (cents) - Basic | 161.1 159.6 160.5 | 129.6 128.1 | 24 25 | 269.7 266.4 279.6 |
| - Basic | 160.5 | 132.8 | 21 | 279.6 |
| - Diluted | 159.1 | 131.2 | 21 | 276.2 |

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CONDENSED CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME – IFRS

| | Six month 31 Dece | | | Year ended 30 June |
|--|----------------------|---------------------|--------------------------|-----------------------|
| R million | 2013 | 2012* | % change | 2013* |
| Profit for the period | 9 430 | 7 618 | 24 | 15 954 |
| Items that may subsequently be reclassified to profit or loss Cash flow hedges | 70 | (89) | (>100) | 853 |
| Gains/(losses) arising during the period Reclassification adjustments for amounts included in profit or loss Deferred income tax | (265) 364 (29) | (453) 329 35 | (42) 11 (>100) | 417 768 (332) |
| Available-for-sale financial assets | (40) | 431 | (>100) | (104) |
| (Losses)/gains arising during the period Reclassification adjustments for amounts included in profit or loss Deferred income tax | (19) (66) 45 | 565 (1) (133) | (>100) >100 (>100) | (117) (33) 46 |
| Exchange differences on translating foreign operations | 396 | 315 | 26 | 998 |
| Gains arising during the period | 396 | 315 | 26 | 998 |
| Share of other comprehensive income of associates after tax and non-controlling interests | 3 | 24 | (88) | 129 |
| Items that may not subsequently be reclassified to profit or loss Actuarial losses on defined benefit post-employment plans | (20) | (22) | (9) | 22 |
| (Losses)/gains arising during the period Deferred income tax | (25) 5 | (32) 10 | (22) (50) | 30 (8) |
| Other comprehensive income for the period | 409 | 659 | (38) | 1 898 |
| Total comprehensive income for the period | 9 839 | 8 277 | 19 | 17 852 |
| Attributable to: Ordinary equityholders NCNR preference shareholders | 9 225 144 | 7 748 150 | 19 (4) | 16 625 297 |
| Equityholders of the Group Non-controlling interests | 9 369 470 | 7 898 379 | 19 24 | 16 922 930 |
| Total comprehensive income for the period | 9 839 | 8 277 | 19 | 17 852 |

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CONDENSED CONSOLIDATED STATEMENT OF FINANCIAL POSITION – IFRS

| | As at 31 [| December | As at 30 June |
|--|------------|----------|---------------|
| R million | 2013 | 2012* | 2013* |
| ASSETS | | | |
| Cash and cash equivalents | 49 546 | 51 570 | 48 565 |
| Derivative financial instruments | 44 221 | 56 251 | 52 277 |
| Commodities | 6 894 | 8 003 | 6 016 |
| Accounts receivable | 7 349 | 6 755 | 7 804 |
| Current tax asset | 618 | 602 | 266 |
| Advances | 635 443 | 565 449 | 601 065 |
| Investment securities and other investments | 127 281 | 110 873 | 128 388 |
| Investments in associates and joint ventures | 6 293 | 5 252 | 5 396 |
| Property and equipment | 14 300 | 12 520 | 13 453 |
| Intangible assets | 1 181 | 1 557 | 1 169 |
| Reinsurance assets | 396 | 846 | 394 |
| Post-employment benefit asset | 3 | _ | - |
| Investment properties | 458 | 452 | 459 |
| Deferred income tax asset | 432 | 355 | 460 |
| Non-current assets and disposal groups held for sale | 16 | 505 | 20 |
| Total assets | 894 431 | 820 990 | 865 732 |
| EQUITY AND LIABILITIES | | | |
| Liabilities | | | |
| Short trading positions | 5 532 | 9 219 | 2 991 |
| Derivative financial instruments | 48 836 | 58 284 | 53 008 |
| Creditors and accruals | 10 256 | 8 733 | 11 079 |
| Current tax liability | 438 | 235 | 513 |
| Deposits | 727 032 | 651 375 | 697 035 |
| Provisions | 655 | 584 | 600 |
| Employee liabilities | 4 998 | 4 637 | 5 857 |
| Other liabilities | 4 591 | 4 822 | 6 101 |
| Policyholder liabilities under insurance contracts | 662 | 1 107 | 646 |
| Deferred income tax liability | 1 185 | 1 180 | 753 |
| Tier 2 liabilities | 8 127 | 8 120 | 8 1 1 6 |
| Liabilities directly associated with disposal groups held for sale | - | 83 | - |
| Total liabilities | 812 312 | 748 379 | 786 699 |
| Equity | | | |
| Ordinary shares | 55 | 55 | 55 |
| Share premium | 5 571 | 5 601 | 5 609 |
| Reserves | 69 115 | 59 840 | 65 954 |
| Capital and reserves attributable to ordinary equityholders | 74 741 | 65 496 | 71 618 |
| NCNR preference shareholders | 4 519 | 4 519 | 4 519 |
| Capital and reserves attributable to equityholders of the Group | 79 260 | 70 015 | 76 137 |
| Non-controlling interests | 2 859 | 2 596 | 2 896 |
| Total equity | 82 119 | 72 611 | 79 033 |
| Total equity and liabilities | 894 431 | 820 990 | 865 732 |

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CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS - IFRS

| | Six months endedYear ended31 December30 June |
|---|---|
| R million | 2013 2012 2013 |
| Net cash flows from operating activities Net cash utilised from operations Taxation paid | 11 334 11 421 24 298 (2 888) 8 014 (4 241) (3 273) (3 391) (5 642) |
| Net cash inflow from operating activities Net cash outflow from investing activities Net cash inflow from financing activities | 5 173 16 044 14 415 (3 335) (1 347) (3 803) (1 626) (474) 325 |
| Net increase in cash and cash equivalents from operations Cash and cash equivalents at the beginning of the year | 212 14 223 10 937 48 565 37 317 37 317 |
| Cash and cash equivalents at the end of the period Cash and cash equivalents acquired* Cash and cash equivalents disposed of* Effect of exchange rate changes on cash and cash equivalents | 48 777 51 540 48 254 - - 2 326 (2) - 443 32 305 |
| Cash and cash equivalents at the end of the period | 49 546 51 570 48 565 |
| Mandatory reserve balances included above** | 17 005 14 991 16 160 |

* Cash and cash equivalents acquired and disposed of relate to cash balances held by subsidiaries acquired and disposed of during the period.

** Banks are required to deposit a minimum average balance calculated monthly with the central bank, which is not available for use in the Group's day-to-day operations. The deposit bears no or low interest. Money at short notice constitutes amounts withdrawable in 32 days or less.

CONDENSED CONSOLIDATED STATEMENT OF CHANGES IN EQUITY – IFRS for the six months ended 31 December

| | Orr | dinary share capi | tal and ordinary (| equityholders' fun | nds | |
|---|----------------------------|--------------------------|--|--|----------------------------------|--|
| R million | Share capital | Share premium | Share capital and share premium | Defined benefit post- employment reserve | Cash flow hedge reserve | |
| Balance as reported at 30 June 2012 Prior period restatements | 55 - | 5 216 216 | 5 271 216 | _ (591) | (753) | |
| Restated balance as at 1 July 2012 Issue of share capital Movement in other reserves | 55 - - | 5 432 - - | 5 487 - - | (591) | (753) | |
| Ordinary dividends Preference dividends Transfer from/(to) reserves | | | - | | | |
| Changes in ownership interest of subsidiaries Consolidation of treasury shares Total comprehensive income for the period Vesting of share-based payment reserve | | _ 169 _ _ | _ 169 _ _ | - - (22) - | - (89) - | |
| Balance as at 31 December 2012 | 55 | 5 601 | 5 656 | (613) | (842) | |
| Balance as reported at 30 June 2013 Prior period restatements | 55 - | 5 397 212 | 5 452 212 | _ (569) | 100 – | |
| Balance as at 1 July 2013 | 55 | 5 609 | 5 664 | (569) | 100 | |
| Issue of share capital Movement in other reserves Ordinary dividends Preference dividends Transfer from/(to) reserves Changes in ownership interest of subsidiaries Consolidation of treasury shares Total comprehensive income for the period | - - - - - - | _ _ _ _ (38) | - - - - (38) | | - - - - - - 70 | |
| Total comprehensive income for the period Vesting of share-based payment reserve | | | | (20) | - 70 | |
| Balance as at 31 December 2013 | 55 | 5 571 | 5 626 | (589) | 170 | |

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| | - | | | | | | |
|--------------------------------------|--|---|----------------------|-------------------|---|-----------------------------------|-----------------------------------|
| | | | olders' funds | ordinary equityho | are capital and c | Ordinary sh | |
| e - e Non- e controlling To | Non- cumulative non- redeemable preference shares | Reserves attributable to ordinary equity- holders | Retained earnings | Other reserves | Foreign currency translation reserve | Available- for-sale reserve | Share-based payment reserve |
| 9 2 767 69 8 - (66) (8 | 4 519 - | 57 250 (1 038) | 53 139 (411) | (61) (20) | 1 052 (10) | 626 (6) | 3 247 |
| | 4 519 | 56 212 | 52 728 | (81) | 1 042 | 620 | 3 247 |
| - (4) - (7) (3 | | – (297) | - 5 | (40) | | | (262) |
| - (412) (3 6 | - | (3 193) | (3 193) | - | - | - | (===) |
| D) – (1 - – – | (150) | | (15) | - 15 | | | |
| - (61) (| - | 22 | 22 | - | - | - | - |
| - – 2 0 379 82 | - 150 | 50 7 748 | 50 7 105 | - 20 | - 306 | 428 | - |
| | - | (702) | (676) | - | - | - | (26) |
| 2 596 72 6 | 4 519 | 59 840 | 56 026 | (86) | 1 348 | 1 048 | 2 959 |
| | 4 519 | 66 733 | 60 786 | 140 | 1 995 | 539 | 3 173 |
| | - | (779) | (179) | (14) | 4 | (21) | - |
| 2 896 79 0 | 4 519 | 65 954 | 60 607 | 126 | 1 999 | 518 | 3 173 |
| | - | - | - | - | - | - | - |
| - (28) (5 - (360) (4.8 | - | (535) (4 444) | (27) (4 444) | (9) | | | (499) |
| | (144) | - | | - | - | - | - |
| - | - | - (234) | (11) (234) | 11 | | | - |
| | - | (234) | (234) | _ | _ | _ | - |
| 4 470 98 | 144 | 9 225 | 8 839 | 4 | 372 | (40) | - |
| (8 | - | (856) | (841) | - | - | - | (15) |
| 2 859 82 1 | 4 519 | 69 115 | 63 894 | 132 | 2 371 | 478 | 2 659 |



Segment information

SEGMENT INFORMATION – IFRS

for the six months ended 31 December 2013

| | 20 | 13 | |
|--|---------------------------|-----------------------|--|
| R million | FNB | FNB Africa | |
| Continuing operations Net interest income before impairment of advances Impairment of advances | 7 316 (1 222) | 1 426 (100) | |
| Net interest income after impairment of advances Non-interest income | 6 094 8 843 | 1 326 1 081 | |
| Net income from operations Operating expenses Share of profit from associates and joint ventures after tax | 14 937 (8 649) 18 | 2 407 (1 403) 1 | |
| Income before tax Indirect tax | 6 306 (235) | 1 005 (30) | |
| Profit for the period before tax Income tax expense | 6 071 (1 701) | 975 (328) | |
| Profit for the period | 4 370 | 647 | |
| The income statement includes: Depreciation Amortisation Impairment charges | (560) (12) (11) | (73) (5) - | |
| The statement of financial position includes: Investments in associates and joint ventures Total assets Total liabilities | 252 260 670 254 597 | 5 51 670 45 919 | |

* Refer to additional segmental information on page 30.
 ** Other includes FirstRand Company, consolidation of treasury shares and related consolidation entries.

Reconciliation of profit for the year to normalised earnings

| R million | 2013 |
|--|--------------------------------|
| Profit for the period (per above) | 9 430 |
| Non-controlling interests | (447) |
| NCNR preference equityholders | (144) |
| Attributable earnings to ordinary equityholders | 8 839 |
| Headline earnings adjustments (per page 3) | (32) |
| Headline earnings to ordinary equityholders | 8 807 |
| Normalised adjustments | (116) |
| IFRS 2 Share-based payment expenses Treasury shares TRS adjustment IAS 19 adjustments Private equity subsidiary realisations | 12 63 (146) (53) 8 |
| Normalised earnings | 8 691 |

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| 2013 | | | | | | | | |
|-------------|-----------|----------|---------------------|---------------------------|---------|----------|--|--|
| RMB | | | | | | | | |
| Investment | Corporate | WesBank* | Corporate Centre | Consolidation and IFRS | Other** | Total | | |
| Banking | Banking | wesbank" | Centre | adjustments | Other | Iotai | | |
| | | | | | | | | |
| 480 | 342 | 3 757 | 1 383 | 21 | (52) | 14 673 | | |
| (140) | (8) | (924) | - | 100 | - | (2 294) | | |
| 340 | 334 | 2 833 | 1 383 | 121 | (52) | 12 379 | | |
| 4 896 | 608 | 1 527 | 1 787 | (1 549) | (1) | 17 192 | | |
| 5 236 | 942 | 4 360 | 3 170 | (1 428) | (53) | 29 571 | | |
| (2 631) | (685) | (2 336) | (2 169) | 369 | 457 | (17 047) | | |
| 380 | - | 140 | - | (191) | 12 | 360 | | |
| 2 985 | 257 | 2 164 | 1 001 | (1 250) | 416 | 12 884 | | |
| (34) | (15) | (142) | (8) | - | (1) | (465) | | |
| 2 951 | 242 | 2 022 | 993 | (1 250) | 415 | 12 419 | | |
| (826) | (68) | (566) | (278) | 894 | (116) | (2 989) | | |
| 2 125 | 174 | 1 456 | 715 | (356) | 299 | 9 430 | | |
| | | | | | | | | |
| (122) | (4) | (216) | (28) | (2) | - | (1 005) | | |
| (7) | - | (19) | (1) | - | - | (44) | | |
| (4) | - | - | 2 | (2) | - | (15) | | |
| | | | | | | | | |
| 5 119 | - | 934 | 1 | (37) | 19 | 6 293 | | |
| 367 619 | 7 310 | 157 273 | 106 797 | (112 986) | 56 078 | 894 431 | | |
| 360 591 | 6 900 | 155 079 | 40 817 | (52 555) | 964 | 812 312 | | |

SEGMENT INFORMATION – IFRS

for the six months ended 31 December 2012

| | 20 | 12 | |
|--|---------------------------|-----------------------|--|
| R million | FNB | FNB Africa | |
| Continuing operations Net interest income before impairment of advances Impairment of advances | 6 297 (1 405) | 1 168 (90) | |
| Net interest income after impairment of advances Non-interest income | 4 892 7 986 | 1 078 881 | |
| Net income from operations Operating expenses Share of profit from associates and joint ventures after tax | 12 878 (7 672) 20 | 1 959 (1 163) 1 | |
| Income before tax Indirect tax | 5 226 (226) | 797 (28) | |
| Profit for the period before tax Income tax expense | 5 000 (1 326) | 769 (204) | |
| Profit for the period | 3 674 | 565 | |
| The income statement includes: Depreciation Amortisation Impairment charges | (541) (34) (6) | (56) (7) - | |
| The statement of financial position includes: Investments in associates and joint ventures Total assets Total liabilities | 215 240 081 234 208 | 5 43 674 38 738 | |

* Refer to additional segmental information on page 30.
 ** Other includes FirstRand Company, consolidation of treasury shares and related consolidation entries.

Reconciliation of profit for the year to normalised earnings

| R million | 2012 |
|--|-------------------------------|
| Profit for the period (per above) | 7 618 |
| Non-controlling interests | (363) |
| NCNR preference equityholders | (150) |
| Attributable earnings to ordinary equityholders | 7 105 |
| Headline earnings adjustments (per page 3) | 176 |
| Headline earnings to ordinary equityholders | 7 281 |
| Normalised adjustments | (38) |
| IFRS 2 Share-based payment expenses Treasury shares TRS adjustment IAS 19 adjustments Private equity subsidiary realisations | 22 42 (53) (56) 7 |
| Normalised earnings | 7 243 |

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| 2012 | | | | | | | |
|-----------------------------|----------------------------|----------------------|---------------------|--|---------|------------------------|--|
| RN Investment Banking | IB Corporate Banking | WesBank* | Corporate Centre | Consolidation and IFRS adjustments | Other** | Total | |
| 234 (50) | 287 (5) | 3 299 (700) | 1 195 _ | (11) | (61) | 12 408 (2 250) | |
| 184 | 282 | 2 599 | 1 195 | (11) | (61) | 10 158 | |
| 4 538 | 557 | 1 265 | 1 492 | (1 523) | 41 | 15 237 | |
| 4 722 | 839 | 3 864 | 2 687 | (1 534) | (20) | 25 395 | |
| (2 586) | (776) | (1 920) | (2 064) | 456 | 372 | (15 353) | |
| 277 | – | 133 | (3) | (144) | 9 | 293 | |
| 2 413 | 63 | 2 077 | 620 | (1 222) | 361 | 10 335 | |
| (36) | (15) | (115) | (40) | (1) | (1) | (462) | |
| 2 377 | 48 | 1 962 | 580 | (1 223) | 360 | 9 873 | |
| (629) | (13) | (522) | (152) | 685 | (94) | (2 255) | |
| 1 748 | 35 | 1 440 | 428 | (538) | 266 | 7 618 | |
| (159) (10) (29) | (30) - (248) | (155) (13) (6) | (48) (2) (48) | (4) 1 36 | | (993) (65) (301) | |
| 4 325 | - | 733 | 2 | (37) | 9 | 5 252 | |
| 351 630 | 3 750 | 132 574 | 100 582 | (108 246) | 56 945 | 820 990 | |
| 345 183 | 3 563 | 129 026 | 46 463 | (49 346) | 544 | 748 379 | |

SEGMENT INFORMATION – IFRS

for the year ended 30 June 2013

| | 20 | 13 | |
|--|---------------------------|-----------------------|--|
| R million | FNB | FNB Africa | |
| Continuing operations Net interest income before impairment of advances Impairment of advances | 13 161 (2 863) | 2 335 (190) | |
| Net interest income after impairment of advances Non-interest income | 10 298 16 063 | 2 145 1 796 | |
| Net income from operations Operating expenses Share of profit from associates and joint ventures after tax | 26 361 (16 128) 38 | 3 941 (2 342) 2 | |
| Income before tax Indirect tax | 10 271 (388) | 1 601 (54) | |
| Profit for the period before tax Income tax expense | 9 883 (2 617) | 1 547 (462) | |
| Profit for the period | 7 266 | 1 085 | |
| The income statement includes: Depreciation Amortisation Impairment charges | (1 151) (64) (188) | (123) (13) – | |
| The statement of financial position includes: Investments in associates and joint ventures Total assets Total liabilities | 234 249 363 240 258 | 4 46 975 41 428 | |

Refer to additional segmental information on page 30.
 ** Other includes FirstRand Company, consolidation of treasury shares and related consolidation entries.

Reconciliation of profit for the year to normalised earnings

| R million | 2013 |
|--|-------------------------------|
| Profit for the period (per above) | 15 954 |
| Non-controlling interests | (872) |
| NCNR preference equityholders | (297) |
| Attributable earnings to ordinary equityholders | 14 785 |
| Headline earnings adjustments (per page 3) | 542 |
| Headline earnings to ordinary equityholders | 15 327 |
| Normalised adjustments | 93 |
| IFRS 2 Share-based payment expenses Treasury shares TRS adjustment IAS 19 adjustments Private equity subsidiary realisations | 43 33 85 (110) 42 |
| Normalised earnings | 15 420 |

SEGMENT INFORMATION Unaudited results and cash dividend declaration 31 December 2013

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| 2013 | | | | | | | |
|-----------------------------|----------------------------|---------------------------|--------------------------|--|--------------------|-----------------------------|--|
| RN Investment Banking | IB Corporate Banking | WesBank* | Corporate Centre | Consolidation and IFRS adjustments | Other** | Total | |
| 493 (61) | 607 (44) | 6 853 (1 649) | 1 346 _ | 87 - | (113) – | 24 769 (4 807) | |
| 432 9 675 | 563 1 148 | 5 204 2 821 | 1 346 1 965 | 87 (2 992) | (113) 258 | 19 962 30 734 | |
| 10 107 (5 327) 865 | 1 711 (1 389) - | 8 025 (4 106) 275 | 3 311 (3 282) (19) | (2 905) 1 540 (344) | 145 230 7 | 50 696 (30 804) 824 | |
| 5 645 (60) | 322 (33) | 4 194 (219) | 10 110 | (1 709) | 382 (1) | 20 716 (645) | |
| 5 585 (1 480) | 289 (77) | 3 975 (1 054) | 120 (24) | (1 709) 1 698 | 381 (101) | 20 071 (4 117) | |
| 4 105 | 212 | 2 921 | 96 | (11) | 280 | 15 954 | |
| (252) (23) (83) | (35) _ (248) | (354) (31) (21) | (92) (5) (261) | (4) 2 - | - - | (2 011) (134) (801) | |
| 4 355 349 427 341 221 | _ 5 331 4 912 | 832 145 179 140 814 | 1 121 707 69 692 | (37) (109 503) (51 858) | 7 57 253 232 | 5 396 865 732 786 699 | |

ADDITIONAL SEGMENTAL DISCLOSURE – WESBANK

| | Six months ended 31 December 2013 | | | | |
|--|--|-------------------------------------|--------------------------------------|-------------------------------------|---|
| | | VAF | | | |
| | Ret | tail | Corporate | | |
| R million | SA | MotoNovo | and commercial | Personal Ioans | Total WesBank |
| NII before impairment of advances Impairment of advances Normalised profit before tax Normalised earnings Advances | 1 929 (519) 932 671 93 822 | 500 (60) 293 211 17 049 | 509 (100) 221 159 35 133 | 819 (245) 576 365 8 221 | 3 757 (924) 2 022 1 406 154 225 |
| Normal advancesSecuritised advances | 92 887 935 | 6 352 10 697 | 35 133 - | 8 221 - | 142 593 11 632 |
| NPLs | 2 839 | 71 | 682 | 520 | 4 112 |
| Advances margin (%) NPLs as a percentage of advances (%) Credit loss ratio (%) | 4.31 3.03 1.15 | 6.69 0.42 0.79 | 3.11 1.94 0.58 | 20.12 6.33 6.31 | 5.10 2.67 1.25 |

| | Six months ended 31 December 2012 | | | | | |
|--|--|-------------------------------------|--------------------------------------|-------------------------------------|---|--|
| | | VAF | | | | |
| | Re | tail | Corporate | | | |
| R million | SA | MotoNovo | and commercial | Personal Ioans | Total WesBank | |
| NII before impairment of advances Impairment of advances Normalised profit before tax Normalised earnings Advances | 1 744 (376) 972 713 80 366 | 359 (46) 211 155 10 871 | 555 (119) 189 139 32 279 | 641 (159) 596 382 6 552 | 3 299 (700) 1 968 1 389 130 068 | |
| Normal advances Securitised advances | 78 398 1 968 | 3 941 6 930 | 32 279 | 6 552 - | 121 170 8 898 | |
| NPLs | 2 480 | 42 | 1 196 | 372 | 4 090 | |
| Advances margin (%) NPLs as a percentage of advances (%) Credit loss ratio (%) | 4.55 3.09 0.99 | 6.90 0.39 0.91 | 3.29 3.71 0.74 | 20.71 5.68 5.08 | 5.27 3.14 1.12 | |

| | Year ended 30 June 2013 | | | | | |
|--|--|-------------------------------------|--|---|---|--|
| | | VAF | | | | |
| | Re | tail | Corporate | | | |
| R million | SA | MotoNovo | and commercial | Personal Ioans | Total WesBank | |
| NII before impairment of advances Impairment of advances Normalised profit before tax Normalised earnings Advances | 3 577 (945) 1 889 1 389 87 309 | 777 (97) 444 326 13 256 | 1 070 (177) 528 388 34 293 | 1 429 (430) 1 122 731 7 300 | 6 853 (1 649) 3 983 2 834 142 158 | |
| Normal advances Securitised advances | 85 850 1 459 | 7 689 5 567 | 34 293 | 7 300 | 135 132 7 026 | |
| NPLs | 2 461 | 50 | 975 | 444 | 3 930 | |
| Advances margin (%) NPLs as a percentage of advances (%) Credit loss ratio (%) | 4.65 2.82 1.18 | 6.96 0.38 0.86 | 3.00 2.84 0.53 | 21.10 6.08 6.48 | 5.30 2.76 1.26 | |

Supplementary information

FAIR VALUE MEASUREMENTS

VALUATION METHODOLOGY

In terms of IFRS, the Group is required to or elects to measure certain assets and liabilities at fair value. The Group has established control frameworks and processes at a franchise level to independently validate its valuation techniques and inputs used to determine its fair value measurements. At a franchise level, technical teams are responsible for the selection, implementation and any changes to the valuation techniques used to determine fair value measurements. Valuation committees comprising representatives from key management have been established in each franchise and at an overall Group level, and are responsible for overseeing the valuation control process and considering the appropriateness of the valuation techniques applied in fair value measurement. The valuation models and methodologies are subject to independent review and approval at a franchise level by the required technical teams, valuation committees, relevant risk committees and external auditors annually or more frequently if considered appropriate.

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date i.e. an exit price. Fair value is therefore a market-based measurement and when measuring fair value the Group uses the assumptions that market participants would use when pricing an asset or liability under current market conditions, including assumptions about risk. When determining fair value it is presumed that the entity is a going concern and the fair value is therefore not an amount that represents a forced transaction, involuntary liquidation or a distressed sale.

Financial instruments

When determining the fair value of a financial instrument, where the financial instrument has a bid or ask price (for example in a dealer market), the Group uses the price within the bid-ask spread that is most representative of fair value in the circumstances. Although not a requirement, the Group uses the bid price for financial assets or the ask/offer price for financial liabilities where this best represents fair value.

When determining the fair value of a financial liability or the Group's own equity instruments the quoted price for the transfer of an identical or similar liability or own equity instrument is used. Where this is not available and an identical item is held by another party as an asset, the fair value of the liability or own equity instrument is measured using the quoted price in an active market of the identical item if that price is available, or using observable inputs (such as the quoted price in an inactive market for the identical item) or using another valuation technique.

Where the Group has any financial liability with a demand feature, such as demand deposits, the fair value is not less than the amount payable on demand, discounted from the first date that the amount could be required to be paid where the time value of money is significant.

FAIR VALUE HIERARCHY AND MEASUREMENTS

The Group classifies assets and liabilities measured at fair value using a fair value hierarchy that reflects whether observable or unobservable inputs are used in determining the fair value of the item. The valuation techniques employed by the Group include, inter alia, quoted prices for similar assets or liabilities in an active market, quoted prices for the same asset or liability in an inactive market, adjusted prices from recent arm's length transactions, option-pricing models and discounted cash flow techniques.

Where a valuation model is applied and the Group cannot markto-market, it applies a mark-to-model approach, subject to prudent valuation adjustments. Mark-to-model is defined as any valuation which has to be benchmarked, extrapolated or otherwise calculated from a market input. When applying mark-to-model, an extra degree of conservatism is applied. The Group will consider the following in assessing whether a mark-to-model valuation is appropriate:

- as far as possible, market inputs are sourced in line with market prices;
- generally accepted valuation methodologies are consistently used for particular products unless deemed inappropriate by the relevant governance forums;
- where a model has been developed in-house, it is based on appropriate assumptions, which have been assessed and challenged by suitably qualified parties independent of the development process;
- formal change control procedures are in place;
- awareness of the weaknesses of the models used and appropriate reflection thereof in the valuation output;
- the model is subject to periodic review to determine the accuracy of its performance; and
- valuation adjustments are only made when appropriate, for example, to cover the uncertainty of the model valuation.

Level 1

Fair value is determined using unadjusted quoted prices in active markets for identical assets or liabilities where this is readily available and the price represents actual and regularly occurring market transactions. An active market is one in which transactions occur with sufficient volume and frequency to provide pricing

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information on an on-going basis. This category includes listed bonds and equity, exchange-traded derivatives, exchange-traded commodities and short trading positions.

Level 2

Fair value is determined using inputs other than quoted prices that are observable for the asset or liability, either directly or indirectly such as quoted prices for similar items in an active market or for an identical item in an inactive market, or valuation models using observable inputs or inputs derived from observable market data. This category includes loans and advances to customers, equities listed in an inactive market, certain debt instruments, private equity investments, non-recourse investments and deposits, over the counter derivatives, deposits, other liabilities and Tier 2 liabilities.

Level 3

Fair value is determined using a valuation technique and significant inputs that are not based on observable market data (i.e. unobservable inputs) such as an entity's own assumptions about what market participants would assume in pricing assets and liabilities. This category includes certain loans and advances to customers, certain over the counter derivatives such as equity options, investments in certain debt instruments, private equity investments and certain deposits such as credit linked notes.

FAIR VALUE HIERARCHY AND MEASUREMENTS

The table below sets out the valuation techniques applied by the Group for fair value measurements of financial assets and liabilities categorised as level 2 and level 3 in the fair value hierarchy:

| Instrument | Fair value hierarchy level | Valuation technique | Description of valuation technique and main assumptions | Observable inputs | Significant unobservable inputs of level 3 items |
|--------------------------|----------------------------------|--------------------------|---|--|---|
| Derivative finan | icial instrumen | ts | 3 | 1 | î |
| Option contracts | Level 2 and level 3 | Option pricing model | The Black Scholes model is used. | Strike price of the option, market related discount rate, forward rate, and cap and floor volatility | Volatilities |
| Futures contracts | Level 2 | Discounted cash flows | The future cash flows are discounted using a market-related interest rate. Projected cash flows are obtained by subtracting the strike price of the forward contract from the market projected forward value. | Market interest rates and curves | Not applicable |
| Swaps | Level 2 | Discounted cash flows | The future cash flows are projected using a forward curve and then discounted using a market-related discount curve over the contractual period. The reset date of each swaplet is determined in terms of legal documents pertaining to the swap. | Market interest rates and curves | Not applicable |
| Forward rate agreements | Level 2 | Discounted cash flows | The future cash flows are projected using a forward curve and then discounted using a market related discount curve over the contractual period. The reset date is determined in terms of legal documents. | Market interest rates and curves | Not applicable |
| Forward contracts | Level 2 | Discounted cash flows | The future cash flows are projected using a forward curve and then discounted using a market-related discount curve over the contractual period. Projected cash flows are obtained by subtracting the strike price of the forward contract from the market projected forward value. | Market interest rates and curves | Not applicable |
| Credit derivatives | Level 2 and level 3 | Discounted cash flows | The future cash flows are discounted using a market-related interest rate. Where prices are obtainable from the market, individual credit spreads are used. | Market interest rates and curves | Credit inputs |
| Commodity derivatives | Level 2 | Discounted cash flows | Commodity linked instruments are measured by taking into account the price, the location differential, grade differential, silo differential and the discount factor of the most liquidly traded futures linked to the commodity. | Futures prices | Not applicable |
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| Instrument | Fair value hierarchy level | Valuation technique | Description of valuation technique and main assumptions | Observable inputs | Significant unobservable inputs of level 3 items |
|---|----------------------------------|--------------------------------|---|--|---|
| Derivative finance | cial instrumen | its | - | 1 | 1 |
| Equity derivatives | Level 2 and level 3 | Industry standard models | The models calculate fair value based on input parameters such as stock prices, dividends, volatilities, interest rates, equity repo curves and, for multi-asset products, correlations. Unobservable model inputs are determined by reference to liquid market instruments and applying extrapolation techniques to match the appropriate risk profile. | Market interest rates and curves | Volatilities |
| Loans and adva | nces to custo | mers | | | |
| Investment banking book* | Level 3 | Discounted cash flows | The future cash flows are discounted using a market related interest rate. To calculate the fair value of credit the Group uses a valuation methodology based on the credit spread matrix, which considers loss given default, tenor and the internal credit committee rating criteria. The fair value measurement includes the original credit spread and is repriced when there is a change in rating of the counterparty. A decline in credit rating would result in an increase in the spread above the base rate for discounting purposes and consequently a reduction of the fair value of the advance. | Market interest rates and curves | Credit inputs |
| Other loans and advances | Level 2 and level 3 | Discounted cash flows | The future cash flows are discounted using a market related interest rate adjusted for credit inputs, over the contractual period. | Market interest rates and curves | Credit inputs |
| Investment secu | rities and oth | er investments | · · · · · · · · · · · · · · · · · · · | | J |
| Equities/bonds listed in an inactive market | Level 2 | Discounted cash flows | For listed equities and bonds, the listed price is used where the market is active (i.e. level 1). However if the market is not active and the listed price is not representative of fair value, these are classified as level 2 and a valuation technique is used, for example the discounted cash flow is used for listed bonds. This will be based on risk parameters of comparable securities and the potential pricing difference in spread and/or price terms with the traded comparable is considered. The future cash flows are discounted using a market-related interest rate. | Market interest rates and curves | Not applicable |
| Unlisted bonds | Level 2 and level 3 | Discounted cash flows | Unlisted bonds are valued similarly to advances measured at fair value. The future cash flows are discounted using a market related interest rate adjusted for credit inputs, over the contractual period. | Market interest rates and curves | Credit inputs |

* The Group has elected to designate the investment banking book of advances at fair value through profit or loss. Credit risk is not observable and has a significant impact on the fair value measurement of these advances and as such, these advances are classified as level 3 on the fair value hierarchy.

FAIR VALUE HIERARCHY AND MEASUREMENTS continued

| Instrument | Fair value hierarchy level | Valuation technique | Description of valuation technique and main assumptions | Observable inputs | Significant unobservable inputs of level 3 items |
|--|----------------------------------|--|---|--|---|
| Investment sec | urities and oth | er investments | 1 | | |
| Unlisted equities | Level 2 and level 3 | Price earnings (P/E) model | For unlisted equities, the earnings included in the model are derived from a combination of historical and budgeted earnings depending on the specific circumstances of the entity whose equity is being valued. The P/E multiple is derived from current market observations taking into account an appropriate discount for unlisted companies. The valuation of these instruments may be corroborated by a discounted cash flow valuation or by the observation of other market transactions that have taken place. | Market transactions | Growth rates and P/E ratios |
| Negotiable certificates of deposit | Level 2 | Discounted cash flows | Future cash flows are discounted using a market-related interest rate. Inputs to these models include information that is consistent with similar market quoted instruments, where available. | Market interest rates and curves | Not applicable |
| Treasury bills | Level 2 | BESA bond pricing model | The BESA bond pricing model uses the BESA mark-to-market bond yield. | Market interest rates and curves | Not applicable |
| Non-recourse investments | Level 2 | Discounted cash flows | Future cash flows are discounted using a discount rate which is determined as a base rate plus a spread. The base rate is determined by the legal agreements as either a bond or swap curve. The spread approximates the level of risk attached to the cash flows. When there is a change in the base rate in the market, the valuation is adjusted accordingly. The valuation model is calibrated to reflect transaction price at initial recognition. | Market interest rates and curves | Not applicable |
| Deposits | | | | | |
| Call and non-term deposits | Level 2 | None – the undiscounted amount is used | The undiscounted amount of the deposit is the fair value due to the short term nature of the instruments. These deposits are financial liabilities with a demand feature and the fair value is not less than the amount payable on demand i.e. the undiscounted amount of the deposit. | None – the undiscounted amount approximates fair value and no valuation is performed | Not applicable |
| Non-recourse deposits | Level 2 | Discounted cash flows | Fair value for interest rate and foreign exchange risk with no valuation adjustment for own credit risk. Valuation adjustments are affected for changes in the applicable credit ratings of the assets. | Market interest rates and foreign exchange rates, and credit inputs | Not applicable |

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| Instrument | Fair value hierarchy level | Valuation technique | Description of valuation technique and main assumptions | Observable inputs | Significant unobservable inputs of level 3 items |
|--|----------------------------------|--------------------------|---|--|---|
| Deposits | | | | • | |
| Deposits that represent collateral on credit linked notes | Level 3 | Discounted cash flows | These deposits represent the collateral leg of credit linked notes. The forward curve adjusted for liquidity premiums and business unit margins. The valuation methodology does not take early withdrawals and other behavioural aspects into account. | Market interest rates and curves | Credit inputs on related advance |
| Other deposits | Level 2 and level 3 | Discounted cash flows | The forward curve adjusted for liquidity premiums and business unit margins. The valuation methodology does not take early withdrawals and other behavioural aspects into account. | Market interest rates and curves | Credit inputs |
| Other liabilities and Tier 2 liabilities | Level 2 | Discounted cash flows | Future cash flows are discounted using a market-related interest rate. | Market interest rates and curves | Not applicable |
| Financial assets and liabilities not measured at fair value but for which fair value is disclosed | Level 2 and level 3 | Discounted cash flows | Future cash flows are discounted using a market-related interest rate and curves adjusted for credit inputs. | Market interest rates and curves | Credit inputs |

During the current reporting period there were no changes in the valuation techniques used by the Group.

FAIR VALUE HIERARCHY AND MEASUREMENTS continued

The following table presents the fair value measurements and fair value hierarchy of financial assets and liabilities of the Group recognised at fair value:

| | | As at 31 December 2013 | | | | |
|--|---------|------------------------|---------|---------------------|--|--|
| R million | Level 1 | Level 2 | Level 3 | Total fair value | | |
| Assets | | | | | | |
| Derivative financial instruments | 8 | 44 079 | 134 | 44 221 | | |
| Advances* | - | 34 649 | 129 686 | 164 335 | | |
| Investment securities and other investments | 60 162 | 41 555 | 5 020 | 106 737 | | |
| Non-recourse investments | - | 19 696 | - | 19 696 | | |
| Total financial assets measured at fair value | 60 170 | 139 979 | 134 840 | 334 989 | | |
| Liabilities | | | | | | |
| Short trading positions | 5 532 | - | - | 5 532 | | |
| Derivative financial instruments | 24 | 48 801 | 11 | 48 836 | | |
| Deposits | 6 | 85 342 | 1 017 | 86 365 | | |
| Non-recourse deposits | - | 19 696 | _ | 19 696 | | |
| Other liabilities | - | 171 | - | 171 | | |
| Tier 2 liabilities | - | 1 041 | - | 1 041 | | |
| Total financial liabilities measured at fair value | 5 562 | 155 051 | 1 028 | 161 641 | | |

* Although the fair value of credit is not significant year-on-year it may become significant in future. For this reason, together with the fact that the majority of South African counterparties do not have actively traded or observable credit spreads, the Group has classified loans and advances to customers in level 3 of the fair value hierarchy. In the event that credit spreads are observable for a counterparty, loans and advances to customers are classified as level 2 of the fair value hierarchy.

There were no transfers of financial instruments between level 1 and level 2 during the current reporting period.

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ADDITIONAL DISCLOSURES FOR LEVEL 3 FINANCIAL INSTRUMENTS

Changes in level 3 financial instruments

The following tables show a reconciliation of the opening and closing balances for financial assets and liabilities classified as level 3 in terms of the fair value hierarchy.

| | | As at 31 December 2013 | | | | | | | |
|--|-------------------------------------|---|---|--|---|------------------------------|-------------------------------|--------------------------------------|------------------------------------|
| R million | Fair value on 30 June 2013 | Gains/ losses recog- nised in profit or loss | Gains/ losses recog- nised in other compre- hensive income | Pur- chases, sales, issues and settle- ments | Acqui- sitions/ disposals of sub- sidiaries | Transfers into level 3 | Transfer out of level 3 | Exchange rate differ- ences | Fair value on 31 Dec 2013 |
| Assets | | | | | | | | | |
| Derivative financial | | | | | | | | | |
| instruments | 110 116 749 | 20 1 818 | - | (4) 10 708 | - | 8 | - | 411 | 134 129 686 |
| Advances Investment securities | 110 / 49 | 1 818 | - | 10 / 08 | - | - | - | 411 | 129 080 |
| and other investments | 5 330 | 70 | 54 | (433) | 3 | - | (14) | 10 | 5 020 |
| Total financial assets measured at fair value in level 3 | 122 189 | 1 908 | 54 | 10 271 | 3 | 8 | (14) | 421 | 134 840 |
| Liabilities Derivative financial | | | | | | | | | |
| instruments | - | 1 | - | - | - | 10 | - | - | 11 |
| Deposits | 1 517 | 196 | - | (727) | - | 19 | - | 12 | 1 017 |
| Total financial liabilities measured at | 1 517 | 107 | | (797) | | 20 | | 10 | 1 029 |
| fair value in level 3 | 1 517 | 197 | - | (727) | - | 29 | - | 12 | 1 028 |

Note: Decreases in the value of level 3 assets and liabilities are indicated with brackets. Decreases in the value of assets may be as a result of losses, sales and settlements or the disposal of subsidiaries. Decreases in the value of liabilities may be as a result of gains, settlements or the disposal of subsidiaries.

During the current reporting period derivative financial instruments and deposits to the value of R37 million were transferred out of level 2 into level 3. This transfer was as a result of certain unobservable inputs becoming significant to the calculation of fair value in current reporting periods. Investment securities to the value of R14 million were transferred out of level 3 and into level 1. The transfer into level 1 was as a result of these investment securities becoming listed on an exchange in an active market during the current period.

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ADDITIONAL DISCLOSURES FOR LEVEL 3 FINANCIAL INSTRUMENTS (continued)

Unrealised gains or losses on level 3 financial instruments

The Group classifies financial assets or liabilities in level 3 of the fair value hierarchy when the significant inputs into the valuation model are not observable. In addition the valuation model for level 3 financial assets or liabilities typically also relies on a number of inputs that are readily observable either directly or indirectly. Thus, the gains and losses presented below include changes in the fair value related to both observable and unobservable inputs.

The table below presents the total gains/losses relating to fair value remeasurement of financial assets and liabilities classified in level 3 that are still held at reporting date. With the exception of interest on funding instruments and available-for-sale financial assets, all of the gains or losses are recognised in non-interest income.

| | As | As at 31 December 2013 | | | |
|---|--|---|-----------------------|--|--|
| R million | Gains/losses recognised in the income statement | Gains/losses recognised in other compre- hensive income | Total gains/losses | | |
| Assets | | | _ | | |
| Derivative financial instruments | 25 | - | 25 | | |
| Advances* | 1 320 | - | 1 320 | | |
| Investment securities and other investments | 131 | 16 | 147 | | |
| Total | 1 476 | 16 | 1 492 | | |
| Liabilities | | | | | |
| Derivative financial instruments | 10 | - | 10 | | |
| Deposits | 157 | - | 157 | | |
| Total | 167 | - | 167 | | |

* Amount mainly comprises of accrued interest on the fair value loans and advances and movements in interest rates that have been hedged.

Note: Decreases in the value of level 3 assets and liabilities are indicated with brackets. Decreases in the value of assets may be as a result of losses recognised in profit or loss and other comprehensive income. Decreases in the value of liabilities may be as a result of gains recognised in profit or loss.

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Effect of changes in significant unobservable assumptions of level 3 financial instruments to reasonably possible alternatives

As described, the fair value of financial assets and liabilities that are classified in level 3 of the fair value hierarchy is determined using valuation techniques that make use of significant inputs that are not based on observable market data. These fair values could be sensitive to changes in the assumptions used to derive the inputs. The table below illustrates the sensitivity of the significant inputs when they are changed to reasonably possible alternative inputs:

| | As at 31 December 2013 | | | | | | |
|---|---|---|---------------|---|---|--|--|
| | | | | Reasonably possible alternative fair value | | | |
| R million | Significant unobservable inputs | Reasonably possible changes to significant unobservable inputs | Fair value | Using more positive assump- tions | Using more negative assump- tions | | |
| Assets | | | | | | | |
| Derivative financial instruments | Volatilities | Volatilities are increased and decreased by 10% | 134 | 190 | 113 | | |
| Advances | Credit | Credit migration matrix* | 129 686 | 131 127 | 127 820 | | |
| Investment securities and other investments | Growth rates and P/E ratios of unlisted investments | Unobservable inputs are increased and decreased by 10% | 5 020 | 5 572 | 4 394 | | |
| Total financial assets measured at fair value in level 3 | | | 134 840 | 136 889 | 132 327 | | |
| Liabilities | | | | | | | |
| Derivative financial instruments | Volatilities | Volatilities are increased and decreased by 10% | 11 | 11 | 11 | | |
| Deposits | Credit risk of the cash collateral leg of credit linked notes | Credit migration matrix** | 1 017 | 916 | 1 117 | | |
| Total financial liabilities measured at fair value in level 3 | | | 1 028 | 927 | 1 128 | | |

* The credit migration matrix is used as part of the Group's credit risk management process for advances measured at fair value through profit or loss. The matrix is a simulation model that contains a matrix of probabilities for downgrading or upgrading to another rating bucket. The migration matrix is based on actual observed rating migrations from S&P over the long term and is based on the fair value in the 75th percentile.

** The deposits included in level 3 of the hierarchy represent the collateral leg of credit linked notes. The most significant unobservable input in determining fair value of the credit linked notes is the credit risk component. The sensitivity to credit risk has been assessed in the same way as for advances using the credit migration matrix with the deposit representing the cash collateral component thereof.

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Other fair value measurements

The following represents the fair values of financial instruments not carried at fair value on the statement of financial position, for which fair value is required to be disclosed:

| | As at 31 December 2013 | |
|---|------------------------|------------|
| R million | | Fair value |
| Assets | | |
| Advances | 471 108 | 467 257 |
| Investment securities and other investments | 848 | 848 |
| Total financial assets at amortised cost | 471 956 | 468 105 |
| Liabilities | | |
| Deposits | 620 970 | 622 027 |
| Other liabilities | 4 412 | 4 260 |
| Tier 2 liabilities | 7 086 | 7 162 |
| Total financial liabilities at amortised cost | 632 468 | 633 449 |

For all other financial instruments the carrying value is equal to or a reasonable approximation of the fair value.

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Day 1 profit or loss

The best evidence of the fair value of a financial instrument at initial recognition is the transaction price (i.e. the entry or exit price) unless the fair value of that instrument is evidenced by comparison with other observable current market transactions in the same instrument (i.e. without modification or repackaging) or based on a valuation technique whose variables include only data from observable markets. Day 1 profit or loss arises on the initial recognition of a financial instrument when the fair value of the instrument is determined using a valuation technique that makes use of inputs that are not observable in an active market. In terms of IAS 39 if the fair value determined in accordance with such a valuation technique differs from the transaction price the initial recognition should take place at the transaction price. The day 1 profits or losses arising as a result of the difference between the two values should only be recognised over the life of the instrument as a result of changes that would also be considered by market participants.

The following table represents the aggregate difference between transaction price and fair value based on a valuation technique yet to be recognised in profit or loss:

| R million | 2013 |
|---|----------|
| Balance at 1 July | 28 |
| Day 1 profits or losses not recognised on financial instruments initially recognised in the current reporting period Amount recognised in profit or loss as a result of changes which would be observable by market participants | - (4) |
| Balance at 31 December | 24 |

FINANCIAL INSTRUMENTS SUBJECT TO OFFSETTING, MASTER NETTING ARRANGEMENTS AND SIMILAR AGREEMENTS

In accordance with IAS 32, the Group offsets financial assets and financial liabilities and presents the net amount in the statement of financial position only if there is both a legally enforceable right to offset and there is an intention to settle the amounts on a net basis or to realise the asset and settle the liability simultaneously. Financial assets and financial liabilities subject to master netting arrangements (MNA) or similar agreements are not offset if the right to offset under these agreements is only enforceable in the event of default, insolvency or bankruptcy.

The tables below include information about financial assets and financial liabilities that are:

- > offset and the net amount presented in the Group's statement of financial position in accordance with the requirements of IAS 32; and
- subject to enforceable MNA or similar agreements where the amounts have not been offset because one or both of the requirements of IAS 32 are not met or the amounts relate to financial collateral (cash or non-cash) that mitigates credit risk.

| | As | As at 31 December 2013 Financial instruments subject to offsetting agreements, master netting agreement and similar agreements | | | |
|--|---------------------------|---|---|--|--|
| | agreemen | | | | |
| | | Amounts where offsetting is applied | | | |
| R million | Gross amount | Amounts set off | Net amount reported in the statement of financial position* | | |
| Assets Derivatives Reverse repurchase, securities borrowing and similar arrangements Other advances | 46 943 31 606 3 045 | 6 819 7 627 3 045 | 40 124 23 979 - | | |
| Total | 81 594 | 17 491 | 64 103 | | |
| Liabilities Derivatives Repurchase, securities lending and similar arrangements Other deposits | 51 005 35 731 3 423 | 6 819 7 627 3 045 | 44 186 28 103 379 | | |
| Total | 90 159 | 17 491 | 72 668 | | |

* The net amount reported on the statement of financial position represents the net amount of financial assets and financial liabilities where offsetting has been applied in terms of IAS 32 and financial instruments that are subject to MNA and similar agreements but no offsetting has been applied.

** The financial collateral is limited to the net statement of financial position exposure in line with the requirements of IFRS 7 and excludes the effect of any over-collateralisation. The amount of collateral included in the table for IFRS 7 disclosure purposes has been determined at a business unit level. If these limits were determined on a Group-wide level, the amount of collateral included in this table could increase.

The total amount reported on the statement of financial position is the sum of the net amount and the amount of financial instruments not subject to set off or MNA.

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| As at 31 December 2013 | | | | | | | |
|--|---|------------|---|---|--|--|--|
| agreement | struments subject t ts, master netting a d similar agreemer | | | | | | |
| Amounts whe is not a | ere offsetting applied | | | | | | |
| Financial instruments subject to MNA and similar agreements | Financial collateral** | Net amount | Financial instruments not subject to set off or MNA | Total statement of financial position [#] | | | |
| | | | | | | | |
| 33 522 | 2 398 | 4 204 | 4 097 | 44 221 | | | |
| 1 351 | 22 628 | - | 12 620 | 36 599 | | | |
| - | - | - | 598 844 | 598 844 | | | |
| 34 873 | 25 026 | 4 204 | 615 561 | 679 644 | | | |
| | | | | | | | |
| 33 522 | 934 | 9 730 | 4 650 | 48 836 | | | |
| 1 351 | 26 752 | - | 10 446 | 38 549 | | | |
| - | - | 379 | 688 104 | 688 483 | | | |
| 34 873 | 27 686 | 10 109 | 703 200 | 775 868 | | | |

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| | As | | | |
|--|---------------------------|---------------------------|---|--|
| Financial instruments subject to offsetting agreements master netting agreement and similar agreements | | | ent | |
| | | Amounts wh is ap | | |
| R million | Gross amount | Amounts set off | Net amount reported in the statement of financial position* | |
| Assets Derivatives Reverse repurchase, securities borrowing and similar arrangements Other advances | 62 756 46 121 3 427 | 11 040 12 335 3 427 | 51 716 33 786 - | |
| Total | 112 304 | 26 802 | 85 502 | |
| Liabilities Derivatives Repurchase, securities lending and similar arrangements Other deposits | 66 992 38 717 3 980 | 11 040 12 335 3 427 | 55 952 26 382 553 | |
| Total | 109 689 | 26 802 | 82 887 | |

* The net amount reported on the statement of financial position represents the net amount of financial assets and financial liabilities where offsetting has been applied in terms of IAS 32 and financial instruments that are subject to MNA and similar agreements but no offsetting has been applied.

** The financial collateral is limited to the net statement of financial position exposure in line with the requirements of IFRS 7 and excludes the effect of any over-collateralisation. The amount of collateral included in the table for IFRS 7 disclosure purposes has been determined at a business unit level. If these limits were determined on a Group-wide level, the amount of collateral included in this table could increase.

The total amount reported on the statement of financial position is the sum of the net amount and the amount of financial instruments not subject to set off or MNA.

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| As at 31 December 2012 | | | | | | | | |
|--|---|-------------------|---|---|--|--|--|--|
| ma | ents subject to offse aster netting agreemend nd similar agreemen | | | | | | | |
| Amounts wh is not a | 0 | | | | | | | |
| Financial instruments subject to MNA and similar agreements | Financial collateral** | Net amount | Financial instruments not subject to set off or MNA | Total statement of financial position# | | | | |
| 45 349 1 955 - | 1 240 31 831 - | 5 127 _ _ | 4 535 10 419 521 244 | 56 251 44 205 521 244 | | | | |
| 47 304 | 33 071 | 5 127 | 536 198 | 621 700 | | | | |
| 45 349 1 955 - | 2 891 24 427 - | 7 712 - 553 | 2 332 6 583 617 857 | 58 284 32 965 618 410 | | | | |
| 47 304 | 27 318 | 8 265 | 626 772 | 709 659 | | | | |

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| | | | | · · · · · · · · · · · · · · · · · · · | | |
|--|-------------------------------|--------------------------|---|---------------------------------------|--|--|
| | | As at 30 June 2013 | | | | |
| | Financial instrume ma a | | | | | |
| | | Amounts wh is ap | | | | |
| R million | Gross amount | Amounts set off | Net amount reported in the statement of financial position* | | | |
| Assets Derivatives Reverse repurchase, securities borrowing and similar arrangements Other advances | 56 216 46 379 2 861 | 8 179 10 098 2 861 | 48 037 36 281 – | | | |
| Total | 105 456 | 21 138 | 84 318 | | | |
| Liabilities Derivatives Repurchase, securities lending and similar arrangements Other deposits | 57 689 40 311 3 294 | 8 179 10 098 2 861 | 49 510 30 213 433 | | | |
| Total | 101 294 | 21 138 | 80 156 | | | |

* The net amount reported on the statement of financial position represents the net amount of financial assets and financial liabilities where offsetting has been applied in terms of IAS 32 and financial instruments that are subject to MNA and similar agreements but no offsetting has been applied.

** The financial collateral included in the table above is limited to the net statement of financial position exposure in line with the requirements of IFRS 7 and excludes the effect of any over-collateralisation. The amount of collateral included in the table for IFRS 7 disclosure purposes has been determined at a business unit level. If these limits were determined on a Group-wide level, the amount of collateral included in this table could increase.

The total amount reported on the statement of financial position is the sum of the net amount and the amount of financial instruments not subject to set off or MNA.

Details of the offsetting and collateral arrangements

Derivative assets and liabilities

The Group's derivative transactions that are not transacted on an exchange are entered into under International Derivatives Swaps and Dealers Association (ISDA) master netting agreements. Generally, under such agreements the amounts owed by each counterparty that are due on a single day in respect of all transactions outstanding in the same currency under the agreement are aggregated into a single net amount being payable by one party to the other. In certain circumstances, for example, when a credit event such as default occurs, all outstanding transactions under the agreement are terminated, the termination value is assessed and only a single net amount is due or payable in settlement of all transactions (close-out netting).

The Group only offsets derivative financial assets and financial liabilities with a counterparty under ISDA agreements where the amounts are due on a single day and in the same currency. The Group's intention to settle these transactions on a net basis is evidenced by a past practice of settling similar transactions on a net basis. The remaining financial assets and financial liabilities (where amounts are not due on a single day and in the same currency) transacted under an ISDA agreement do not meet the IAS 32 requirements for offsetting. This is because a right of set off is created that is only enforceable in the event of default, insolvency or bankruptcy of the Group or the counterparties. These amounts are, however, included in the table above under the financial instruments subject to MNA and similar agreements column.

To mitigate credit risk financial collateral (mostly cash) is also obtained, often daily, for the net exposure between counterparties.

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| As at 30 June 2013 | | | | | | | | |
|--|--|-------------------|---|---|--|--|--|--|
| ma | ents subject to offse aster netting agreemen nd similar agreemen | | | | | | | |
| Amounts wh is not a | 0 | | | | | | | |
| Financial instruments subject to MNA and similar agreements | Financial collateral** | Net amount | Financial instruments not subject to set off or MNA | Total statement of financial position# | | | | |
| 39 543 1 179 - | 3 029 35 102 - | 5 465 _ _ | 4 240 4 281 560 503 | 52 277 40 562 560 503 | | | | |
| 40 722 | 38 131 | 5 465 | 569 024 | 653 342 | | | | |
| 39 543 1 179 - | 726 29 034 - | 9 241 - 433 | 3 498 7 560 658 829 | 53 008 37 773 659 262 | | | | |
| 40 722 | 29 760 | 9 674 | 669 887 | 750 043 | | | | |

Repurchase, reverse repurchase and securities borrowing and lending transactions

The Group's repurchase, reverse repurchase and securities borrowing and lending transactions are covered by master agreements with netting terms similar to those of the ISDA master netting agreements. These financial assets and financial liabilities with the same counterparty are only set off in the statement of financial position if they are due on a single day, denominated in the same currency and the Group has the intention to settle these amounts on a net basis.

The Group receives and accepts collateral for these transactions in the form of cash and other investments and investment securities.

Other advances and deposits

The advances and deposits that are offset relate to transactions where the Group has a legally enforceable right to offset the amounts and the Group has the intention to settle the net amount.

HEADLINE EARNINGS ADDITIONAL DISCLOSURE

Set out below is additional information pertaining to Section 1 of Circular 02/2013 - Sector-Specific Rules for Headline Earnings.

Issue 1 – Remeasurement relating to private equity activities (associates and joint ventures, excluding any private equity investments carried at fair value in terms of IAS 39) regarded as operating or trading activities

| | | ths ended cember | | Year ended 30 June |
|-----------------------------|-------|---------------------|----------|-----------------------|
| R million | 2013 | 2012 | % change | 2013 |
| Aggregate cost of portfolio | 3 141 | 2 635 | 19 | 2 431 |
| Aggregate carrying value | 4 722 | 3 971 | 19 | 4 000 |
| Aggregate fair value* | 6 823 | 5 469 | 25 | 5 762 |
| Equity-accounted income** | 188 | 150 | 25 | 522 |
| Profit on realisation# | (11) | 328 | (>100) | 402 |

* Aggregate fair value is disclosed including non-controlling interests.

** Income from associates is disclosed post-tax.

[#] Profit on realisation is disclosed post-tax and non-controlling interests.

Issue 2 - Capital appreciation on investment products

| | Six months ended 31 December | | | Year ended 30 June |
|--|---------------------------------|-----------------|----------|-----------------------|
| R million | 2013 | 2012 | % change | 2013 |
| Carrying value of investment properties Fair value of investment properties Capital appreciation after tax | 458 458 – | 452 452 - | 1 1 | 459 459 7 |

RESTATEMENT OF PRIOR YEAR NUMBERS

DESCRIPTION OF RESTATEMENTS

IFRS 10, IFRS 11, IFRS 12, IAS 27R and IAS 28R

Under IFRS 10 there is one approach for determining consolidation of all entities based on concepts of power, variability of returns and linkage. The application of control will be applied irrespective of the nature of the investee. The Group has control over an investee when the Group is exposed, or has rights to, variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee.

IFRS 11 places more focus on the investors' rights and obligations than on the structure of the arrangement when determining whether a joint arrangement exists.

IFRS 12 is a comprehensive standard on disclosure requirements for all forms of interests in other entities, including unconsolidated structured entities. The standard impacts disclosure only and has no impact on recognition and measurement.

The adoption of IFRS 10 and 11 resulted in the following:

- Reclassification of a number of entities between associates and joint ventures. As it has always been the Group's policy to account for joint ventures in accordance with the equity accounting method, reclassification did not result in a change in measurement.
- A number of structured entities no longer meet the control criteria in terms of IFRS 10 and consequently are no longer consolidated.
- An investment previously classified as an associate was considered to be controlled under IFRS 10.
- Insurance cell captives do not meet the definition of asset silos in terms of IFRS 10 and do not qualify for consolidation. The cell captives are now treated as profit share arrangements and the income arising from the arrangements is included in other non-interest revenue and the unsettled income in accounts receivable. Certain insurance contracts of the cells are now considered to be plan assets in terms of IAS 19.

IAS 19

Amendments to IAS 19 require that all actuarial gains and losses in respect of defined benefit post-employment plans are recognised in other comprehensive income. In addition, the standard no longer requires the expected return on plan assets to be recognised in profit or loss, rather a net interest income/expense be recognised on the net asset or liability. All other remeasurements relating to plan assets are also recognised in other comprehensive income.

Loans to associates

In accordance with IAS 28, the Group's net investment in associates and joint ventures includes loans for which settlement is neither planned nor likely in the foreseeable future. The Group historically included these loans as part of investment in associates and joint ventures and reflected these on the statement of financial position.

Given the underlying debt nature of these loans and developing industry practice, the Group has decided to present these as advances. The loans will continue to form part of the Group's net investment in associates or joint ventures for purposes of determining the share of losses of the investee attributable to the Group and for impairment.

The change in presentation had no impact on the net asset value of the Group, only on the classification of items on the statement of financial position.

RESTATED CONDENSED CONSOLIDATED INCOME STATEMENT FOR THE SIX MONTHS ENDED 31 DECEMBER 2012 – IFRS

| R million | As previously reported | IFRS 10 and 11 | IAS 19 | Reclass- ification of loans to associates | Restated |
|--|------------------------------|-------------------|--------|--|--------------------|
| Net interest income before impairment of advances Impairment of advances | 12 376 (2 259) | 30 | - | 2 9 | 12 408 (2 250) |
| Net interest income after impairment of advances Non-interest income | 10 117 15 735 | 30 (498) | - | 11 | 10 158 15 237 |
| Income from operations Operating expenses | 25 852 (15 652) | (468) 303 | - 7 | 11 (11) | 25 395 (15 353) |
| Net income from operations Share of profit of associates and joint ventures after tax | 10 200 298 | (165) (5) | 7 | | 10 042 293 |
| Income before tax Indirect tax | 10 498 (462) | (170) | 7 | | 10 335 (462) |
| Profit before tax Income tax expense | 10 036 (2 462) | (170) 207 | 7 | | 9 873 (2 255) |
| Profit for the period | 7 574 | 37 | 7 | _ | 7 618 |
| Attributable to: Ordinary equityholders NCNR preference shareholders | 7 019 150 | 79 _ | 7 | | 7 105 150 |
| Equityholders of the Group Non-controlling interests | 7 169 405 | 79 (42) | 7 | - | 7 255 363 |
| Profit for the period | 7 574 | 37 | 7 | _ | 7 618 |

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RESTATED CONDENSED CONSOLIDATED STATEMENT OF OTHER COMPREHENSIVE INCOME FOR THE SIX MONTHS ENDED 31 DECEMBER 2012 – IFRS

| R million | As previously reported | IFRS 10 and 11 | IAS 19 | Reclass- ification of loans to associates | Restated |
|--|------------------------------|-------------------|------------|--|--------------|
| Profit for the period | 7 574 | 37 | 7 | - | 7 618 |
| Items that may subsequently be reclassified to profit or loss | | | | | |
| Cash flow hedges Losses arising during the period | (89) | | | | (89) |
| Reclassification adjustments for amounts included in profit or loss Deferred income tax | 329 35 | | | | 329 35 |
| Available-for-sale financial assets | 445 | (14) | - | - | 431 |
| Gains arising during the period Reclassification adjustments for amounts included in profit or loss | (1) | (14) | - | - | 565 |
| Deferred income tax | (133) | - | - | | (133) |
| Exchange differences on translating foreign operations | 323 | (8) | _ | _ | 315 |
| Gains arising during the period | 323 | (8) | - | - | 315 |
| Share of other comprehensive income of associates and joint ventures after tax and non-controlling interests | 24 | _ | _ | _ | 24 |
| Items that may not be reclassified to profit or loss Actuarial losses on defined benefit pension plans | _ | _ | (22) | _ | (22) |
| Losses arising during the period Deferred income tax relating to items that will not be reclassified | - | - | (32) 10 | - | (32) 10 |
| Other comprehensive income for the period | 703 | (22) | (22) | _ | 659 |
| Total comprehensive income for the period | 8 277 | 15 | (15) | - | 8 277 |
| Attributable to: Ordinary equityholders NCNR preference shareholders | 7 703 150 | 60 | (15) | - | 7 748 150 |
| Equityholders of the Group Non-controlling interests | 7 853 424 | 60 (45) | (15) | - | 7 898 379 |
| Total comprehensive income for the period | 8 277 | 15 | (15) | _ | 8 277 |

RESTATED CONDENSED CONSOLIDATED STATEMENT OF FINANCIAL POSITION AT 31 DECEMBER 2012 - IFRS

| R million | As previously reported | IFRS 10 and 11 | IAS 19 | Reclass- ification of loans to associates | Restated |
|--|------------------------------|-------------------|--------|--|----------|
| ASSETS | | | | | |
| Cash and cash equivalents | 52 695 | (1 125) | _ | _ | 51 570 |
| Derivative financial instruments | 56 502 | (251) | _ | _ | 56 251 |
| Commodities | 8 003 | (201) | _ | _ | 8 003 |
| Accounts receivable | 6 400 | 385 | _ | (30) | 6 755 |
| Current tax asset | 606 | (4) | _ | (| 602 |
| Advances | 563 038 | 592 | _ | 1 819 | 565 449 |
| Investment securities and other investments | 113 944 | (3 071) | _ | - | 110 873 |
| Investments in associates and joint ventures | 7 040 | (0 0.1) | _ | (1 789) | 5 252 |
| Property and equipment | 13 207 | (687) | _ | (1.1.00) | 12 520 |
| Intangible assets | 1 557 | (001) | _ | _ | 1 557 |
| Reinsurance assets | 846 | _ | _ | _ | 846 |
| Post-employment benefit asset | 8 | _ | (8) | _ | |
| Investment properties | 452 | _ | (3) | _ | 452 |
| Deferred income tax asset | 524 | (169) | _ | _ | 355 |
| Non-current assets and disposal groups held for sale | 505 | (100) | - | _ | 505 |
| Total assets | 825 327 | (4 329) | (8) | _ | 820 990 |
| EQUITY AND LIABILITIES | | | | | |
| Liabilities | | | | | |
| Short trading positions | 9 219 | - | _ | _ | 9 219 |
| Derivative financial instruments | 58 284 | - | - | _ | 58 284 |
| Creditors and accruals | 8 788 | (55) | _ | _ | 8 733 |
| Current tax liability | 289 | (54) | _ | _ | 235 |
| Deposits | 651 349 | 26 | - | _ | 651 375 |
| Provisions | 584 | - | - | _ | 584 |
| Employee liabilities | 6 671 | (2 591) | 557 | - | 4 637 |
| Other liabilities | 5 401 | (579) | _ | _ | 4 822 |
| Policyholder liabilities under insurance contracts | 1 543 | (436) | _ | _ | 1 107 |
| Deferred income tax liability | 1 498 | (318) | _ | _ | 1 180 |
| Tier 2 liabilities | 8 120 | _ | _ | _ | 8 120 |
| Liabilities directly associated with disposal groups | | | | | |
| held for sale | 83 | - | - | _ | 83 |
| Total liabilities | 751 829 | (4 007) | 557 | _ | 748 379 |
| Equity | | | | | |
| Ordinary shares | 55 | - | - | - | 55 |
| Share premium | 5 387 | 214 | - | - | 5 601 |
| Reserves | 60 832 | (427) | (565) | _ | 59 840 |
| Capital and reserves attributable to ordinary | | | | | |
| equityholders | 66 274 | (213) | (565) | - | 65 496 |
| NCNR preference shareholders | 4 519 | - | - | - | 4 519 |
| Capital and reserves attributable to equityholders | | | | | |
| of the Group | 70 793 | (213) | (565) | - | 70 015 |
| Non-controlling interests | 2 705 | (109) | | | 2 596 |
| Total equity | 73 498 | (322) | (565) | _ | 72 611 |
| | | | | | |

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RESTATED CONDENSED CONSOLIDATED INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2013 - IFRS

| R million | As previously reported | IFRS 10 and 11 | IAS 19 | Reclass- ification of loans to associates | Restated |
|--|------------------------------|-------------------|---------|--|--------------------|
| Net interest income before impairment of advances Impairment of advances | 24 715 (4 812) | 54 20 | - | – (15) | 24 769 (4 807) |
| Net interest income after impairment of advances Non-interest income | 19 903 31 614 | 74 (880) | - | (15) | 19 962 30 734 |
| Income from operations Operating expenses | 51 517 (31 486) | (806) 667 | - 15 | (15) | 50 696 (30 804) |
| Net income from operations Share of profit of associates and joint ventures after tax | 20 031 824 | (139) (15) | 15 - | (15) 15 | 19 892 824 |
| Income before tax Indirect tax | 20 855 (645) | (154) | 15 - | | 20 716 (645) |
| Profit before tax Income tax expense | 20 210 (4 532) | (154) 415 | 15 - | - | 20 071 (4 117) |
| Profit for the year | 15 678 | 261 | 15 | _ | 15 954 |
| Attributable to: Ordinary equityholders NCNR preference shareholders | 14 539 297 | 231 | 15 | - | 14 785 297 |
| Equityholders of the Group Non-controlling interests | 14 836 842 | 231 30 | 15 | - | 15 082 872 |
| Profit for the year | 15 678 | 261 | 15 | - | 15 954 |

RESTATED CONDENSED CONSOLIDATED STATEMENT OF OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2013 – IFRS

| R million | As previously reported | IFRS 10 and 11 | IAS 19 | Reclass- ification of loans to associates | Restated |
|--|------------------------------|-------------------|--------|--|---------------------|
| Profit for the year | 15 678 | 261 | 15 | _ | 15 954 |
| Items that may subsequently be reclassified to profit or loss Cash flow hedges | 853 | _ | _ | _ | 853 |
| Gains arising during the year Reclassification adjustments for amounts included in profit or loss Deferred income tax | 417 768 (332) | | | | 417 768 (332) |
| Available-for-sale financial assets | (89) | (15) | _ | _ | (104) |
| Losses arising during the year | (102) | (15) | - | _ | (117) |
| Reclassification adjustments for amounts included in profit or loss Deferred income tax | (33) 46 | - | - | - | (33) 46 |
| Exchange differences on translating foreign operations | 990 | 8 | _ | _ | 998 |
| Gains arising during the year | 990 | 8 | - | - | 998 |
| Share of other comprehensive income of associates and joint ventures after tax and non-controlling interests | 129 | _ | _ | _ | 129 |
| Items that may not be reclassified to profit or loss | | | | | |
| Actuarial gains on defined benefit pension plans | - | - | 22 | | 22 |
| Gains arising during the year | - | _ | 30 | | 30 |
| Deferred income tax relating to items that will not be reclassified | | - | (8) | | (8) |
| Other comprehensive income for the year | 1 883 | (7) | 22 | _ | 1 898 |
| Total comprehensive income for the year | 17 561 | 254 | 37 | - | 17 852 |
| Attributable to: Ordinary equityholders NCNR preference shareholders | 16 358 297 | 230 | 37 | | 16 625 297 |
| Equityholders of the Group Non-controlling interests | 16 655 906 | 230 24 | 37 | - | 16 922 930 |
| Total comprehensive income for the year | 17 561 | 254 | 37 | - | 17 852 |

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RESTATED CONDENSED CONSOLIDATED STATEMENT OF FINANCIAL POSITION AT 30 JUNE 2013 - IFRS

| R million | As previously reported | IFRS 10 and 11 | IAS 19 | Reclass- ification of loans to associates | Restated |
|--|------------------------------|-------------------|--------|--|----------|
| ASSETS | | | | | |
| Cash and cash equivalents | 49 620 | (1 055) | - | - | 48 565 |
| Derivative financial instruments | 52 316 | (39) | - | - | 52 277 |
| Commodities | 6 016 | _ | - | - | 6 016 |
| Accounts receivable | 7 471 | 333 | - | - | 7 804 |
| Current tax asset | 275 | (9) | - | - | 266 |
| Advances | 598 975 | 488 | - | 1 602 | 601 065 |
| Investment securities and other investments | 131 293 | (2 905) | - | - | 128 388 |
| Investments in associates and joint ventures | 6 992 | 6 | - | (1 602) | 5 396 |
| Property and equipment | 14 058 | (605) | - | _ | 13 453 |
| Intangible assets | 1 169 | _ | _ | _ | 1 169 |
| Reinsurance assets | 394 | _ | - | - | 394 |
| Post-employment benefit asset | 13 | _ | (13) | _ | - |
| Investment properties | 459 | _ | | _ | 459 |
| Deferred income tax asset | 598 | (138) | _ | _ | 460 |
| Non-current assets and disposal groups held for sale | 20 | - | _ | _ | 20 |
| Total assets | 869 669 | (3 924) | (13) | - | 865 732 |
| EQUITY AND LIABILITIES | | | | | |
| Liabilities | | | | | |
| Short trading positions | 2 991 | _ | - | _ | 2 991 |
| Derivative financial instruments | 53 013 | (5) | _ | _ | 53 008 |
| Creditors and accruals | 11 155 | (76) | _ | _ | 11 079 |
| Current tax liability | 553 | (40) | _ | _ | 513 |
| Deposits | 697 005 | 30 | - | - | 697 035 |
| Provisions | 600 | _ | - | - | 600 |
| Employee liabilities | 8 092 | (2 546) | 311 | _ | 5 857 |
| Other liabilities | 6 669 | (568) | _ | _ | 6 101 |
| Policyholder liabilities under insurance contracts | 1 112 | (466) | _ | _ | 646 |
| Deferred income tax liability | 735 | 18 | _ | _ | 753 |
| Tier 2 liabilities | 8 116 | - | _ | _ | 8 116 |
| Total liabilities | 790 041 | (3 653) | 311 | - | 786 699 |
| Equity | | | | | |
| Ordinary shares | 55 | - | - | - | 55 |
| Share premium | 5 397 | 212 | - | - | 5 609 |
| Reserves | 66 733 | (455) | (324) | | 65 954 |
| Capital and reserves attributable to ordinary | | | | | |
| equityholders | 72 185 | (243) | (324) | - | 71 618 |
| NCNR preference shareholders | 4 519 | _ | _ | - | 4 519 |
| Capital and reserves attributable to equityholders | | | | | |
| of the Group | 76 704 | (243) | (324) | - | 76 137 |
| Non-controlling interests | 2 924 | (28) | | - | 2 896 |
| Total equity | 79 628 | (271) | (324) | - | 79 033 |
| Total equity and liabilities | 869 669 | (3 924) | (13) | | 865 732 |

RESTATED RECONCILIATION OF IFRS CONDENSED CONSOLIDATED INCOME STATEMENT TO NORMALISED FOR THE SIX MONTHS ENDED 31 DECEMBER 2012

| | | | | Normalised adjustments | | | | | |
|---|--------------------|--------------------------|--------------------|----------------------------|-----------------|--|--------------------------|--------------------|--|
| R million | As reported | IFRS adjust- ments | Treasury shares | IAS 19 adjust- ments | Impair- ment | Private equity subsidiary reali- sations | HEPS adjust- ments | As restated | |
| Net interest income before impairment of advances Impairment of advances | 13 606 (2 518) | 32 9 | (9) - | - | | | | 13 629 (2 509) | |
| Net interest income after impairment of advances Non-interest income | 11 088 14 237 | 41 (498) | (9) 4 | | | -7 | _ (13) | 11 120 13 737 | |
| Income from operations Operating expenses | 25 325 (15 120) | (457) 299 | (5) | _ (78) | _ 248 | 7 | (13) 8 | 24 857 (14 643) | |
| Net income from operations Share of profit of associates and joint ventures after tax | 10 205 289 | (158) (5) | (5) _ | (78) | 248 | 7 | (5) | 10 214 284 | |
| Income before tax Indirect tax | 10 494 (462) | (163) _ | (5) _ | (78) | 248 | 7 | (5) | 10 498 (462) | |
| Profit before tax Income tax expense | 10 032 (2 442) | (163) 207 | (5) - | (78) 22 | 248 (69) | 7 | (5) | 10 036 (2 282) | |
| Profit for the period | 7 590 | 44 | (5) | (56) | 179 | 7 | (5) | 7 754 | |
| Attributable to: Non-controlling interests NCNR preference shareholders | (405) (150) | 42 | - | | | | 2 - | (361) (150) | |
| Ordinary equityholders of the Group Headline and normalised earnings adjustments | 7 035 | 86 | (5) | (56) | 179 (179) | 7 | (3) | 7 243 | |
| Normalised earnings | 7 218 | - 86 | (5) | (56) | (179) | (7) | - | 7 243 | |

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RESTATED RECONCILIATION OF IFRS CONDENSED CONSOLIDATED INCOME STATEMENT TO NORMALISED FOR THE YEAR ENDED 30 JUNE 2013

| | | | | Normalised | adjustments | | |
|---|--------------------|------------------|--------------------|------------------|---------------------------------|------------------|--------------------|
| | | IFRS | T | IAS 19 | Private equity subsidiary | HEPS | A - |
| R million | As reported | adjust- ments | Treasury shares | adjust- ments | reali- sations | adjust- ments | As restated |
| Net interest income before impairment of advances Impairment of advances | 28 064 (5 705) | 54 5 | (18) | - | | | 28 100 (5 700) |
| Net interest income after impairment of advances Non-interest income | 22 359 28 244 | 59 (880) | (18) 12 | - | - 42 | _ (153) | 22 400 27 265 |
| Income from operations Operating expenses | 50 603 (29 645) | (821) 682 | (6) _ | _ (153) | 42 | (153) 52 | 49 665 (29 064) |
| Net income from operations Share of profit of associates and joint ventures after tax | 20 958 817 | (139) – | (6) | (153) | 42 | (101) (14) | 20 601 803 |
| Income before tax Indirect tax | 21 775 (645) | (139) – | (6) | (153) | 42 | (115) – | 21 404 (645) |
| Profit before tax Income tax expense | 21 130 (4 682) | (139) 415 | (6) | (153) 43 | 42 | (115) 34 | 20 759 (4 190) |
| Profit for the year | 16 448 | 276 | (6) | (110) | 42 | (81) | 16 569 |
| Attributable to: Non-controlling interests NCNR preference shareholders | (842) (297) | (30) | | - | | 20 _ | (852) (297) |
| Ordinary equityholders of the Group Headline and normalised earnings adjustment | 15 309 14 | 246 (33) | (6) | (110) | 42 (42) | (61) 61 | 15 420 - |
| Normalised earnings | 15 323 | 213 | (6) | (110) | - | - | 15 420 |

| | - | As at 31 December | | As at 30 June |
|--|------------------------|------------------------|-------------------|------------------------|
| R million | 2013 | 2012 | % change | 2013 |
| Contingencies Guarantees Acceptances Letters of credit | 33 463 278 7 703 | 22 363 285 8 688 | 50 (2) (11) | 30 137 270 8 925 |
| Total contingencies | 41 444 | 31 336 | 32 | 39 332 |
| Capital commitments Contracted capital commitments Capital expenditure authorised not yet contracted | 1 653 988 | 1 496 1 390 | 10 (29) | 1 585 1 902 |
| Total capital commitments | 2 641 | 2 886 | (8) | 3 487 |
| Other commitments Irrevocable commitments Operating lease and other commitments | 81 411 3 099 | 73 059 3 225 | 11 (4) | 78 783 3 113 |
| Total other commitments | 84 510 | 76 284 | 11 | 81 896 |
| Total contingencies and commitments | 128 595 | 110 506 | 16 | 124 715 |

CONTINGENCIES AND COMMITMENTS

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NUMBER OF ORDINARY SHARES IN ISSUE

| | Six months ended 31 December | | Year ended 30 June |
|--|---------------------------------|---|---|
| | 2013 | 2012 | 2013 |
| Shares in issue Opening balance as at 1 July Less: treasury shares | 5 637 941 689 (151 111 993) | 5 637 941 689 (152 173 643) | 5 637 941 689 (151 111 993) |
| BEE staff trusts Shares held by policyholders | (151 401 072) 289 079 | (151 401 072) (772 571) | (151 401 072) 289 079 |
| Number of shares in issue (after treasury shares) | 5 486 829 696 | 5 485 768 046 | 5 486 829 696 |
| Weighted average number of shares Weighted average number of shares before treasury shares Less: treasury shares - Staff schemes | 5 637 941 689 (151 111 993) | 5 637 941 689 (155 357 566) (446 141) | 5 637 941 689 (155 454 963) (446 141) |
| BEE staff trusts Policyholder and mutual funds deemed treasury shares | (151 401 072) 289 079 | (151 401 072) (3 510 353) | (151 401 072) (3 607 750) |
| Weighted average number of shares in issue Dilution impact: | 5 486 829 696 | 5 482 584 123 | 5 482 486 726 |
| Staff schemes BEE staff trusts | 111 716 49 650 335 | 27 239 533 38 779 450 | 25 846 994 41 690 956 |
| Diluted weighted average number of shares in issue | 5 536 591 747 | 5 548 603 106 | 5 550 024 676 |
| Number of shares for normalised earnings per share calculation Actual weighted average and diluted weighted average number of shares for calculation of normalised earnings and diluted earnings per share | 5 637 941 689 | 5 637 941 689 | 5 637 941 689 |

| | | Six months ended 31 December | | Year ended 30 June |
|---|--|--|------------------------|--|
| | 2013 | 2012 | % change | 2013 |
| Market indicators USD/ZAR exchange rate | | | | |
| – Closing – Average | 10.51 10.07 | 8.51 8.48 | 24 19 | 10.01 8.84 |
| SA prime overdraft (%) SA average prime overdraft (%) SA average CPI (%) JSE All Share Index JSE Banks Index | 8.50 8.50 5.82 46 256 57 745 | 8.50 8.55 5.37 39 250 53 362 | 18 8 | 8.50 8.52 5.53 39 578 49 961 |
| Share statistics Share price – High for the period (cents) – Low for the period (cents) – Closing (cents) Shares traded – Number of shares (millions) | 3 649 2 765 3 589 1 259 | 3 133 2 515 3 100 1 542 | 16 10 16 (18) | 3 359 2 515 2 893 3 398 |
| Value of shares (R million)Turnover in shares traded (%) | 40 840 23.05 | 43 323 27.00 | (6) | 99 406 62.22 |

SHARE PRICE PERFORMANCE

| | Six mont 31 Dec | | | Year ended 30 June |
|--|---------------------------|---------------------------|---------------|---------------------------|
| | 2013 | 2012 | % change | 2013 |
| FirstRand average share price (cents) JSE Bank Index (average) JSE All Share Index (average) | 3 233 53 624 43 380 | 2 830 49 106 36 336 | 14 9 19 | 2 957 50 655 38 194 |

COMPANY INFORMATION

DIRECTORS

LL Dippenaar (Chairman), SE Nxasana (Chief executive officer), VW Bartlett, JJH Bester, MS Bomela, JP Burger (Deputy chief executive officer), P Cooper (alternate), L Crouse, JJ Durand, GG Gelink, PM Goss, NN Gwagwa, PK Harris, WR Jardine, HS Kellan (Financial director), EG Matenge-Sebesho, AT Nzimande, D Premnarayen (India), KB Schoeman, BJ van der Ross, JH van Greuning

SECRETARY AND REGISTERED OFFICE

C Low 4 Merchant Place, Corner Fredman Drive and Rivonia Road Sandton 2196 PO Box 650149, Benmore 2010 Tel: +27 11 282 1808 Fax: +27 11 282 8088 Website: www.firstrand.co.za

JSE SPONSOR

Rand Merchant Bank (a division of FirstRand Bank Limited) Corporate Finance 1 Merchant Place, Corner Fredman Drive and Rivonia Road Sandton 2196 Tel: +27 11 282 8000 Fax: +27 11 282 4184

JSE INDEPENDENT SPONSOR

PricewaterhouseCoopers Corporate Finance (Pty) Ltd 2 Eglin Road Sunninghill Sandton 2196

NAMIBIAN SPONSOR

Simonis Storm Securities (Pty) Ltd 4 Koch Street Klein Windhoek Namibia

TRANSFER SECRETARIES – SOUTH AFRICA

Computershare Investor Services (Pty) Ltd 70 Marshall Street Johannesburg 2001 PO Box 61051, Marshalltown 2107 Tel: +27 11 370 5000 Fax: +27 11 688 5248

TRANSFER SECRETARIES – NAMIBIA

Transfer Secretaries (Pty) Ltd 4 Robert Mugabe Avenue, Windhoek PO Box 2401, Windhoek, Namibia Tel: +264 612 27647 Fax: +264 612 48531

LISTED FINANCIAL INSTRUMENTS OF THE GROUP AND ITS SUBSIDIARIES

LISTED EQUITY INSTRUMENTS

| JSE Limited (JSE) Ordinary shares | | | | | |
|--------------------------------------|----------------|--------------|--|--|--|
| Issuer | Share code | ISIN code | | | |
| FirstRand Limited | FSR | ZAE000066304 | | | |
| Non-cumulative non-redee | mable B prefer | ence shares | | | |
| Issuer | Share code | ISIN code | | | |
| FirstRand Limited | FSRP | ZAE000060141 | | | |
| Namibian Stock Exchange | e (NSX) | | | | |
| Ordinary shares | | | | | |
| Issuer | Share code | ISIN code | | | |
| FirstRand Limited | FST | ZAE000066304 | | | |
| FNB Namibia | | | | | |
| Holdings Limited | FNB | NA0003475176 | | | |
| Botswana Stock Exchange (BSE) | | | | | |

Botswana Stock Exchange (BSE) Ordinary shares

| Share code | ISIN code |
|------------|-------------|
| | |
| FNBB | BW000000066 |
| | |

LISTED DEBT INSTRUMENTS

JSE

| | Issuer | Bond code | ISIN code |
|----------------------|--|--|--|
| Subordinated debt | FirstRand Bank Limited FirstRand Bank Limited FirstRand Bank Limited FirstRand Bank Limited FirstRand Bank Limited FirstRand Bank Limited | FRB03 FRB05 FRB08 FRB09 FRB10 FRB11 | ZAG000026774 ZAG000031337 ZAG000047796 ZAG000047804 ZAG000092487 ZAG000102054 |
| Upper | FirstRand Bank Limited | FRBC21 | ZAG000052283 |
| Tier 2 | FirstRand Bank Limited | FRBC22 | ZAG000052390 |
| Senior unsecured | FirstRand Bank Limited | FRBN04 | ZAG000041005 |
| | FirstRand Bank Limited | FRBN05 | ZAG000042169 |
| | FirstRand Bank Limited | FRBZ01 | ZAG000049255 |
| | FirstRand Bank Limited | FRBZ02 | ZAG000072711 |
| | FirstRand Bank Limited | FRBZ03 | ZAG000080029 |
| | FirstRand Bank Limited | FRJ14 | ZAG000069683 |
| | FirstRand Bank Limited | FRJ15 | ZAG000094368 |
| | FirstRand Bank Limited | FRJ16 | ZAG000073826 |
| | FirstRand Bank Limited | FRJ17 | ZAG000094343 |

| | Issuer | Bond code | ISIN code |
|------------------|------------------------|--------------|--------------|
| | FirstRand Bank Limited | FRJ18 | ZAG000084187 |
| | FirstRand Bank Limited | FRJ19 | ZAG000104563 |
| | FirstRand Bank Limited | FRJ20 | ZAG000109596 |
| | FirstRand Bank Limited | FRS36 | ZAG000077397 |
| | FirstRand Bank Limited | FRS37 | ZAG000077793 |
| | FirstRand Bank Limited | FRS43 | ZAG000078643 |
| | FirstRand Bank Limited | FRS46 | ZAG000079807 |
| | FirstRand Bank Limited | FRS49 | ZAG000081787 |
| | FirstRand Bank Limited | FRS51 | ZAG000086117 |
| | FirstRand Bank Limited | FRS56 | ZAG000087271 |
| | FirstRand Bank Limited | FRS59 | ZAG000089855 |
| | FirstRand Bank Limited | FRS62 | ZAG000090614 |
| | FirstRand Bank Limited | FRS64 | ZAG000092529 |
| | FirstRand Bank Limited | FRS75 | ZAG000096363 |
| | FirstRand Bank Limited | FRS78 | ZAG000097916 |
| | FirstRand Bank Limited | FRS80 | ZAG000100801 |
| | FirstRand Bank Limited | FRS81 | ZAG000100892 |
| | FirstRand Bank Limited | FRS83 | ZAG000102112 |
| eq | FirstRand Bank Limited | FRS84 | ZAG000104514 |
| ň | FirstRand Bank Limited | FRS85 | ZAG000104985 |
| Senior unsecured | FirstRand Bank Limited | FRS86 | ZAG000105008 |
| ĥ | FirstRand Bank Limited | FRS87 | ZAG000105420 |
| ç | FirstRand Bank Limited | FRS88 | ZAG000106154 |
| eni | FirstRand Bank Limited | FRS90 | ZAG000106410 |
| S | FirstRand Bank Limited | FRS92 | ZAG000106709 |
| | FirstRand Bank Limited | FRS93 | ZAG000107863 |
| | FirstRand Bank Limited | FRS94 | ZAG000107871 |
| | FirstRand Bank Limited | FRS95 | ZAG000107889 |
| | FirstRand Bank Limited | FRS96 | ZAG000108390 |
| | FirstRand Bank Limited | FRS97 | ZAG000108440 |
| | FirstRand Bank Limited | FRS98 | ZAG000108556 |
| | FirstRand Bank Limited | FRS99 | ZAG000109802 |
| | FirstRand Bank Limited | FRX14 | ZAG000079815 |
| | FirstRand Bank Limited | FRX15 | ZAG000051103 |
| | FirstRand Bank Limited | FRX16 | ZAG000084203 |
| | FirstRand Bank Limited | FRX17 | ZAG000094376 |
| | FirstRand Bank Limited | FRX18 | ZAG000076472 |
| | FirstRand Bank Limited | FRX19 | ZAG000073685 |
| | FirstRand Bank Limited | FRX20 | ZAG000109604 |
| | FirstRand Bank Limited | FRX23 | ZAG000104969 |
| | FirstRand Bank Limited | FRX24 | ZAG000073693 |
| | FirstRand Bank Limited | FRX31 | ZAG000084195 |
| | FirstRand Bank Limited | FRX45 | ZAG000076480 |

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LISTED DEBT INSTRUMENTS

JSE continued

| | Issuer | Bond code | ISIN code |
|--------------------------|--|----------------|------------------------------|
| p | FirstRand Bank Limited | FRBI22 | ZAG000079666 |
| ke | FirstRand Bank Limited | FRBI23 | ZAG000076498 |
| il s | FirstRand Bank Limited | FRBI25 | ZAG000109588 |
| tion-lir bonds | FirstRand Bank Limited | FRBI28 | ZAG000079237 |
| nflation-linked bonds | FirstRand Bank Limited | FRBI33 | ZAG000079245 |
| 5 | FirstRand Bank Limited | FRI15 | ZAG000051137 |
| | FirstRand Bank Limited | FRC29 | ZAG000069857 |
| | FirstRand Bank Limited | FRC37 | ZAG000076712 |
| | FirstRand Bank Limited | FRC40 | ZAG000081027 |
| | FirstRand Bank Limited | FRC41 | ZAG000081670 |
| | FirstRand Bank Limited | FRC46 | ZAG000082959 |
| | FirstRand Bank Limited | FRC57 | ZAG000086414 |
| | FirstRand Bank Limited | FRC61 | ZAG000087347 |
| | FirstRand Bank Limited | FRC66 | ZAG000088485 |
| | FirstRand Bank Limited FirstRand Bank Limited | FRC67 FRC68 | ZAG000088741 ZAG000088758 |
| | FirstRand Bank Limited | FRC68 FRC69 | ZAG000088758 ZAG000088766 |
| | FirstRand Bank Limited | FRC70 | ZAG000088766 ZAG000088840 |
| | FirstRand Bank Limited | FRC70 | ZAG000088923 |
| | FirstRand Bank Limited | FRC71 | ZAG000088923 |
| | FirstRand Bank Limited | FRC72 | ZAG00008950 ZAG000089178 |
| | FirstRand Bank Limited | FRC76 | ZAG000089574 |
| ~ | FirstRand Bank Limited | FRC78 | ZAG000089806 |
| tes | FirstRand Bank Limited | FRC79 | ZAG000089947 |
| Credit-linked notes | FirstRand Bank Limited | FRC82 | ZAG000090796 |
| ed | FirstRand Bank Limited | FRC83 | ZAG000090952 |
| ink | FirstRand Bank Limited | FRC84 | ZAG000090986 |
| Ŧ | FirstRand Bank Limited | FRC85 | ZAG000091109 |
| ed | FirstRand Bank Limited | FRC86 | ZAG000091182 |
| ō | FirstRand Bank Limited | FRC87 | ZAG000091570 |
| | FirstRand Bank Limited | FRC94A | ZAG000106725 |
| | FirstRand Bank Limited | FRC95 | ZAG000092792 |
| | FirstRand Bank Limited | FRC96A | ZAG000106733 |
| | FirstRand Bank Limited | FRC97 | ZAG000093212 |
| | FirstRand Bank Limited | FRC98 | ZAG000093220 |
| | FirstRand Bank Limited | FRC99 | ZAG000093501 |
| | FirstRand Bank Limited | FRC101 | ZAG000093576 |
| | FirstRand Bank Limited | FRC103 | ZAG000093840 |
| | FirstRand Bank Limited | FRC104 | ZAG000093857 |
| | FirstRand Bank Limited | FRC105 | ZAG000093998 |
| | FirstRand Bank Limited | FRC106 | ZAG000093956 |
| | FirstRand Bank Limited | FRC107 | ZAG000094574 |
| | FirstRand Bank Limited | FRC108 | ZAG000094871 |
| | FirstRand Bank Limited | FRC109 | ZAG000094889 |
| | FirstRand Bank Limited | FRC110 | ZAG000094954 |
| | FirstRand Bank Limited | FRC112 | ZAG000095621 |

| | Issuer | Bond code | ISIN code |
|---------------------|--|------------------|------------------------------|
| | FirstRand Bank Limited | FRC113 | ZAG000095761 |
| | FirstRand Bank Limited | FRC113 | ZAG000095781 ZAG000095837 |
| | FirstRand Bank Limited | FRC115 | ZAG000095852 |
| | FirstRand Bank Limited | FRC116 | ZAG000095860 |
| | FirstRand Bank Limited | FRC117 | ZAG000095928 |
| | FirstRand Bank Limited | FRC118 | ZAG000096280 |
| | FirstRand Bank Limited | FRC121 | ZAG000096314 |
| | FirstRand Bank Limited | FRC122 | ZAG000096322 |
| | FirstRand Bank Limited | FRC124 | ZAG000096579 |
| | FirstRand Bank Limited | FRC125 | ZAG000096678 |
| | FirstRand Bank Limited | FRC128 | ZAG000096959 |
| | FirstRand Bank Limited | FRC135 | ZAG000097122 |
| | FirstRand Bank Limited | FRC144 | ZAG000097569 |
| | FirstRand Bank Limited | FRC145 | ZAG000097627 |
| | FirstRand Bank Limited | FRC146 | ZAG000099425 |
| | FirstRand Bank Limited | FRC147 | ZAG000099433 |
| | FirstRand Bank Limited | FRC148 | ZAG000099466 |
| | FirstRand Bank Limited | FRC149 | ZAG000099607 |
| | FirstRand Bank Limited | FRC150 | ZAG000099821 |
| s | FirstRand Bank Limited | FRC151 | ZAG000099904 |
| bte | FirstRand Bank Limited | FRC152 | ZAG000100330 |
| Credit-linked notes | FirstRand Bank Limited FirstRand Bank Limited | FRC153 | ZAG000100348 |
| kec | FirstRand Bank Limited | FRC154 FRC155 | ZAG000100694 ZAG000101643 |
| lin | FirstRand Bank Limited | FRC155 FRC158 | ZAG000101043 ZAG000101981 |
| ÷ | FirstRand Bank Limited | FRC159 | ZAG000101981 ZAG000101999 |
| je. | FirstRand Bank Limited | FRC160 | ZAG000101933 |
| 0 | FirstRand Bank Limited | FRC161 | ZAG000102260 |
| | FirstRand Bank Limited | FRC162 | ZAG000102286 |
| | FirstRand Bank Limited | FRC163 | ZAG000102898 |
| | FirstRand Bank Limited | FRC164 | ZAG000103110 |
| | FirstRand Bank Limited | FRC165 | ZAG000103128 |
| | FirstRand Bank Limited | FRC166 | ZAG000103573 |
| | FirstRand Bank Limited | FRC167 | ZAG000104019 |
| | FirstRand Bank Limited | FRC168 | ZAG000104753 |
| | FirstRand Bank Limited | FRC169 | ZAG000104852 |
| | FirstRand Bank Limited | FRC170 | ZAG000105586 |
| | FirstRand Bank Limited | FRC171 | ZAG000105719 |
| | FirstRand Bank Limited | FRC172 | ZAG000105818 |
| | FirstRand Bank Limited | FRC173 | ZAG000105826 |
| | FirstRand Bank Limited | FRC174 | ZAG000105891 |
| | FirstRand Bank Limited | FRC175 | ZAG000106527 |
| | FirstRand Bank Limited | FRC177 | ZAG000107632 |
| | FirstRand Bank Limited | FRC178 | ZAG000107897 |
| | FirstRand Bank Limited | FRC179 FRC180 | ZAG000108168 ZAG000108234 |
| | FirstRand Bank Limited FirstRand Bank Limited | FRC180 FRC181 | ZAG000108234 ZAG000108549 |
| | FIISINATIU DATIK LITTILEU | FRUIDI | 240000108049 |

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| | Issuer | Bond code | ISIN code |
|--|--|--|--|
| Credit-linked notes | FirstRand Bank Limited FirstRand Bank Limited FirstRand Bank Limited FirstRand Bank Limited FirstRand Bank Limited FirstRand Bank Limited | FRC182 FRC183 FRC184 FRC185 FRC186 FRC187 | ZAG000108713 ZAG000109356 ZAG000109992 ZAG000111451 ZAG000111576 ZAG000111584 |
| Investment security index contracts | Rand Merchant Bank Rand Merchant Bank | RMBI01 RMBI02 RMBI03 RMBI04 RMBI05 RMBI06 RMBI07 RMBI08 | ZAG000050865 ZAG000052986 ZAG000054032 ZAG000055013 ZAG000055864 ZAG000056722 ZAG000057910 ZAG000072265 |
| Structured notes | FirstRand Bank Limited | COLRMB | ZAE000155222 |

NSX

| | Issuer | Bond code | ISIN code |
|-------------------|--|--------------|------------------------------|
| Subordinated debt | First National Bank of Namibia Limited First National Bank of Namibia Limited | _ | NA000A1G3AF2 NA000A1G3AG0 |

London Stock Exchange (LSE) European medium term note (EMTN) programme

| | Issuer | ISIN code |
|---------------------|--|--|
| Senior unsecured | FirstRand Bank Limited FirstRand Bank Limited FirstRand Bank Limited | XS0610341967 XS0595260141 XS0635404477 |

SIMPLIFIED GROUP STRUCTURE



Listed holding company (FirstRand Limited, JSE: FSR)



Structure shows effective consolidated shareholding.

- 1. Division
- 2. Branch
- 3. Representative office

- # MotoNovo Finance is a business segment of FirstRand Bank Limited (London Branch).
- ** For segmental analysis purposes, entities included in FRIHL are reported as part of results of the managing franchise. The Group's securitisations and conduits are in FRIHL.

CREDIT RATINGS

FIRSTRAND BANK LIMITED

The credit ratings reflect FRB's strong market position as one of the Big Four banks in South Africa as well as its focused strategy, good core profitability, financial flexibility, robust risk management and sound capitalisation.

Credit ratings assigned by Standard & Poor's Ratings Services (S&P) as at 3 March 2014

| | FirstRand Bank Limited | Sovereign rating South Africa |
|---|------------------------------|--|
| Foreign currency counterparty credit ratings Long-term Outlook Short-term | BBB Negative A-2 | BBB Negative A-2 |
| Local currency counterparty credit ratings Long-term Outlook Short-term | BBB Negative A-2 | A- Negative A-2 |
| National scale Long-term Short-term | zaAA zaA-1 | |

On 14 February 2014, S&P affirmed FRB's ratings.

Credit ratings assigned by Moody's Investors Service (Moody's) as at 3 March 2014

| | FirstRand Bank Limited | Sovereign rating South Africa |
|--|----------------------------------|--|
| FRB foreign currency deposit ratings and sovereign foreign currency bond ratings Long-term Outlook Short-term | Baa1 Negative P-2 | Baa1 Negative |
| FRB local currency deposit ratings and sovereign local currency bond ratings Long-term Outlook Short-term | A3 Negative P-2 | Baa1 Negative |
| National scale Long-term Short-term Bank financial strength rating Outlook | Aa2.za P-1.za C- Stable | |

On 30 October 2013, Moody's affirmed FRB's ratings.

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Credit ratings assigned by Fitch Ratings (Fitch) as at 3 March 2014

| | FirstRand Bank Limited | Sovereign rating South Africa |
|--|-------------------------------|--|
| Foreign currency issuer default ratings (IDR) Long-term Outlook Short-term | BBB Stable F3 | BBB Stable F3 |
| Local currency IDR Long-term Outlook | BBB Stable | BBB+ Stable |
| National ratings Long-term Outlook Short-term | AA(zaf) Stable F1+(zaf) | |
| Viability rating | bbb | |
| Support rating | 3 | |
| Support rating floor | BB+ | |

On 1 August 2013, Fitch affirmed FRB's ratings.

FIRSTRAND LIMITED

FirstRand Limited's ratings reflect its status as the non-operational holding company of the FirstRand Group and the entity's consequent structural subordination and reliance on dividends from operating companies to meet its obligations, which exposes it to potential regulatory impositions.

Credit ratings assigned by S&P as at 3 March 2014

| | FirstRand Limited |
|--|-------------------------|
| Foreign currency counterparty credit ratings Long-term Outlook Short-term | BBB- Negative A-3 |
| Local currency counterparty credit ratings Long-term Outlook Short-term | BBB- Negative A-3 |
| National scale Long-term Short-term | zaAA- zaA-1 |

On 14 February 2014, S&P affirmed the Group's ratings.

DEFINITIONS

| Additional Tier 1 (AT1) capital | NCNR preference share capital plus qualifying capital instruments issued out of fully consolidated subsidiaries to third parties less specified regulatory deductions. |
|---|---|
| CAGR | Compound annual growth rate. |
| Capital adequacy ratio (CAR) | Total qualifying capital and reserves divided by RWA. |
| Common Equity Tier 1 (CET1) capital | Share capital and premium plus accumulated comprehensive income and reserves plus qualifying capital instruments issued out of fully consolidated subsidiaries to third parties less specified regulatory deductions. |
| Cost-to-income ratio | Operating expenses excluding indirect taxes expressed as a percentage of total income including share of profits from associates and joint ventures. |
| Credit loss ratio | Total impairment charge per income statement expressed as a percentage of average advances (average between the opening and closing balance for the period). |
| Diversity ratio | Non-interest revenue expressed as a percentage of total income including share of profits from associates and joint ventures. |
| Dividend cover | Normalised earnings per share divided by dividend per share. |
| Effective tax rate | Tax per income statement divided by income before direct tax per income statement. |
| Loan-to-deposit ratio | Average advances expressed as a percentage of average deposits. |
| Net income after capital charge (NIACC) | Normalised earnings less cost of equity multiplied by average ordinary shareholders' equity and reserves. |
| Normalised earnings | The Group believes normalised earnings more accurately reflect its economic performance. Headline earnings are adjusted to take into account non-operational and accounting anomalies. Refer to pages 14 and 15 for a detailed description of the difference between normalised and IFRS results. |
| Normalised earnings per share | Normalised earnings attributable to ordinary equityholders divided by weighted average number of shares including treasury shares. |
| Normalised net asset value | Normalised equity attributable to ordinary equityholders. |
| Normalised net asset value per share | Normalised equity attributable to ordinary equityholders divided by the number of issued ordinary shares. |
| Price earnings ratio (times) | Closing price on 31 December divided by basic normalised earnings per share. |
| Price-to-book (times) | Closing share price on 31 December divided by normalised net asset value per share. |

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| Return on assets (ROA) | Normalised earnings divided by average assets. |
|--|--|
| Return on equity (ROE) | Normalised earnings divided by average normalised ordinary shareholders' equity. |
| Risk weighted assets (RWA) | Prescribed risk weightings relative to credit risk of counterparties, operational risk, market risk, equity investment risk and other risks multiplied by on- and off-balance sheet assets. |
| Shares in issue | Number of ordinary shares listed on the JSE. |
| Tier 1 ratio | Tier 1 capital divided by RWA. |
| Tier 1 capital | CET1 capital plus AT1 capital. |
| Tier 2 capital | Qualifying subordinate debt instruments plus qualifying capital instruments issued out of fully consolidated subsidiaries to third parties plus general provisions for entities on the standardised approach less specified regulatory deductions. |
| Total qualifying capital and reserves | Tier 1 plus Tier 2 capital. |
| Weighted average number of ordinary shares | Weighted average number of ordinary shares in issue during the year as listed on the JSE. |



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