# integrate financial services



audited results for the year ended 30 June '05





# Agenda

Introduction
The numbers
Banking Group
Momentum
Looking forward



# Another excellent performance

	2005	%∆
🚗 Headline earnings	7 602	32%
🚗 Headline earnings	7 338	20%
(excl foreign currency translation)		
🚗 Headline EPS	146.2	32%
	26.7%	
	26 864	14%
	55.1	20%





# A favourable economic environment



# integrated

# R6.4bn from the bank

Strong retail loans and advances growth
 Margin protection from hedges
 Further reduction in credit losses plus recoveries
 Transaction volume growth

Positive "jaws" despite investment strategies

Good trading and investment realisations

Strong top line growth





Strong growth in new business

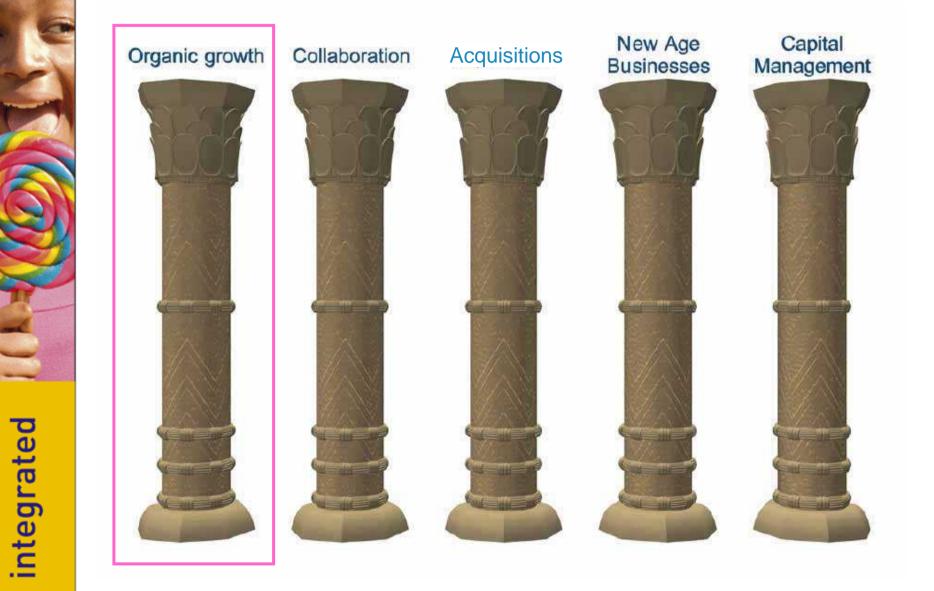
- Excellent cost control
- Slight increase in margins
- Strong performance of underlying investments (shareholders' funds)

ntegrated

Strong top line growth



## Consistent growth strategy







## Organic growth continues

"Natural" market growth

"Man made" growth

- Innovation
- Collaboration





# Quantifying organic growth

WesBank new business

FNB HomeLoans new business

**FNB Card advances** 

**RMB** Private Bank advances

Momentum recurring new business

Discovery Life new business

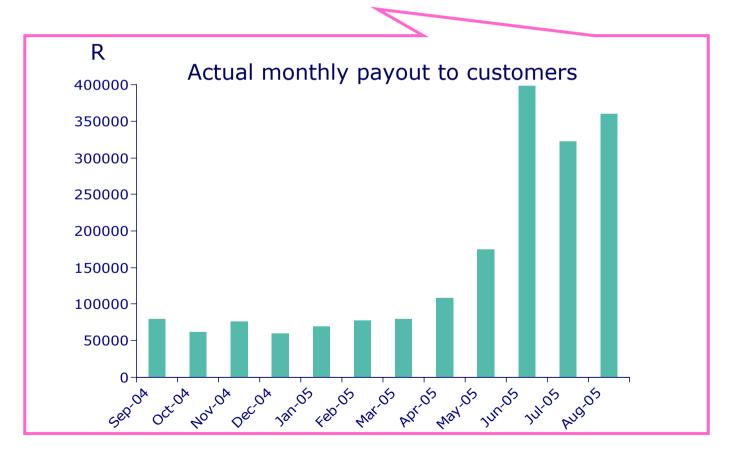
Consumer investment products



# A culture of innovation

## FNB

One Account – R1.3bn book value





## ...particularly in banking products

## FNB

- One Account R1.3bn book value
- Million-a-month-account 155 000 accounts
- Cellphone banking 74 000 customers
- 🚗 Travel Card
- FNB Private Clients launched in March 2005

### RMB

🚗 BEE deals eg Afrox, Makalani

## WesBank

Islamic financing – total new business since May 2004 of R169m



## ...and insurance products

### Momentum Save thru spend

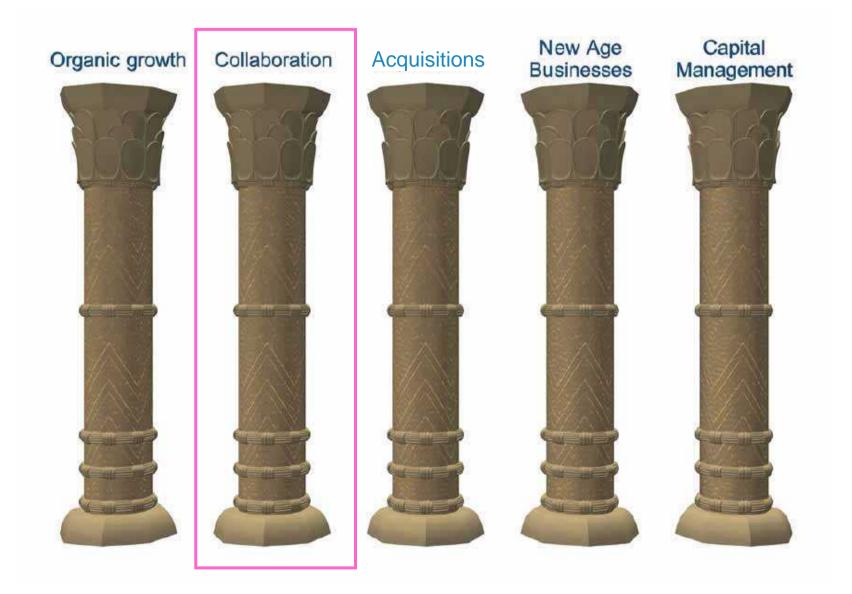
## Discovery

- Discovery Card over 200 000 registered card holders in total
- Mew generation RAs



# integrated

## Consistent growth strategy





# Collaboration still driving growth

## Momentum/FNB Consultants

- Sales through FNB consultants have overtaken sales through ABSA brokers
- 34% increase in new business

## Momentum/FNB Life

 New recurring API sold by FNB Life increased from R73.2m to R83.5m





## At all levels

Mid corporates	June 2004 to 2005	Growth (YOY)
WesBank (Pay outs)	R922m to R1.5bn	64%
RMB Private Bank (new facilities)	R329m to R450m	37%
RMB Structured Finance (Average assets)	R44m to R100m	>100%
RMB Property Finance (Revenue)	R852m to R1.4bn	68%



# integrated

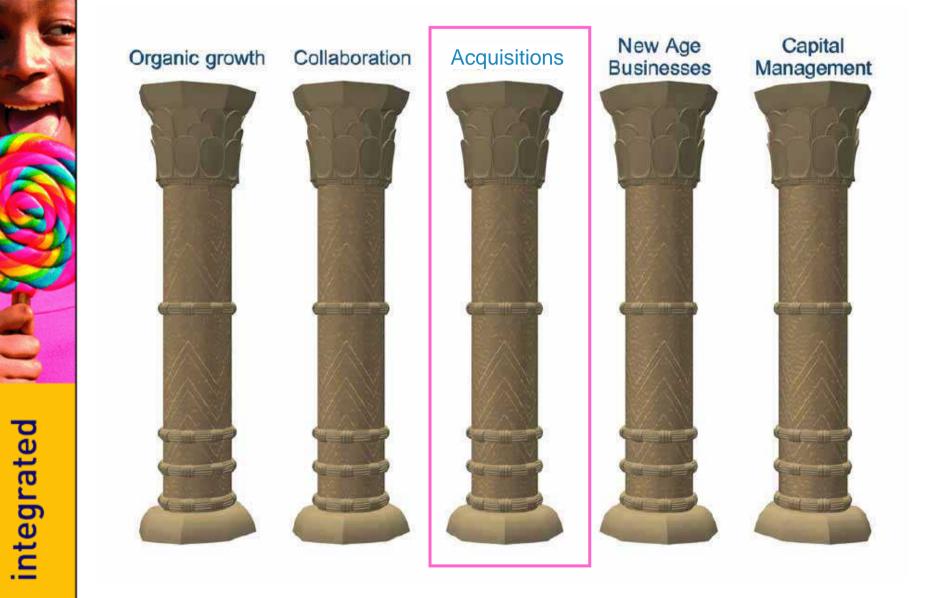
# Bancassurance remains meaningful

Retail NPBT from insurance operations up 19% year-on-year

	June 04 (R'm)	June 05 (R'm)	% change YOY
OUTsurance	161	212	32%
FirstLink	60	60	0%
WesBank	245	267	9%
HomeLoans	56	63	13%
FNB Life	9	20	>100%
FNB Consulta	nts <u>32</u>	49	53%
Total	563	671	19%



## Consistent growth strategy





# Momentum continues to consolidate

Load:

Sage Holdings

Strategic: Advantage Asset Management

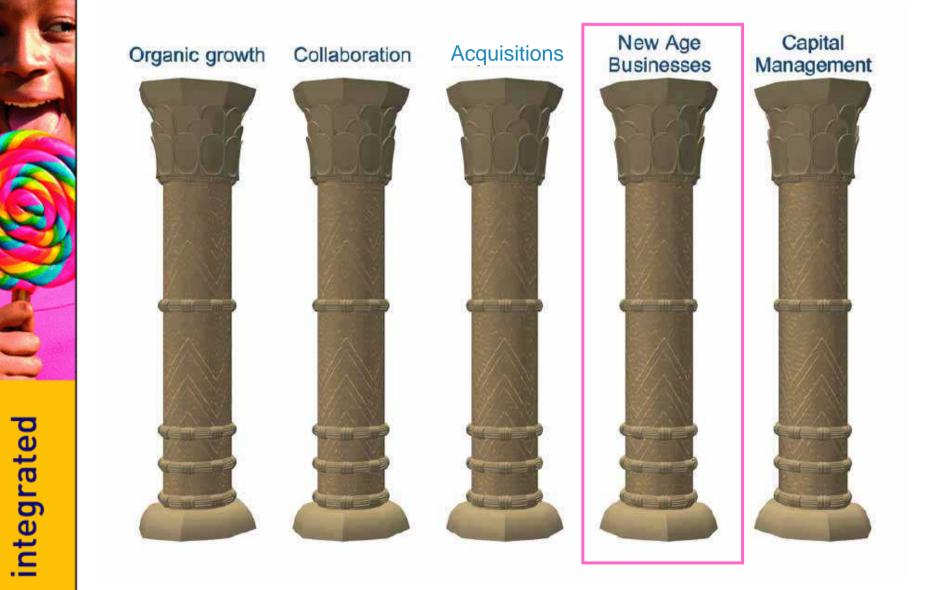
Sovereign Health

African Life Health

Critical mass for Momentum



## Consistent growth strategy





## Another new age business launched

New short term insurance license for Momentum

Exclusive distribution through Momentum

Optimising FirstRand back office

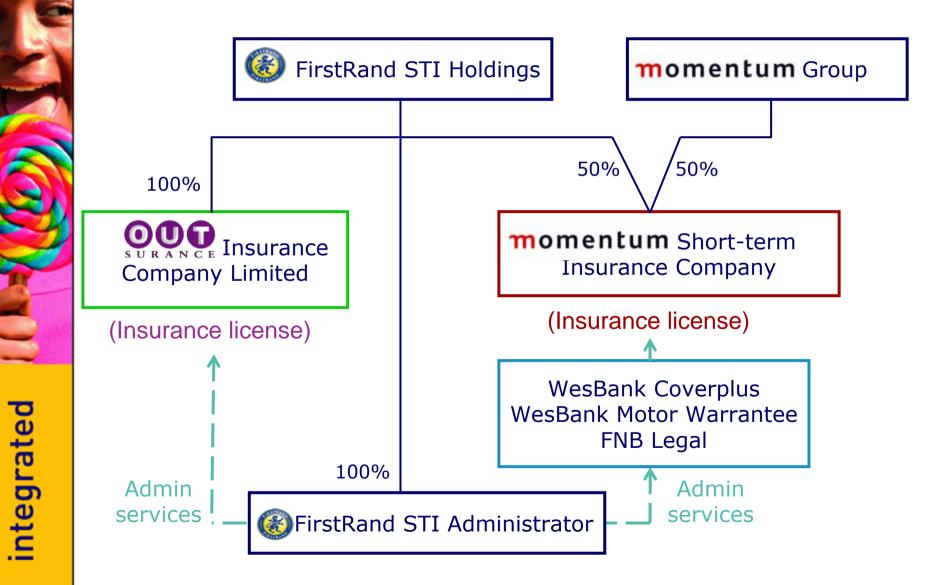
Alternative revenue source for intermediaries

Pilot September 2005

Eaunch January 2006









# financial review



audited results for the year ended 30 June '05



# Factors influencing the numbers

 Previous period currency losses turned into profits this year
 Further 1.6% cost of BEE transaction will be reflected in 2005/2006 earnings

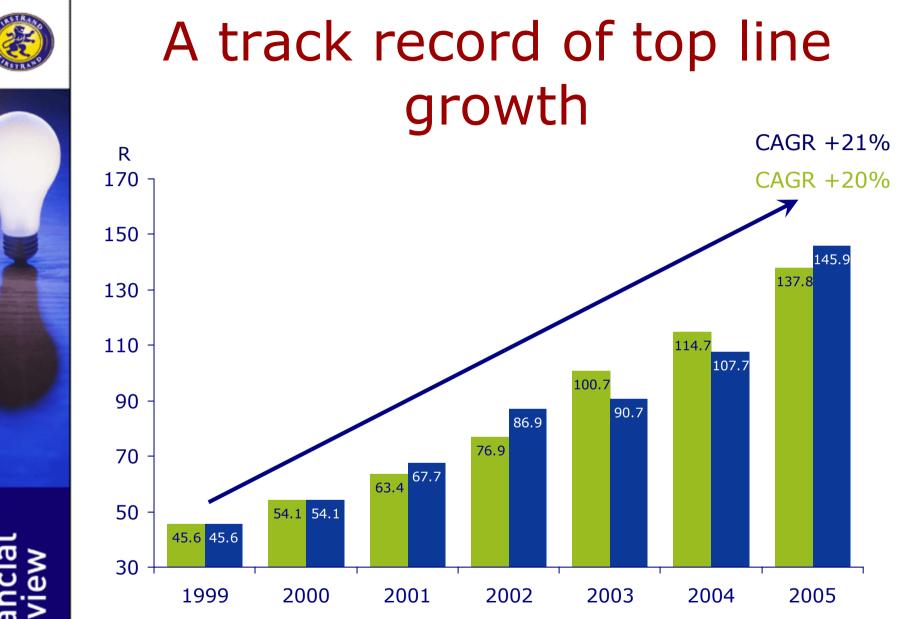
IFRS will only impact the 2006 financial year





## Key numbers

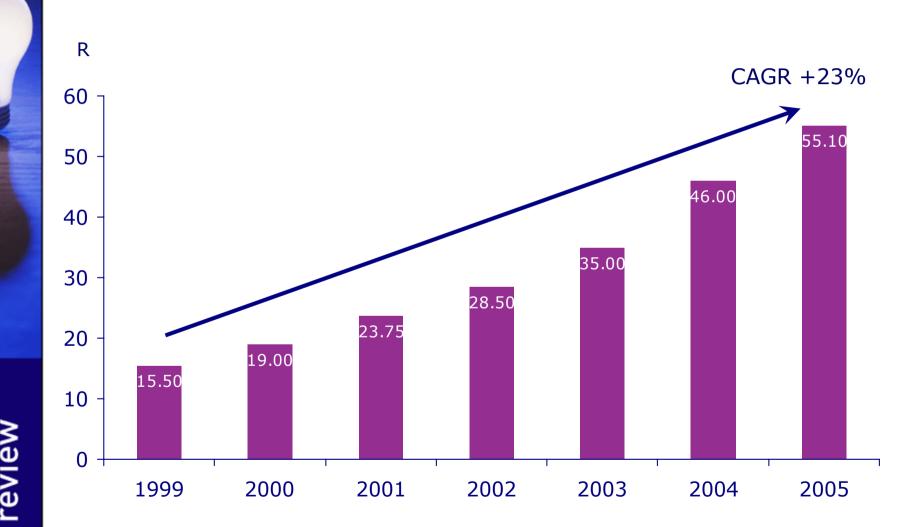




Headline earnings (excluding impact of foreign currency translations) Headline earnings

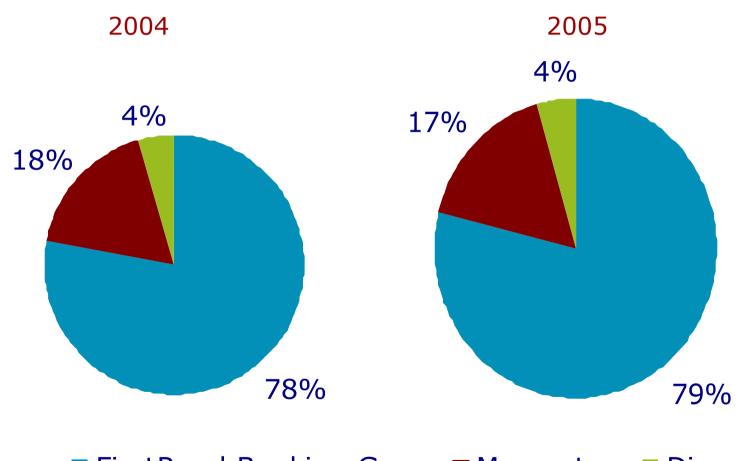


## ...and dividend growth





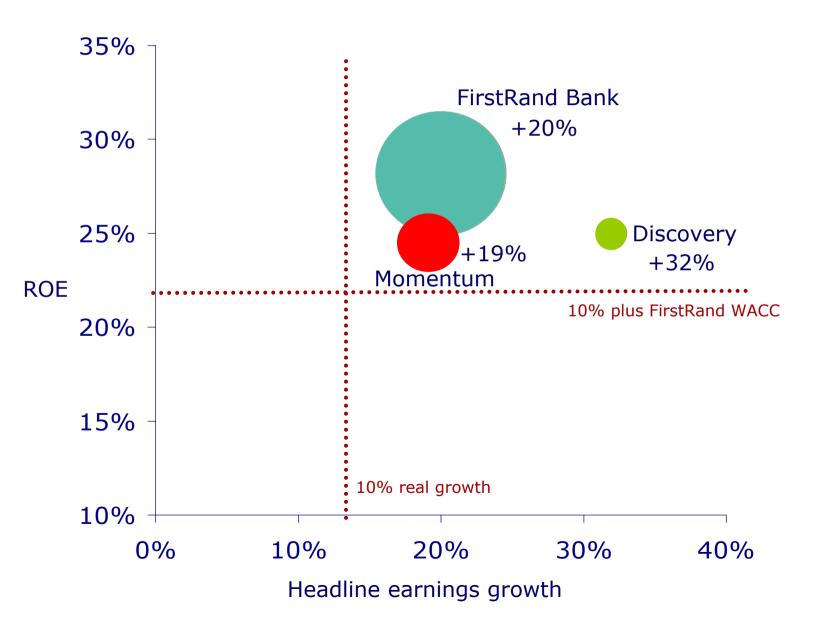
## The component parts



FirstRand Banking Group Momentum Discovery



## Financial targets met



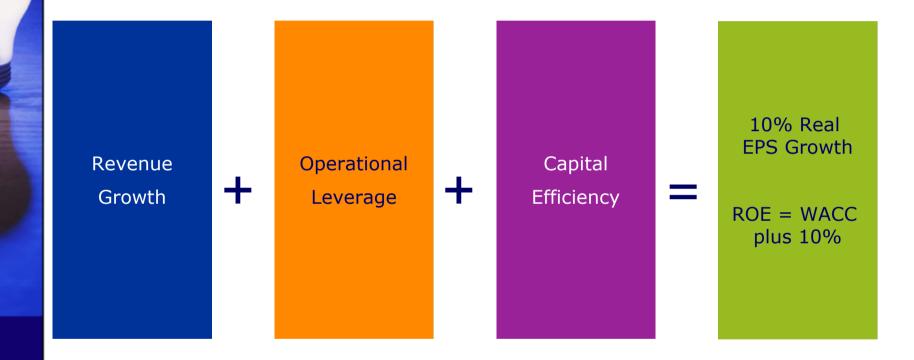
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# Banking Group



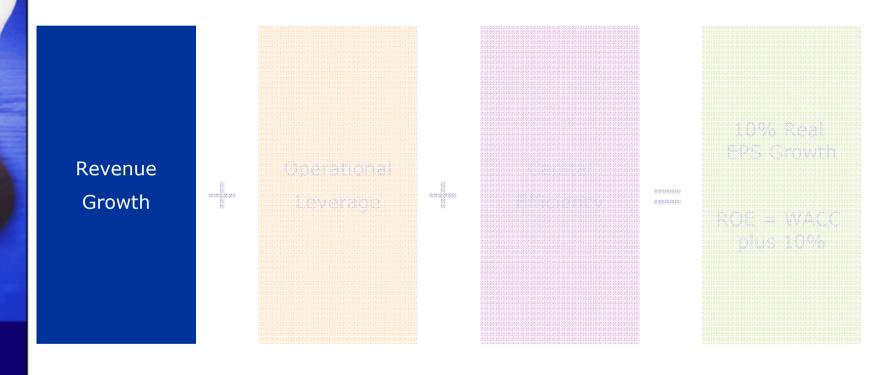
# Building blocks of growth



## inancia review



# Building blocks of growth

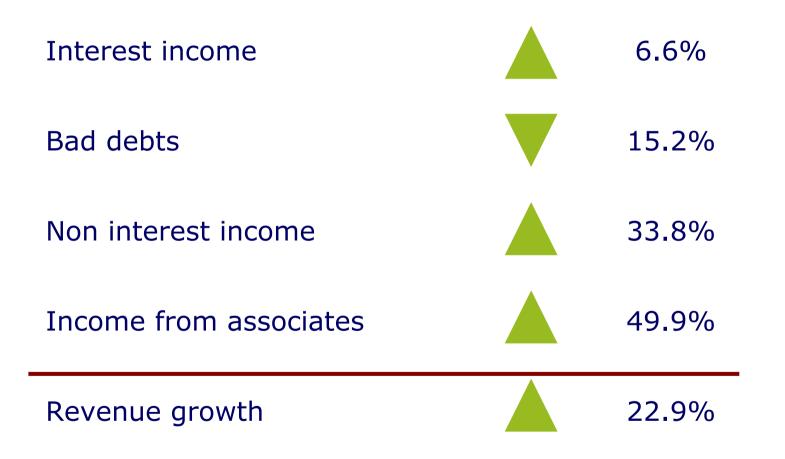


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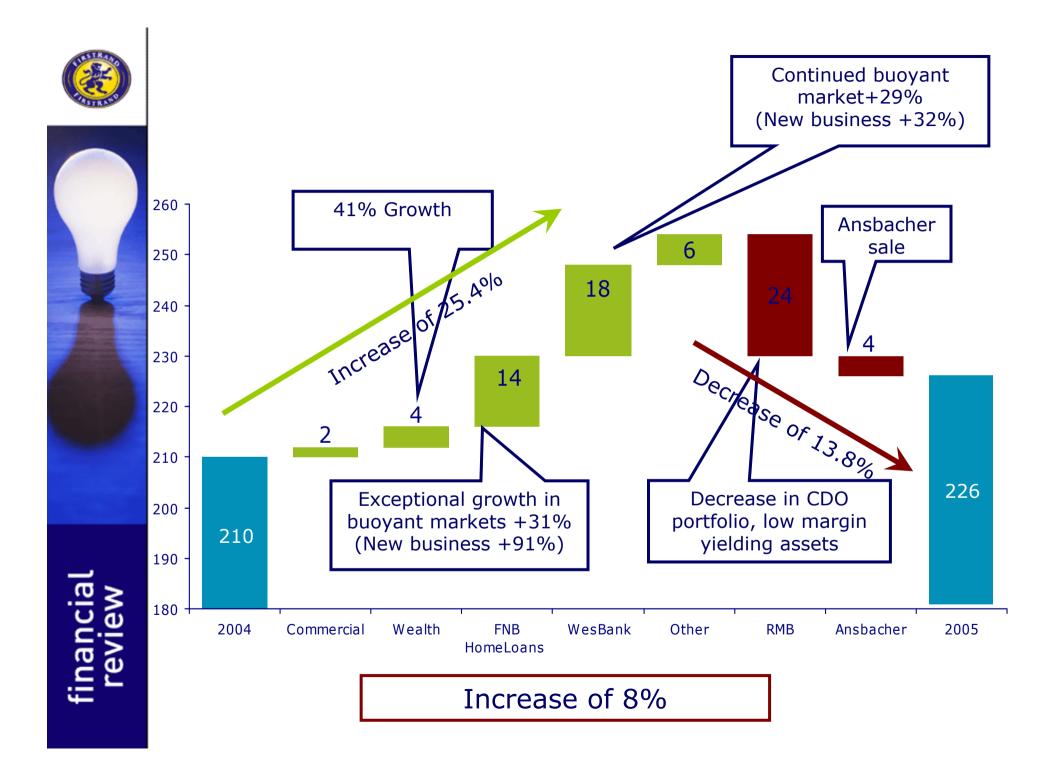
## Key revenue drivers





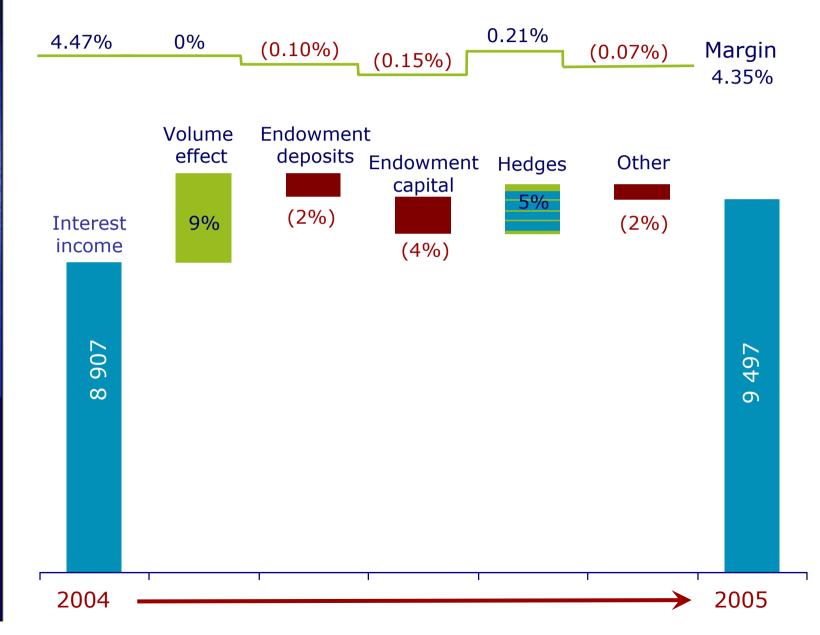






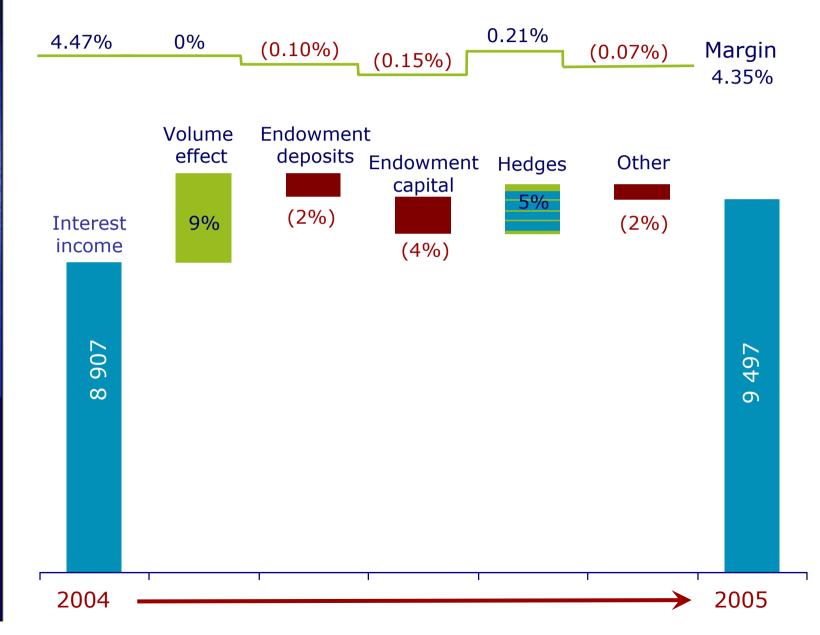


# Unpacking the margin





# Unpacking the margin





# Asset margins under pressure

	Weighting 2005	2005	2004	
Asset-backed mortgages	30%	2.55	2.94	
Instalment sales & lease debtors	21%	3.69	4.04	
Card debtors	3%	7.48	8.12	
Overdraft & other loans	5%	5.17	4.47	
Personal loans	9%	6.31	6.84	
Other advances	3%	1.10	0.53	
Cash & short term funds	30%	2.82	2.64	
Total	100% 🤇	3.14	3.21	

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#### Funding the asset backed growth

R'bn	2005
Advances growth	25.9
Funded by:	
Retail	6.9
Corporate	3.3
Professional	15.7

Securitisation – better option



# Deposit endowment effect

	Weighting 2005	2005	2004
Current & savings	24%	3.93	4.16
Call accounts	9%	1.07	1.26
Notice deposits	6%	1.11	0.91
Fixed deposits	6%	0.55	0.49
Group Treasury	55%		
Total	100% 🤇	1.15	1.21





#### Key revenue drivers



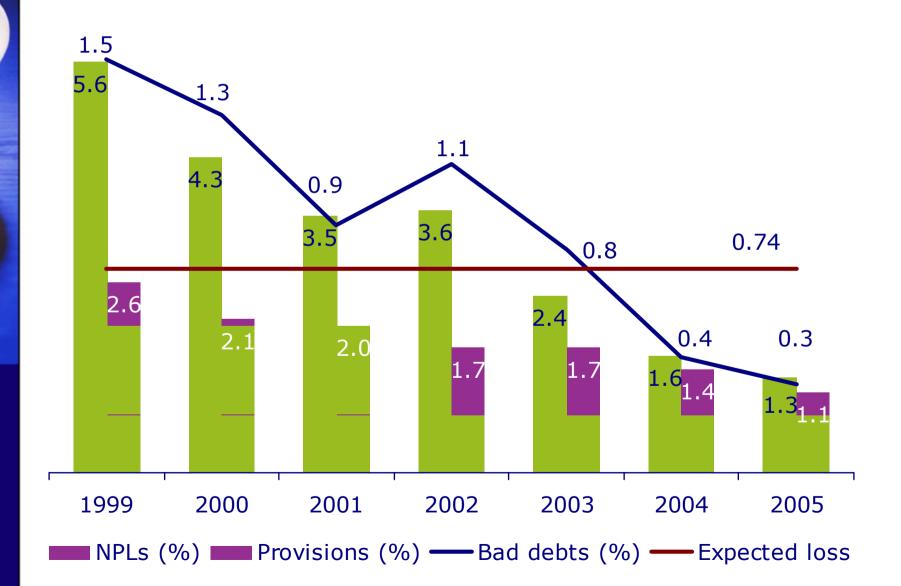


# Bad debts & NPLs bottom out









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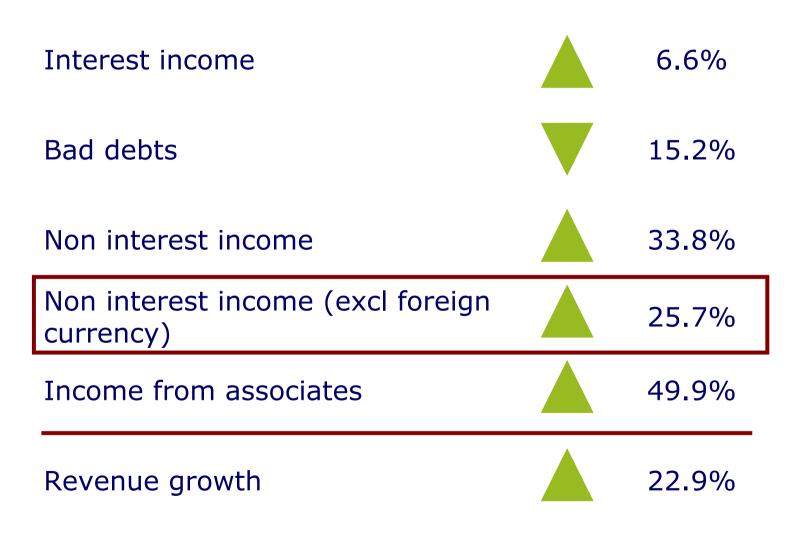
#### Key revenue drivers

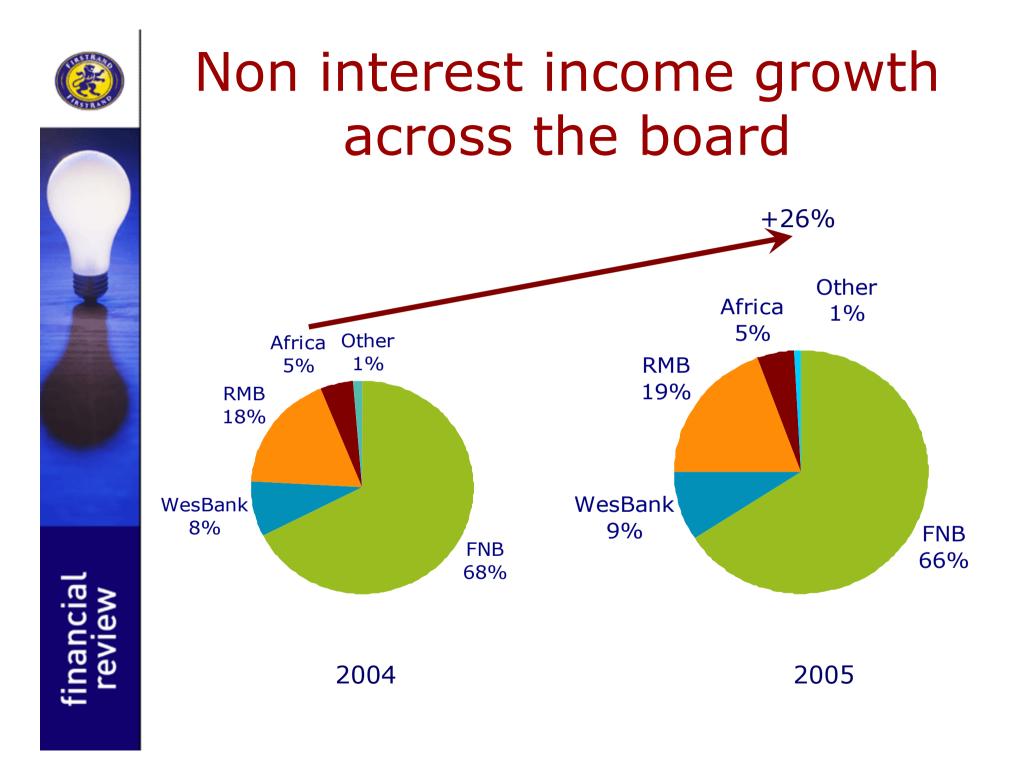






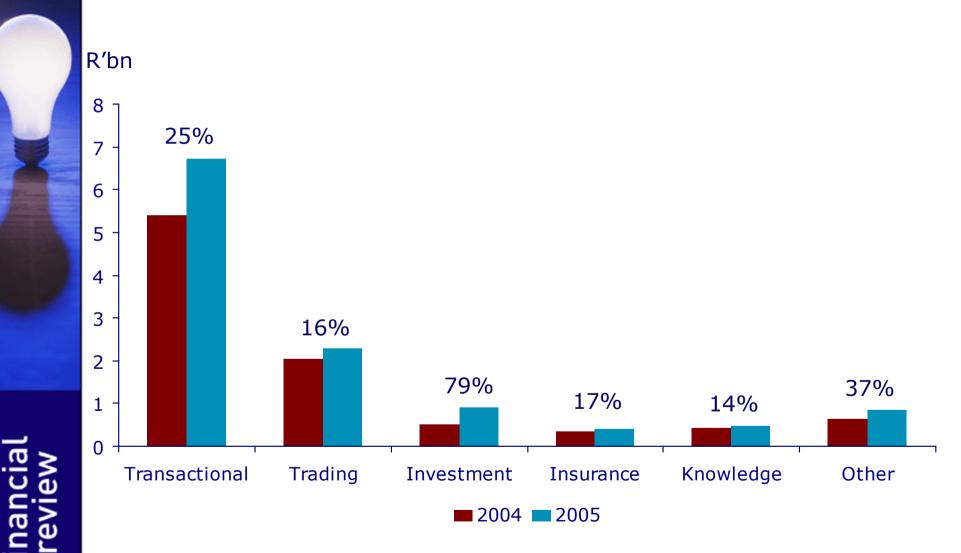
#### Key revenue drivers







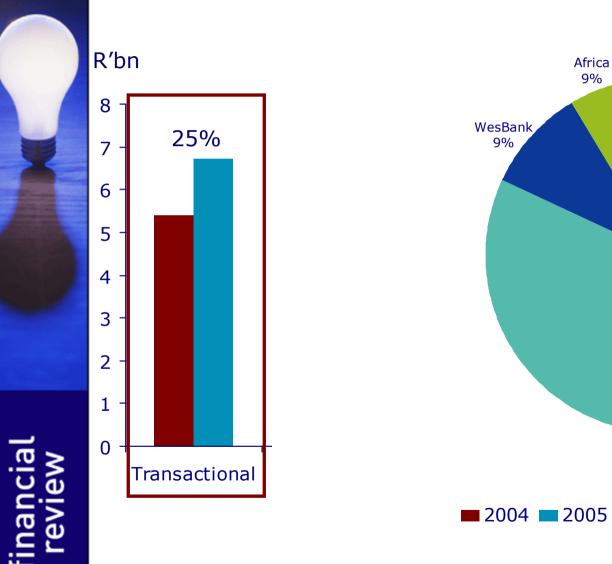
## Strong NIR growth





## Driven by FNB

FNB 82%





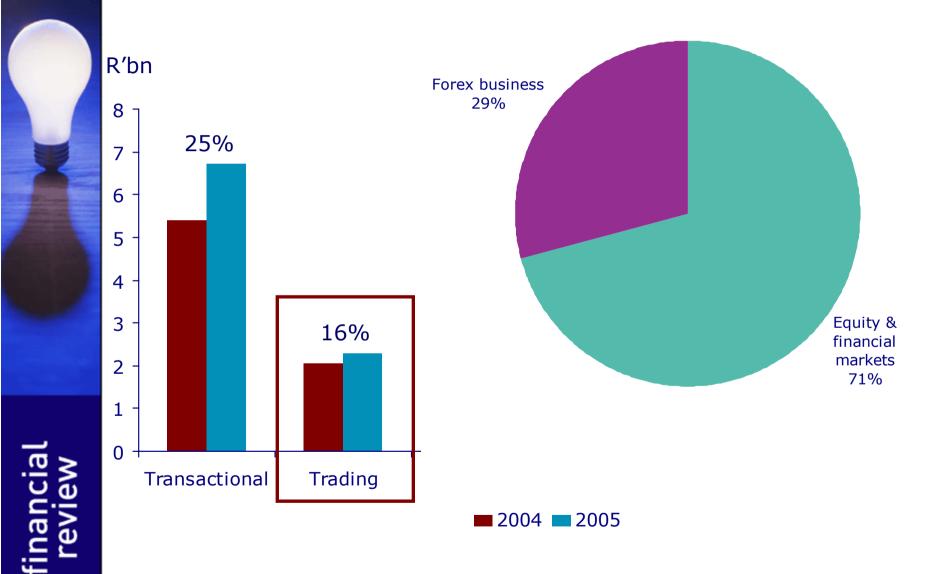
#### Transaction & customer volumes driving fee income



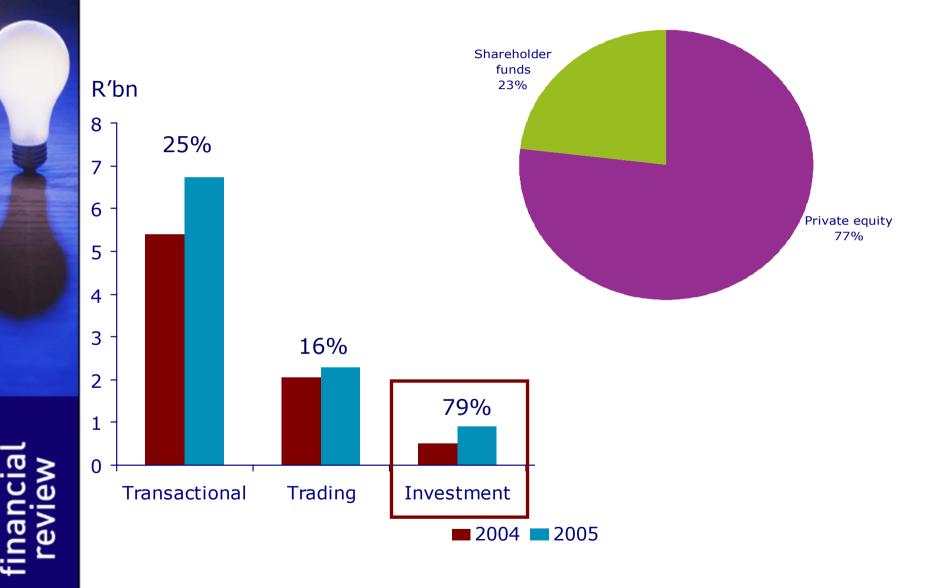
Price New client volume Volumes



## Diverse trading income

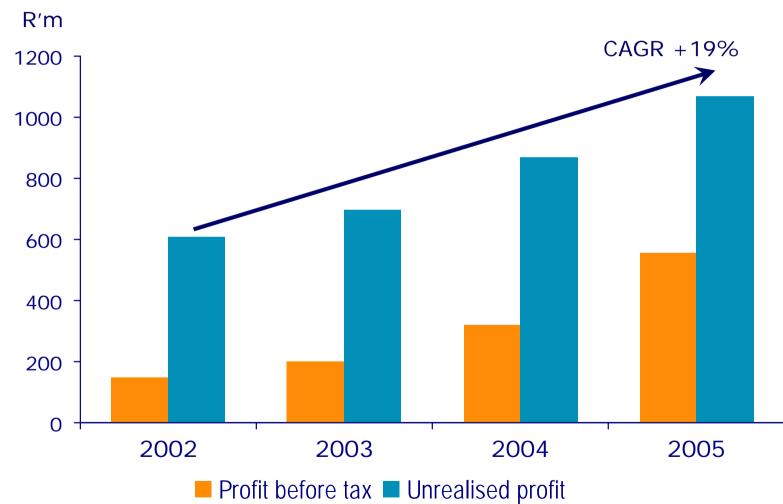


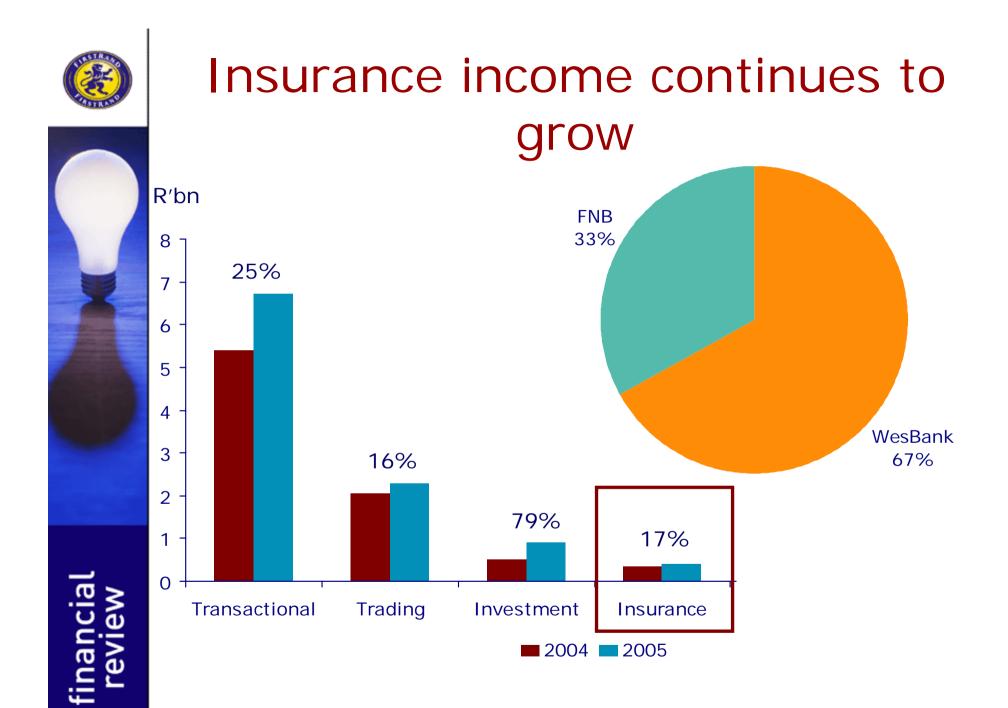
# Equity related earnings





#### Private Equity – value added

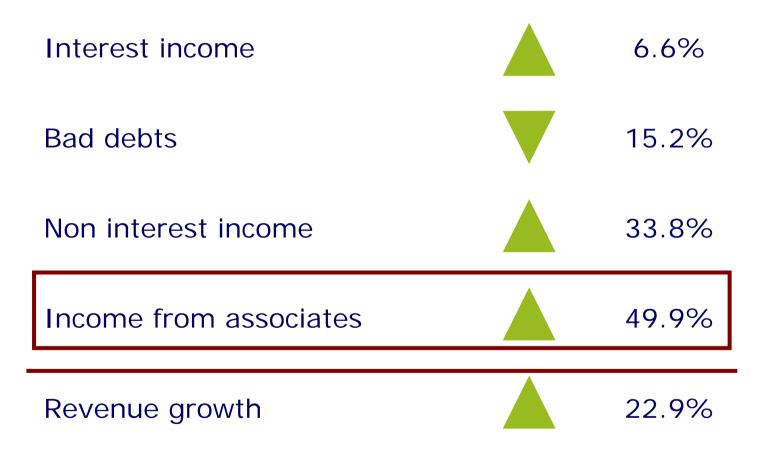






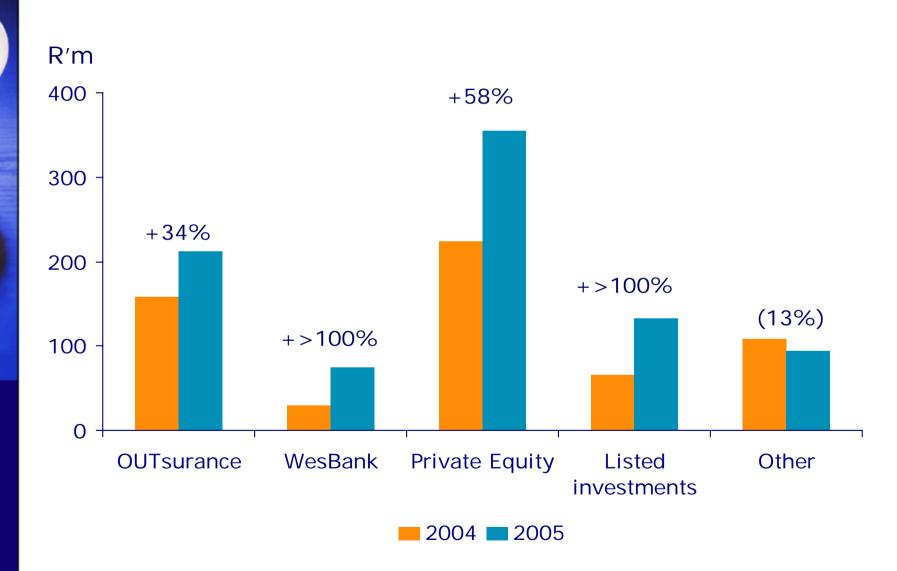


#### Key revenue drivers





#### Associate income up 50%



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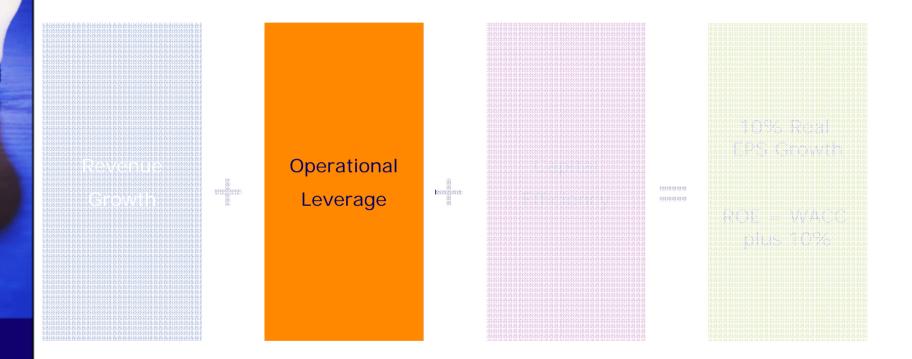


#### Key revenue drivers





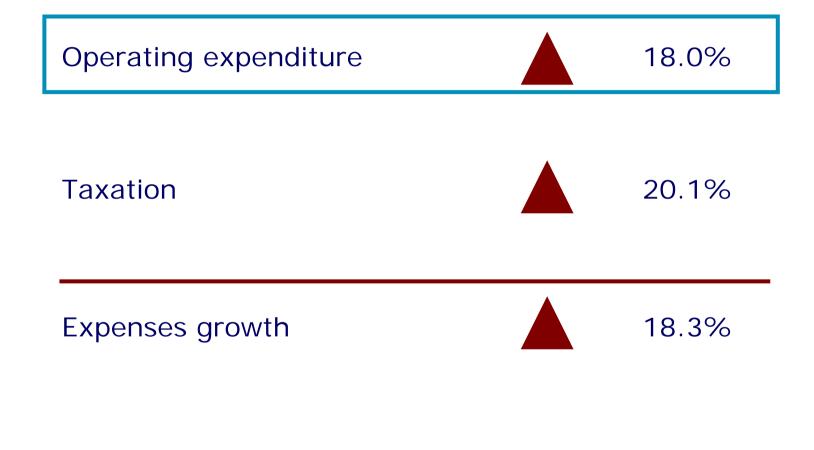
# Building blocks of growth



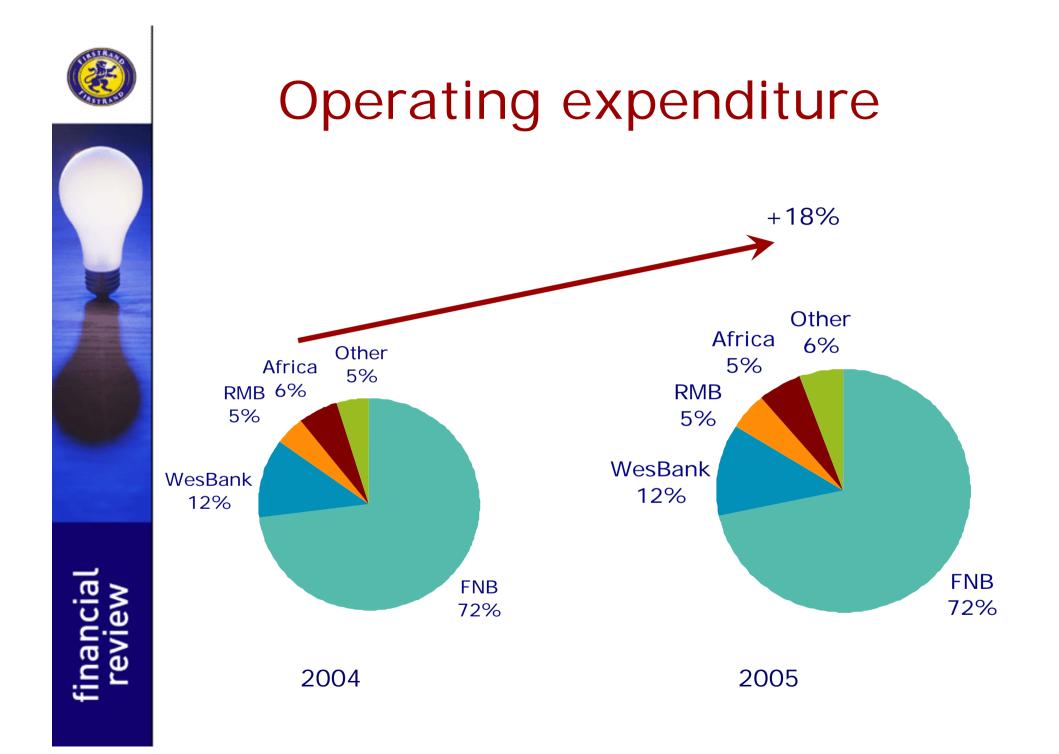
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## **Operational leverage drivers**

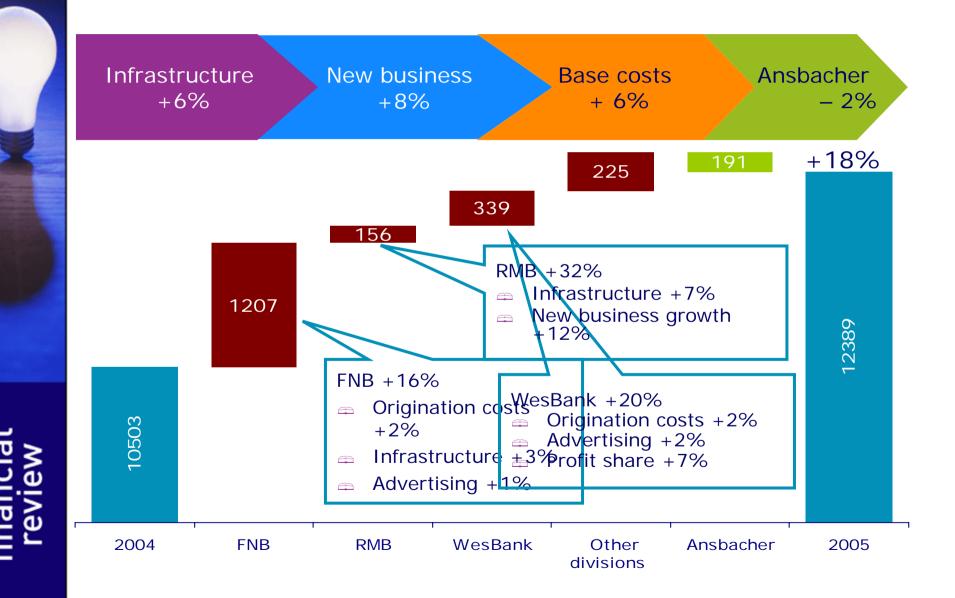


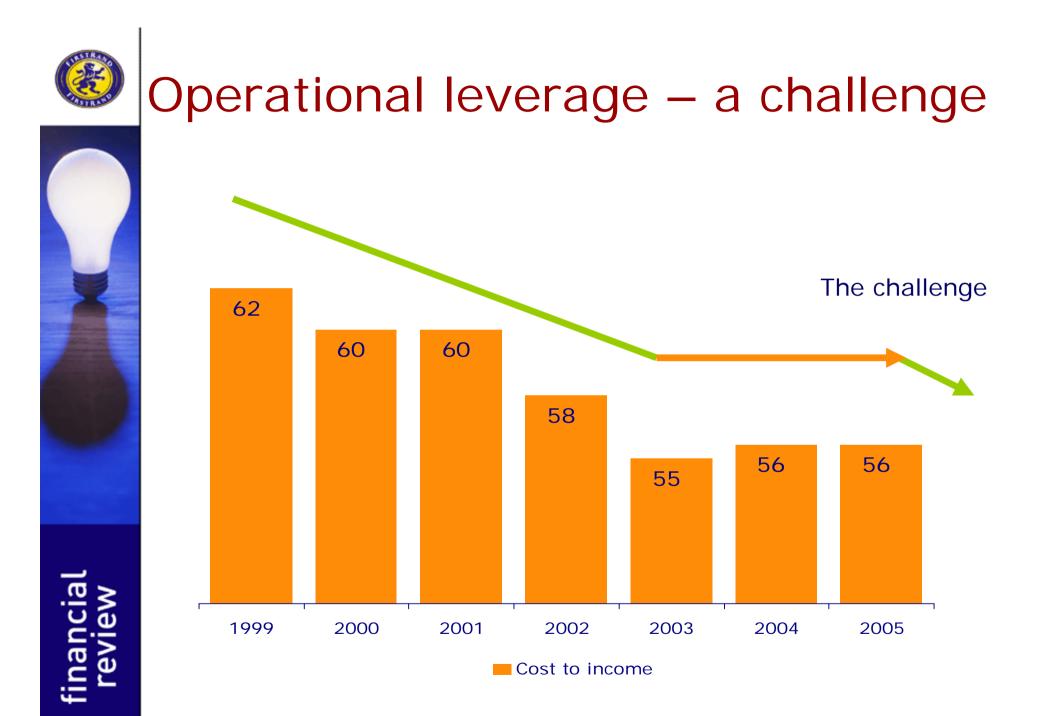
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# Investing for growth

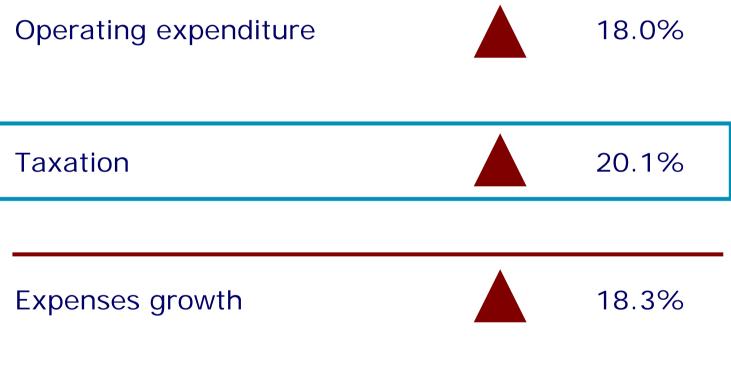






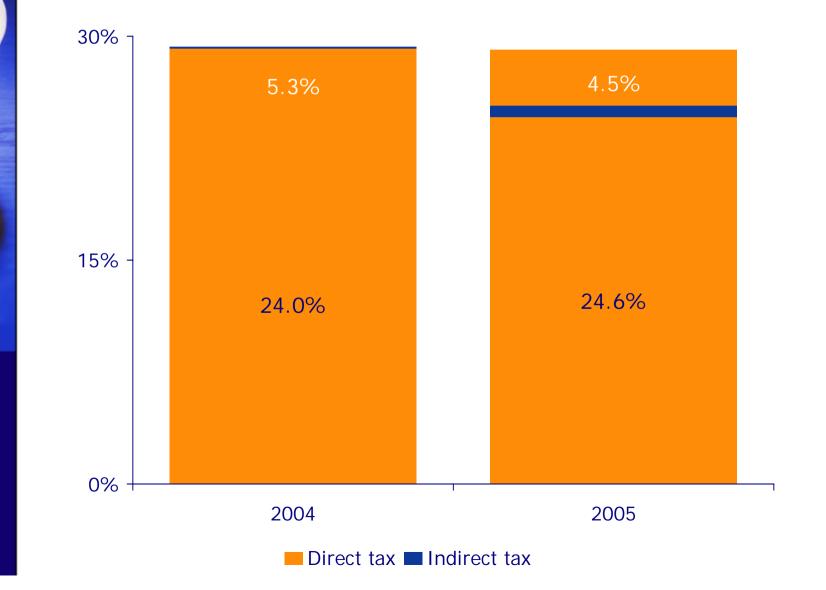


# **Operational leverage drivers**





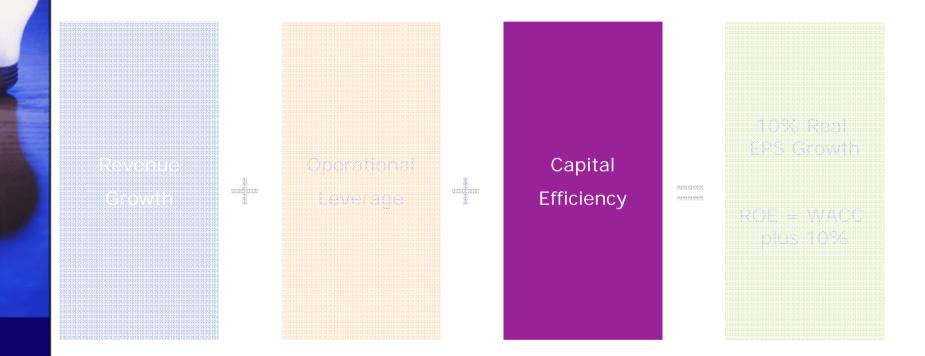
#### Effective tax rates



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# Building blocks of growth



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# Superior ROE and economic value

	2005	2004
Return on assets	1.84 X	1.67 X
Gearing multiple	15.0	15.7
Return on equity	27.6	26.3
Cost of equity	- 12.7	- 13.6
Shareholder value add	14.9	12.7

Continued shareholder value creation

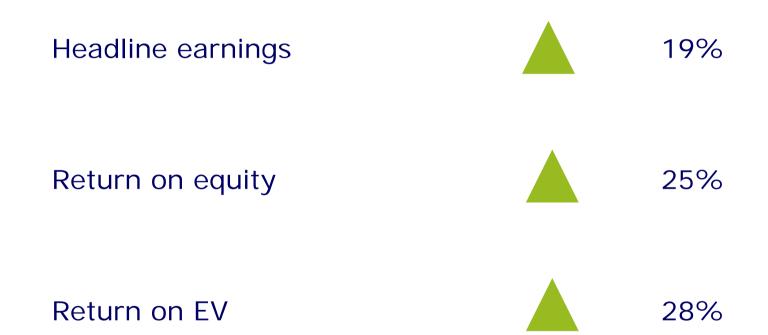


# Momentum Group

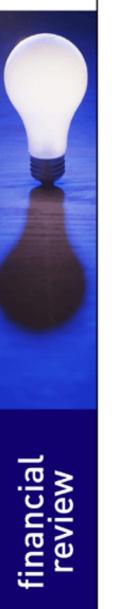




## Key numbers







# Key numbers





## All divisions perform well

R'm	2005	2004	%
Insurance operations	685	595	15
Asset management operations	247	175	41
Group operating profit	932	770	21
Investment income on shareholders' assets	355	311	14
Group headline earnings	1 287	1 081	19



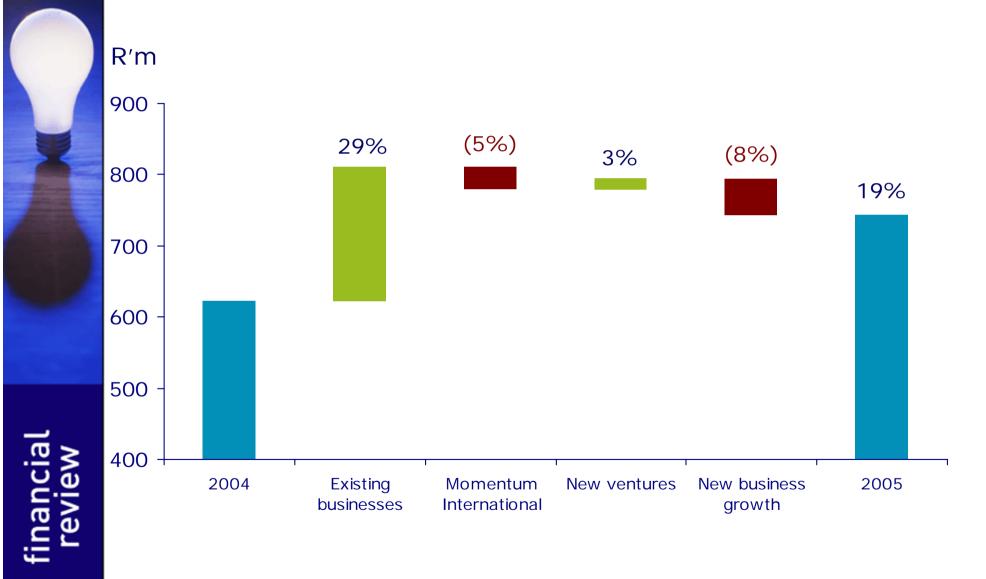
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#### Local insurance operations +19%





## All divisions perform well

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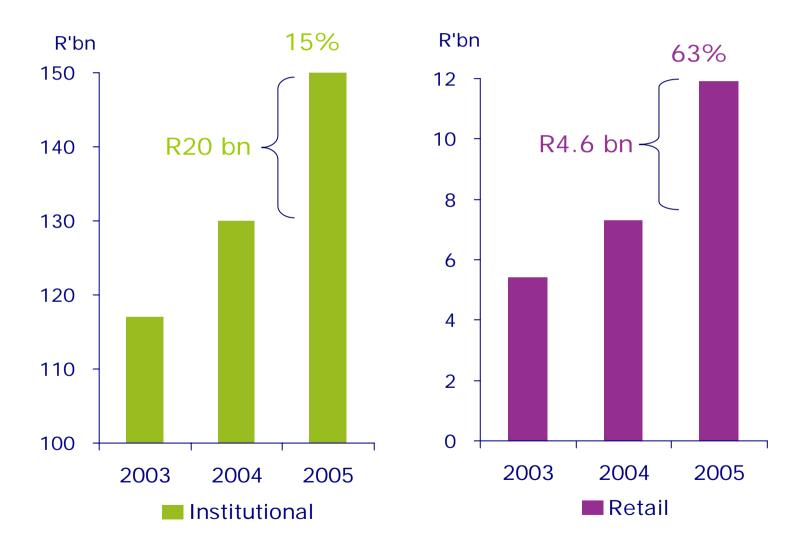


# Strong performance from domestic asset management

R'm	2005	2004	%
Local operations	178	109	63
International operations	69	66	5
Headline earnings	247	175	41



# Strong growth in funds under management

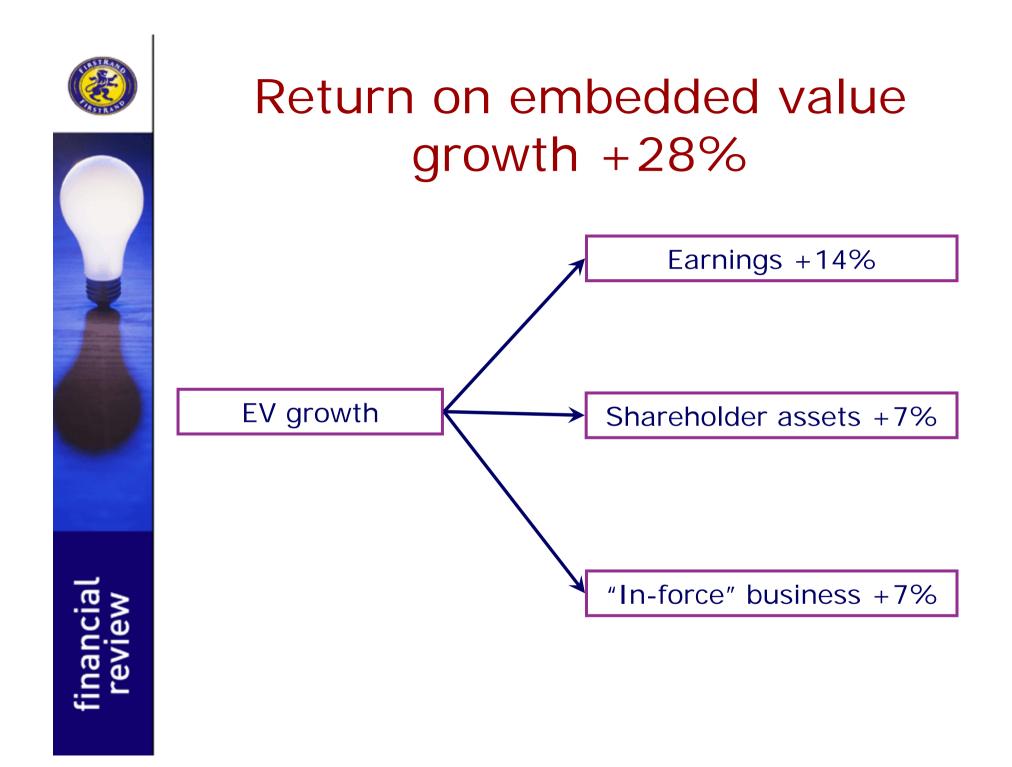






# Key numbers



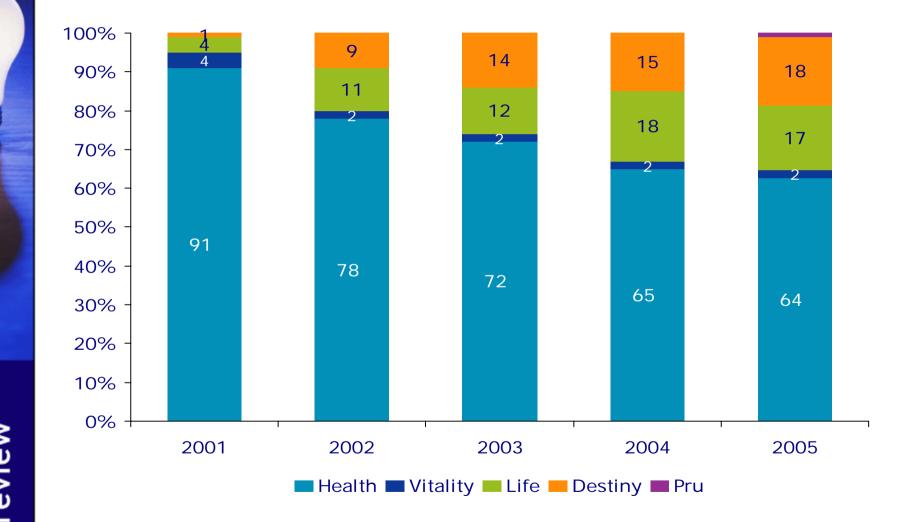




# Discovery Group



# Increased diversification



New business growth of 35%: R4342m





# SA operations exceed R1bn

R'm	2005	2004	%
Discovery Health	562	521	8
Discovery Life	421	271	55
Vitality	38	50	(24)
SA Operations	1 022	842	21
Destiny Health	(87)	(106)	(18)
PruHealth	(148)	(28)	-
Operating profit	786	708	11



# Operating profit

R'm	2005	2004	%
Operating profit	786	708	11
Investment income & realised profits	159	121	31
Financing costs	(54)	(47)	15
Forex loss - unrealised	(8)	(62)	(87)
Profit before tax	883	720	23
Taxation	(307)	(299)	(3)
Minority share of loss	9	(3)	-
Net profit attributable to shareholders	585	418	40

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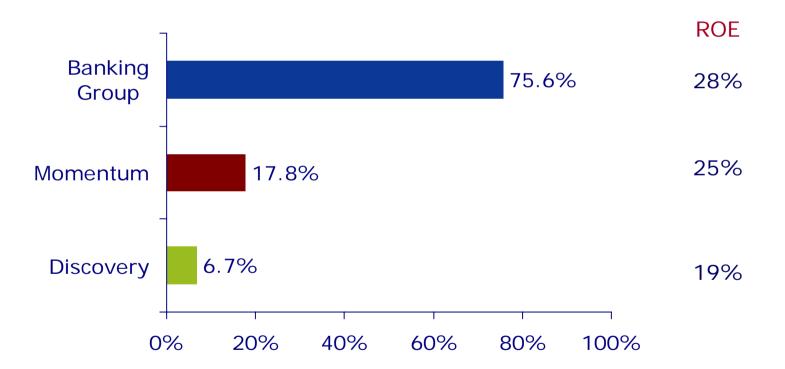


# Capital Management



# Capital in context

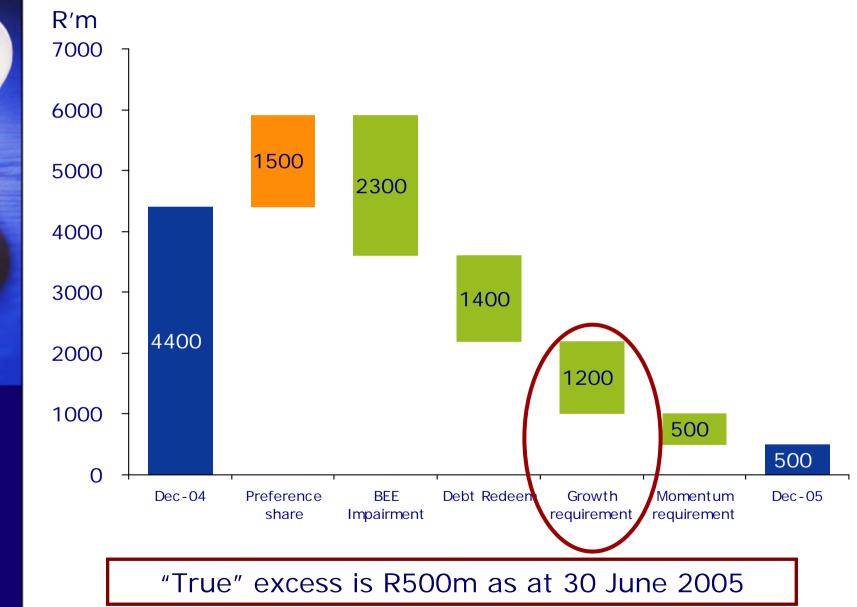
Split of main operating companies of capital



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# Application of the excess



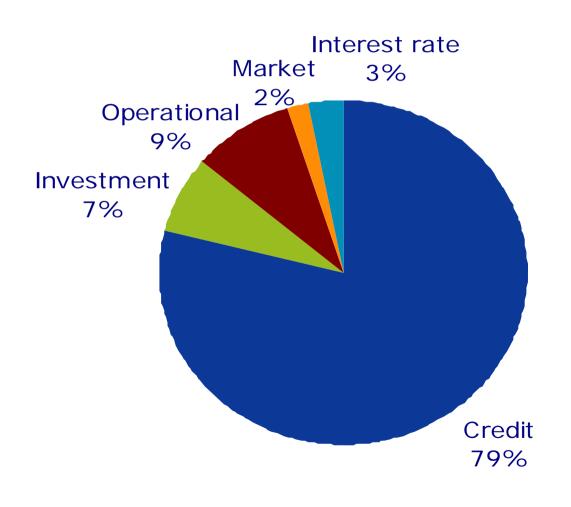
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Capital Management Banking Group



# Capital by risk type





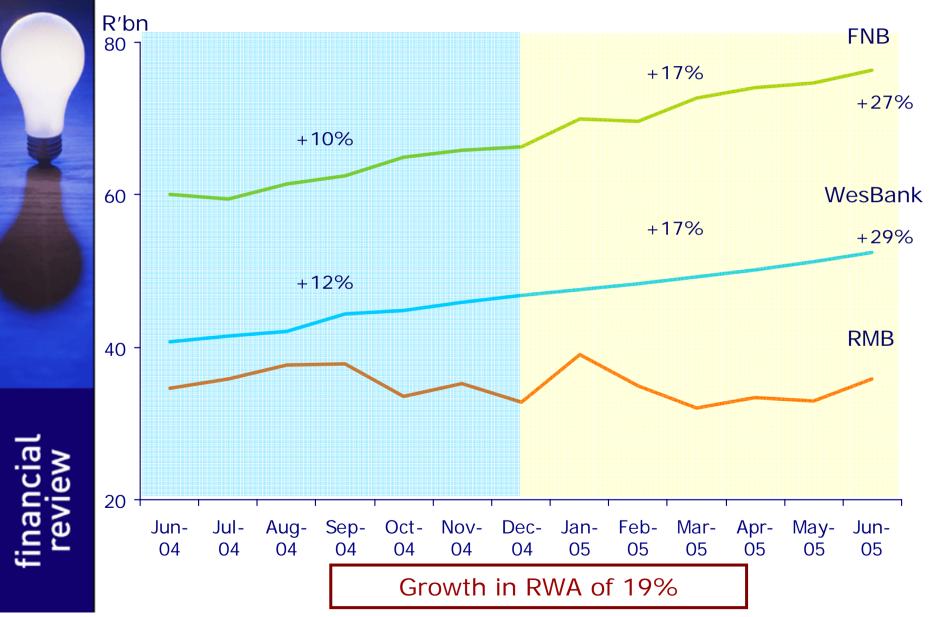
# Capital for growth and dividend

FirstRand Banking Group	Expected	Actual
ROE Less: Dividend (2.5x cover)	23.0% (9.2%)	28.3% (11.3% )
Therefore		
Capital available for growth	13.8%	17.0%
Actual growth in requirements		22.0%
Difference		(5.0%)

Surplus used for organic growth



# Capital invested in growth





Capital Management Momentum Group



# Capital invested in strategic acquisitions

CAR cover

As at 30 June 2005	2.2x
Less: Sage	(0.6x)
Add: Aflife transactions	0.1x
Net	1.7X
Add: Non cumulative non redeemable preference share	0.2x
	1.9x

Within Momentum CAR cover target range





# In summary

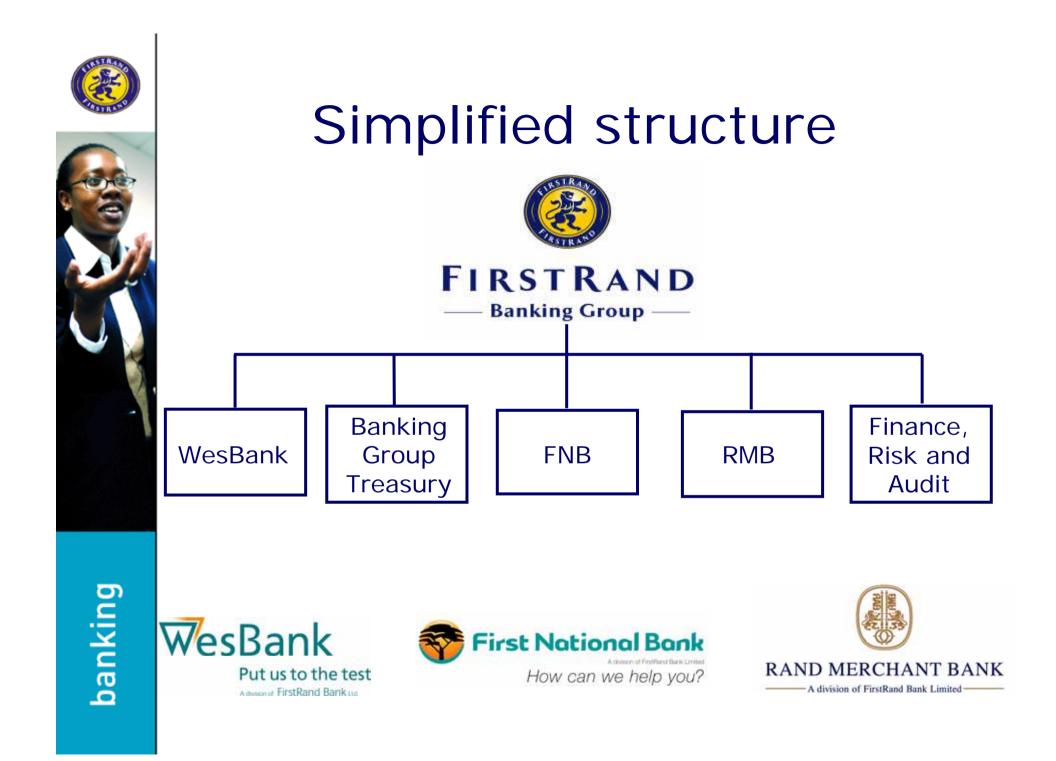
Maintain the dividend cover of 2.5 times Board approved share buy-in program as part of capital management Current excess R500million Capacity created for further Tier 2 issue



# banking



audited results for the year ended 30 June '05



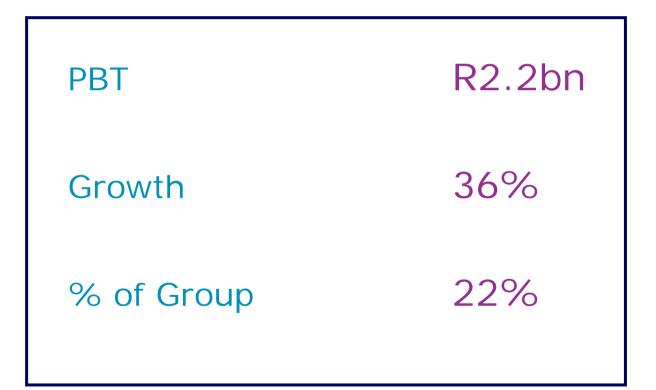








# Strong financial performance













# RMB ASSET MANAGEMENT



## RAND MERCHANT BANK







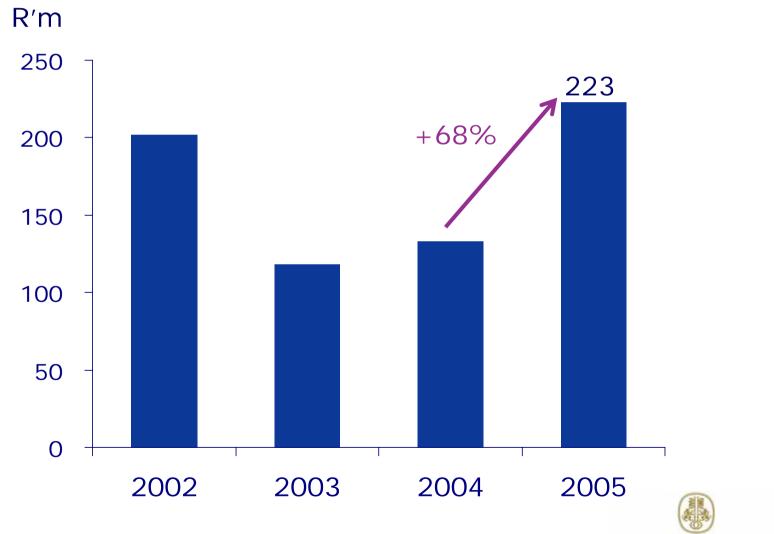








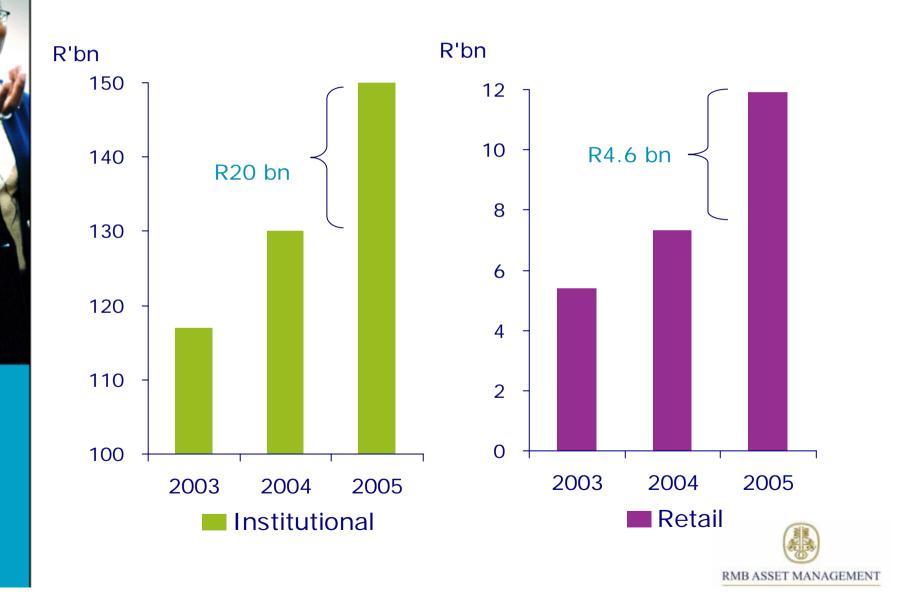
# RMBAM back on track



RMB ASSET MANAGEMENT



# Positive inflow of funds

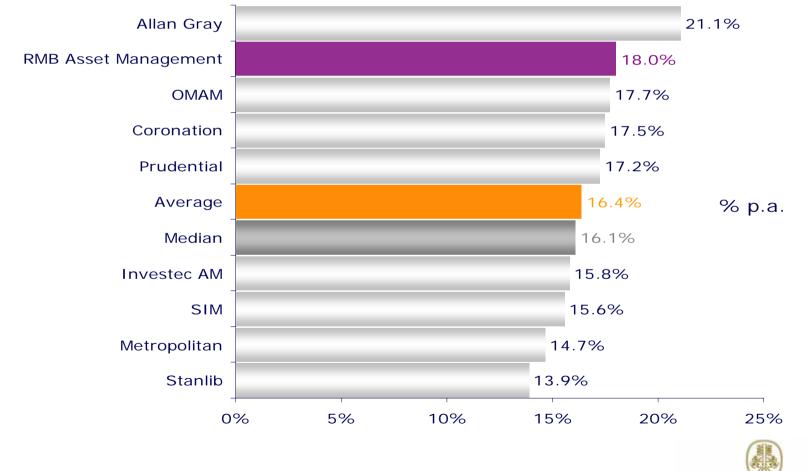


banking



# Sound investment performance

## Global BIV 3 years to 30 June 2005



Source : Alexander Forbes – Global Large Manager Watch

RMB ASSET MANAGEMENT

banking







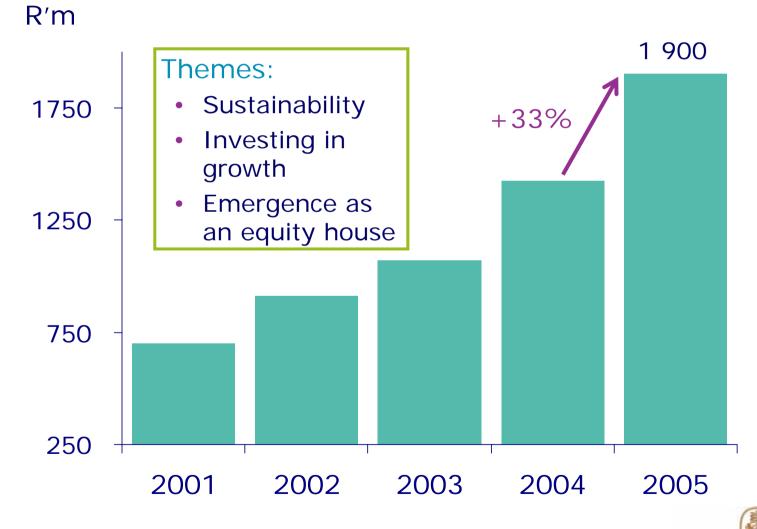


# RMB ASSET MANAGEMENT









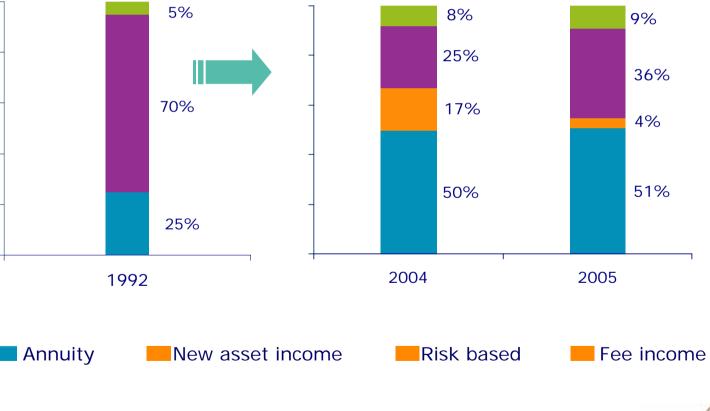
RAND MERCHANT BANK

banking





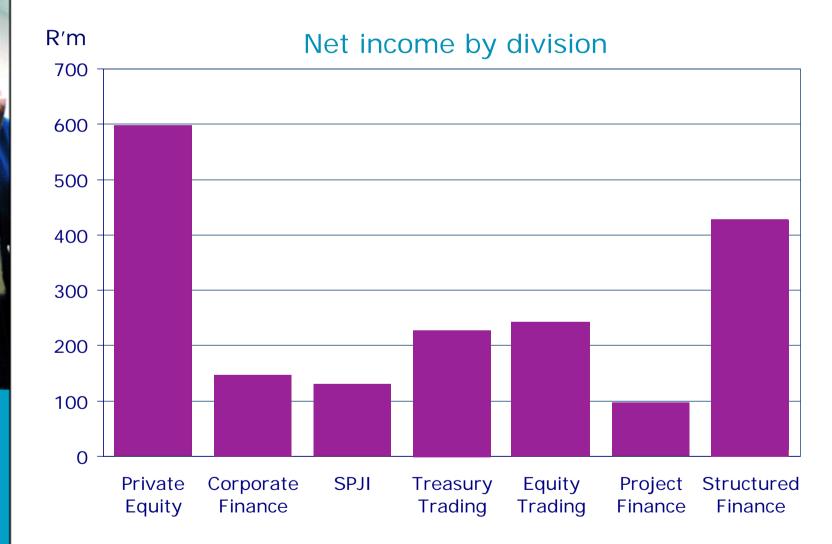
# Diversity of earnings - total







# The portfolio effect



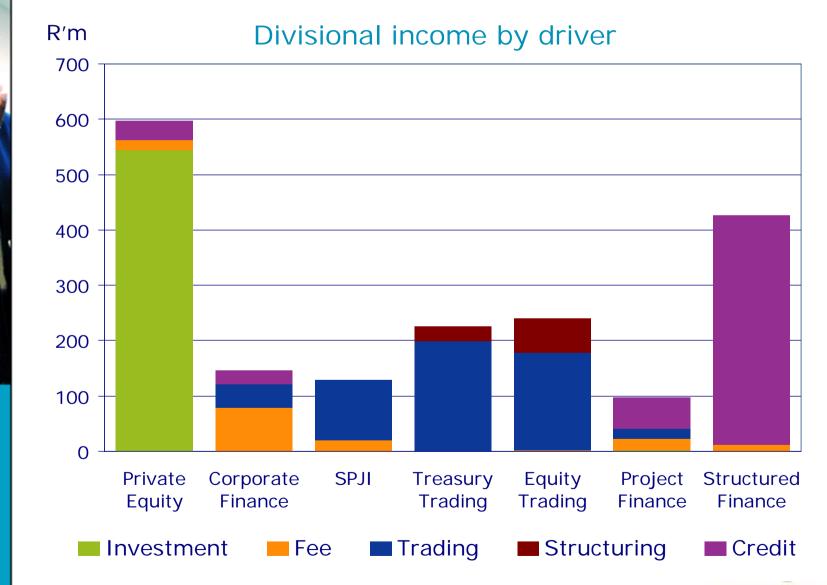


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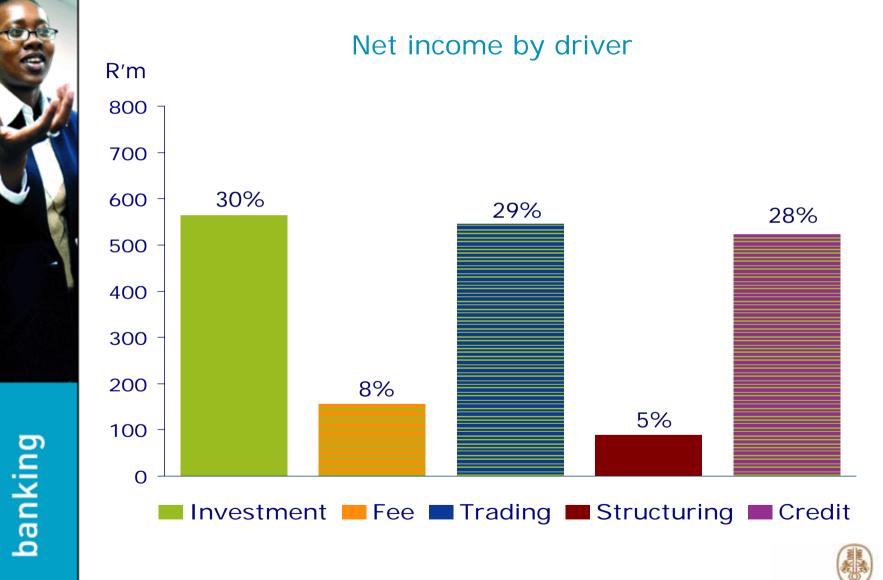
# The portfolio effect



RAND MERCHANT BANK



# The portfolio effect



RAND MERCHANT BANK

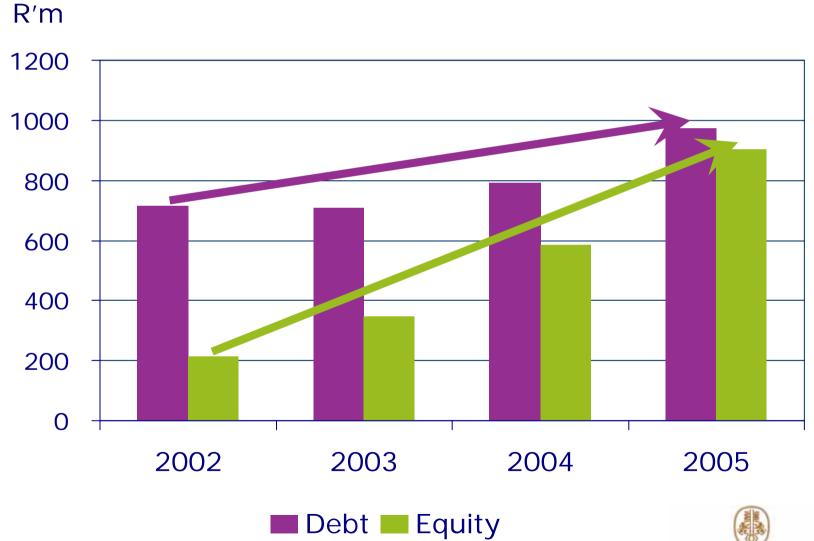




# Investing in growth Costs up 32% People Technology



# Emergence as equity house



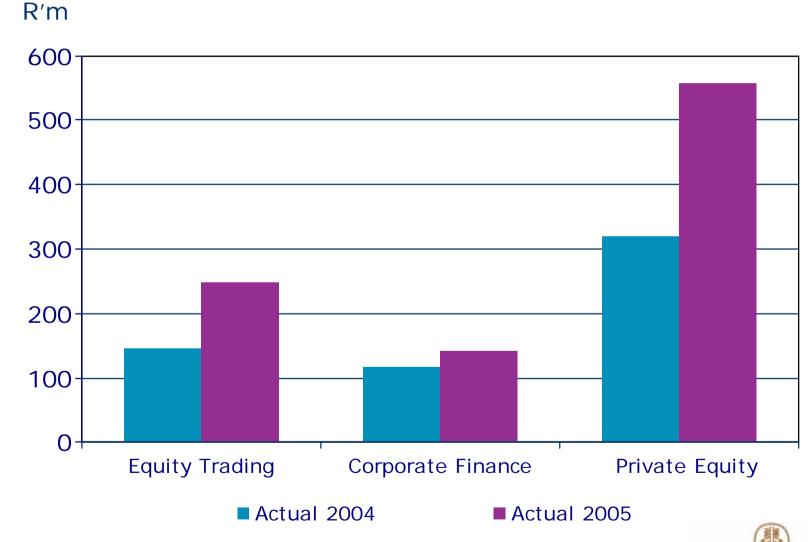
RAND MERCHANT BANK

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# Equity businesses outperform



RAND MERCHANT BANK



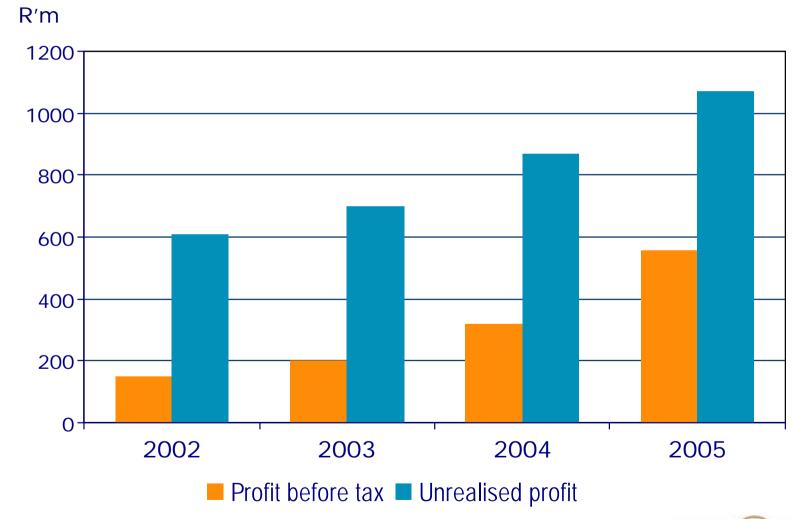
## Corporate Finance - leaders in BEE







# Private Equity – value added





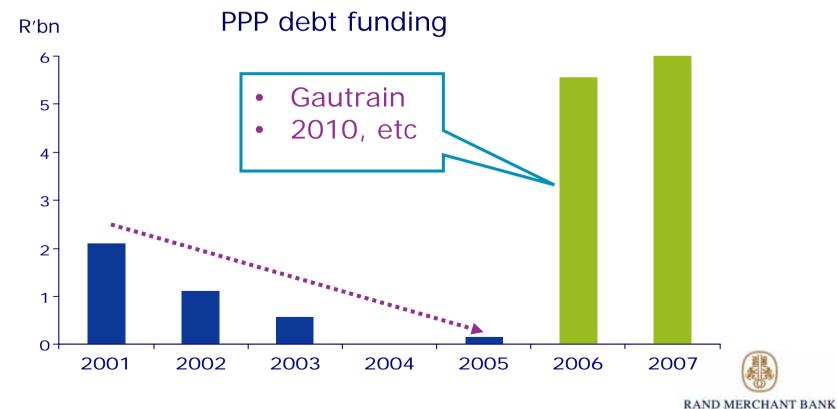




## RMB has exciting prospects

## 

## Infrastructure finance





# RMB has dominated the PPP market

## 

### Infrastructure finance

	Total number of deals	Deals led by RMB	Deals in which RMB has participated	
Toll roads	5	3	5	
Power stations	1	1	1	
Hospitals	1	1	1	
Prisons	2	1	1	
Accommodation	1	0	0	
Grand total	10	6	8	







# RMB has exciting prospects

## 

## Infrastructure finance

## Private equity assets







## RMB has exciting prospects

## 

Infrastructure finance
 Private equity assets
 Relationships





# PRICEWATERHOUSE COPERS & Survey 2005



	BEE Deals	Listings	M & A	Structured & Project Finance	Private Equity	Forex	Bonds & Derivates	Money Market
1	RMB	RMB	RMB & JPM	RMB	RMB & Ethos	Std Bank	Std Bank	Std Bank
2	Std Bank	Deutsche		Std Bank		RMB	RMB	ABSA
3	JPM Chase	Investec	Investec	ABSA	Investec	ABSA	ABSA	RMB
4	ABSA	Std Bank	Deutsche	Investec	Std Bank	Deutsche	Investec	Nedbank
5	Investec	JPM Chase	Std Bank	Nedbank	Brait	Nedbank	Deutsche	Barclays







## RMB has exciting prospects

## 

Infrastructure finance
 Private equity assets
 Relationships
 Strong equity markets



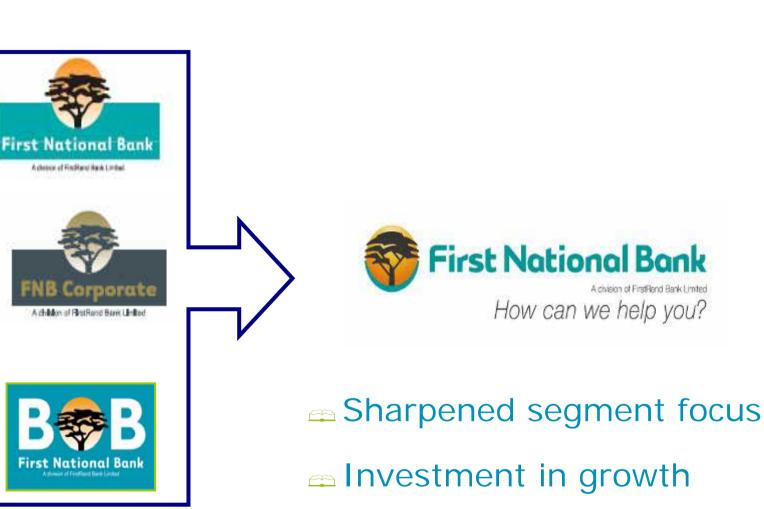






# FNB aligned around one brand











# Financial highlights

△ PBT +18%

Excellent advances growth of 26%, particularly in second half

Continued reduction in bad debts -20%

← Strong NIR growth +22%

## Still investing in growth







# Advances – still growing our share







## Segment focus

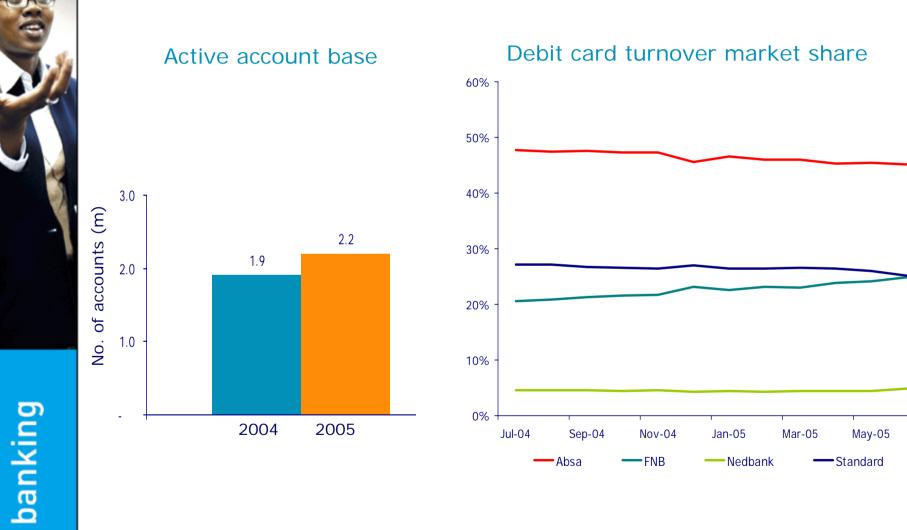




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# Banking the emerging market





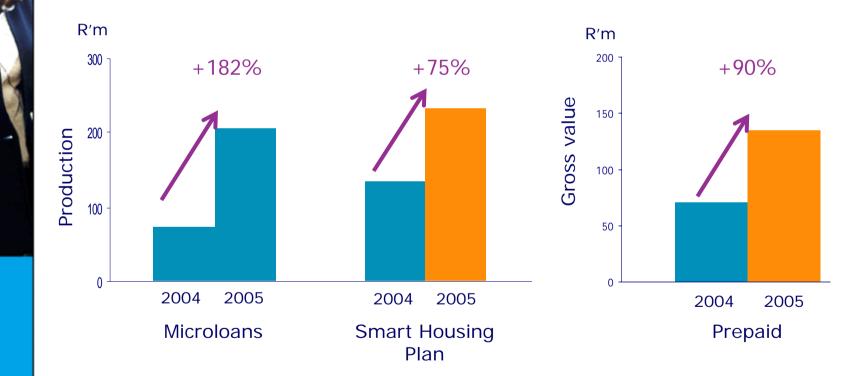




# ...and deepening the relationship

**Total payout** 











## Leader in cellphone banking

#### 1.9 million InContact customers



For anyone. From any cellphone. On any network. Anywhere. With 1 SMS to **31321.** 

**CELLPHONE BANKING** 

First National Barls - a division of FirstRand Bark Limited. An Authorised Financial Services Provider

- Buy prepaid airtime for yourself or someone else
- Check the balances on one or all of your accounts
- Get a mini statement
- Transfer money between your own FNB accounts
- Make a payment to any of your accounts or anyone else

Start banking from the palm of your handt it's quick and easy - register at any FNB ATM, go to www.thb.co.za, call 0861 313 210 or visit any FNB branch.

Terms and conditions and standard SMS rates apply



How can we help you?



banking

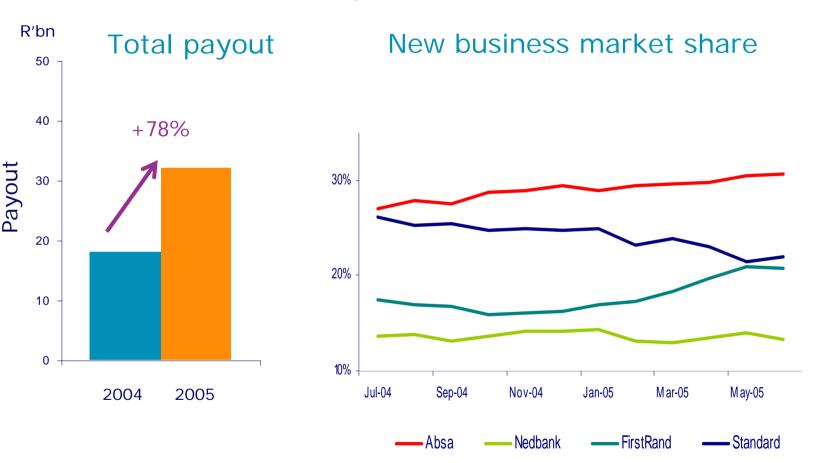
## Segment focus







# HomeLoans picking up the pace



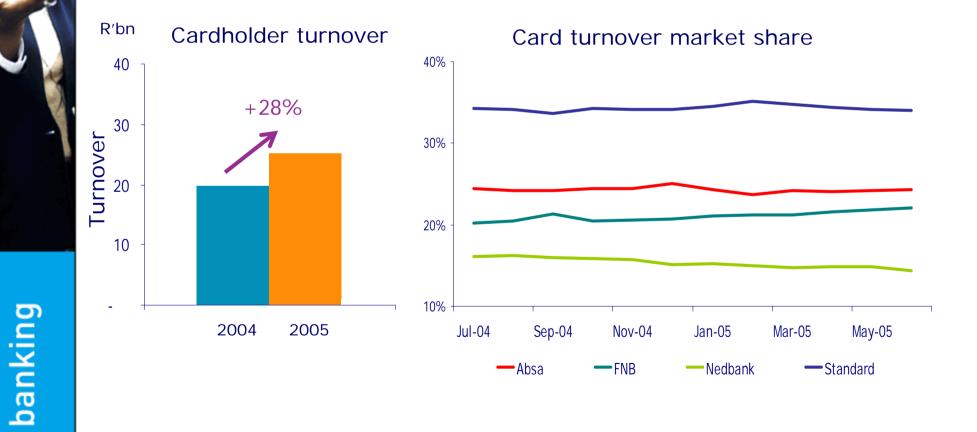






# Remarkable performance from Card

△ 31% growth in advances

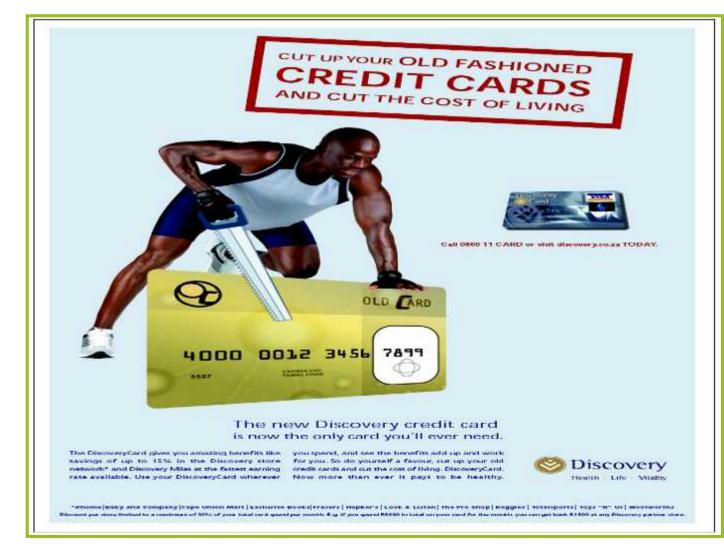




Source: FNB Merchant Acquiring



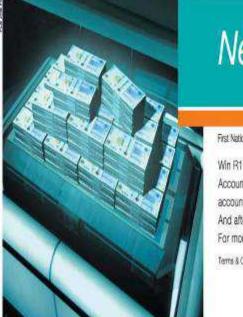
# ...with a little help from our friends





# Who wants to be a millionaire?





## Next month's million could be yours.

MILLION-A-MONTH ACCOUNT

First National Bank - a division of FirstPland Bank Limited. An Authorised Financial Services Provider.

Win R1 million or one of the other 112 cash prizes totalling R1.5 million every month. Simply open your Million-a-Month Account at any First National Bank branch with just R100 at 0% interest. Every additional R100 you deposit into your account improves your chances of winning. And it's risk free because the money in your account is always your money. And after 32 day's notice you can withdraw your funds. As you can see, you've got everything to win and nothing to lose. For more information call 0860 054 321, visit your nearest branch or www.fnb.co.za.





How can we help you?





banking

## Segment focus



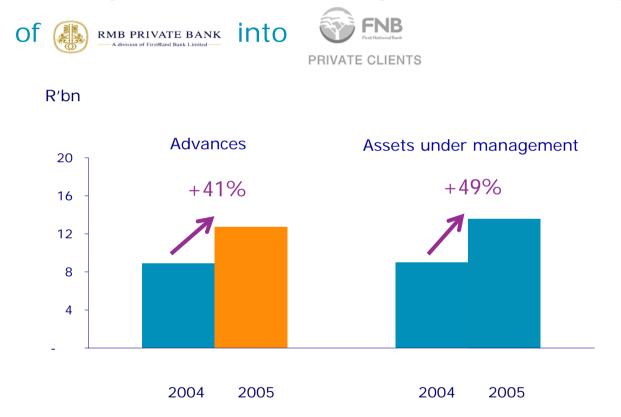






# A wealth of opportunity

#### Leverage structured lending and asset management



Strong pipeline in FNB Private Clients





# banking

## Segment focus









# A future growth engine

- Mid Corporate segment profit growth of 46%
- Aligned business model behind Business and Agric segments
- Commercial Property Finance payout of R364m and  $\underline{a}$ breakeven





**First National Bank** 

COMMERCIAL BANKING

Remonance feet your



## Segment focus





Primary segr





# A mixed picture in Corporate

#### 🚗 Lending

- Subdued market growth
- Not chasing market share

#### 🚗 Transactional

- Established dedicated new business team
- Most improved electronic banking platform (BMI Tech 05) and 35% market share
- Leaders in Merchant Acquiring with 31% market share

Primary focus remoulded to transactional revenue





## Segment focus





Primary segr





## Banking the public sector





An Authorigad Financial Services Provider Rec Natural Raw - A Dates of RecRind Raw Lines First National Bank's possion for developing innovative financial solutions has led to a 'Inst' both for our cleant, the Unemployment insurance Pand (UIF), and the constitutions it sames. Through our business partnership UIF grant necipients will soon have their banefit payments transferred electronically directly into their bank sociounts.

Recipients or baneficiaries are now able to withdraw their funds from any ATM or from FNB's revolutionary community-based Min' ATMs. Enclose monthly quases for these beneficiaries and a timing of the past. Grow also is the risk of having to only unnecessary avoase cash, as well as the cost of transport to and from URE psychiats. For most, first time formal access to banking will provide the opportunity to develop a personal financial history.

The UF will also benefit from increased efficiency and improved service delivery as alsotronic transfers of banefit payments roll out nationwide over the next flow months, strongly supported by a national educational campeign advising recipients of the new process to access their UF terrefits.

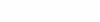
#### UIF and FNB



First National Bank is proud to announce that it has won the prest/gloub banking business tender for a Theiwini Municipality. Holder of the coveted Wuna Award, o'Thelwini Municipality has amondy been recognised for its outstanding service to its community and FNB commits to building a long-leating and mutually rewarding relationship through which the people of a Thelwini will benefit.

Committed to social and economic growth through both our support of the Financial Sector Charter as well as our extensive banking notwork, our team at FNB is confident that we have the energy and ability to contribute to communities throughout South Artice.

#### FNB and eThekwini...



First National Bank

An Automated Theorem Streemen Provide



## Segment focus





Primary segr



## Branches - extreme makeover

- Repositioning branch infrastructure
  - 24 new traditional and 21 new portable branches
  - 12 closures



- Improving retail design
  - 121 revamps
- Creating sales and service specialisation
- 🚗 Mobile sales
- Performance-based remuneration









## Prospects

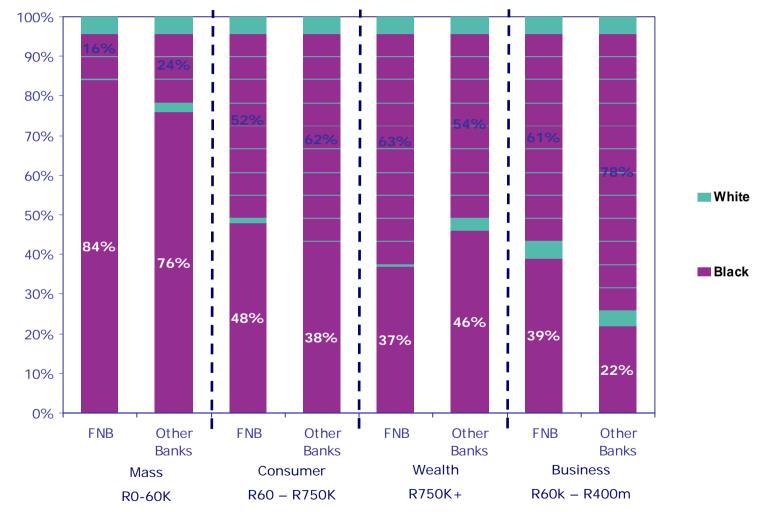
← High base created, but...

- Organic growth will be strong
- Volume growth should offset reduction in endowment
- Well positioned in growing black market





# Well-positioned in growing black market



Other banks = STD, ABSA, and Nedcor

Source: Consumer and Business Tracker Research November 2004 and AMPS 2004







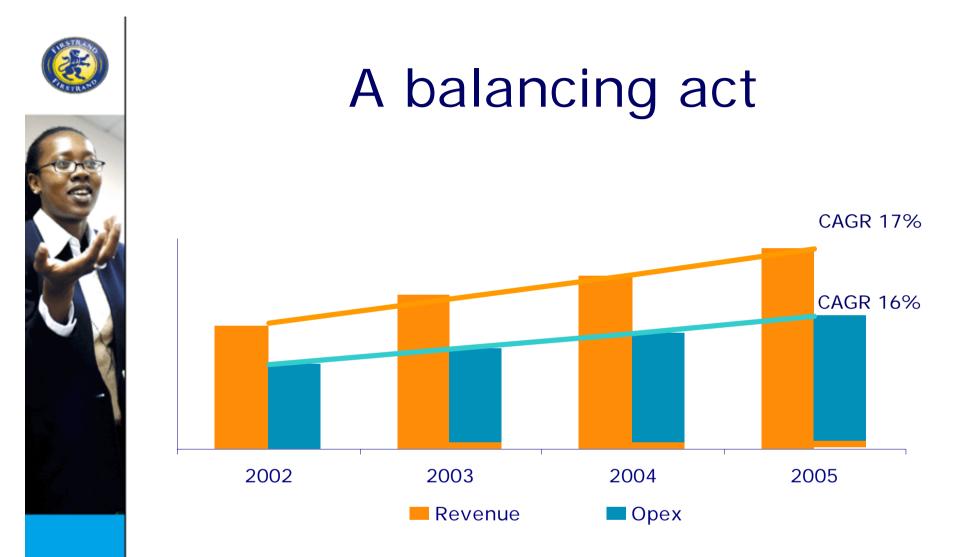
# Prospects

### ← High base created, but...

- Organic growth will be strong
- Volume growth should offset reduction in endowment
- Well positioned in growing black market

# Still investing for growth with a cost focus



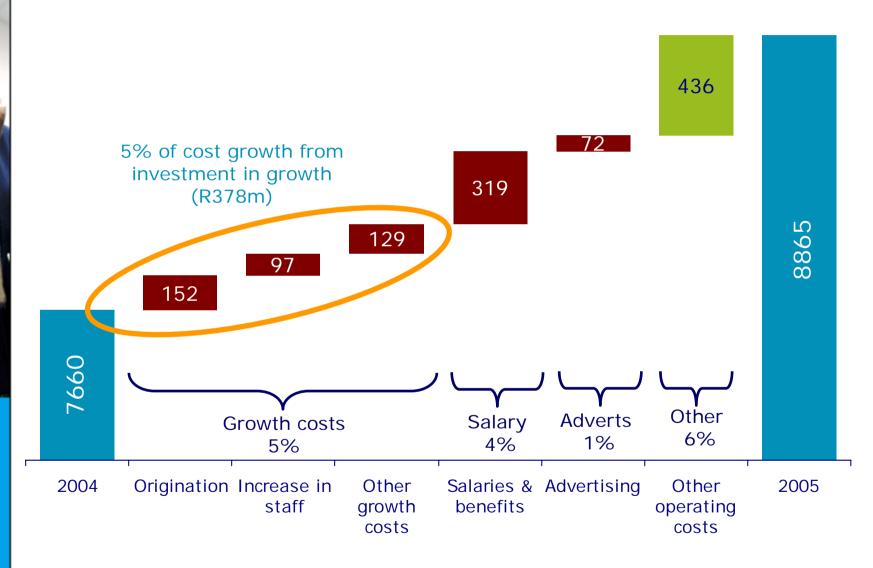


- 🚗 Bad debt benefit ending
- 3-year plan to improve CIR
- △ '06: Still investing for growth





## Investing in growth









### Prospects

### ← High base created, but...

- Organic growth will be strong
- Volume growth should offset reduction in endowment
- Well positioned in growing black market

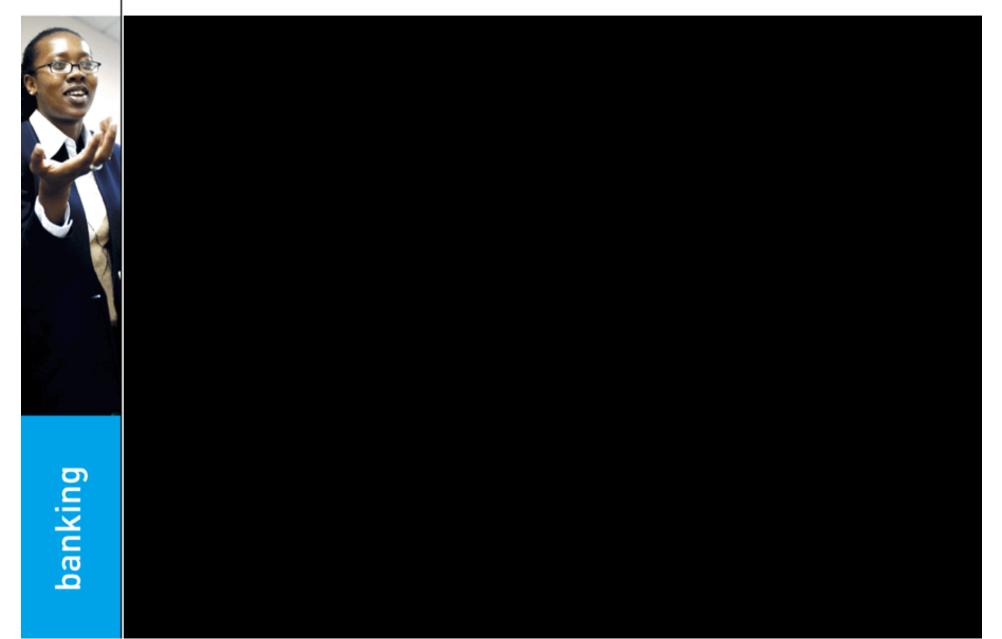
Still investing for growth with an increased cost focus

Positioned at lower end of fee range





### Positioned at lower end of fee range





# WesBank

Put us to the test

A division of FirstRand Bank Ltd.



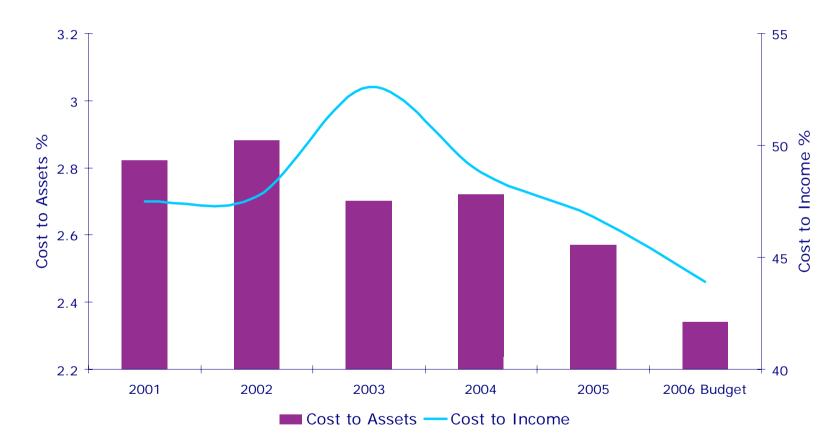
### WesBank still in a sweet spot







### What has happened to costs?





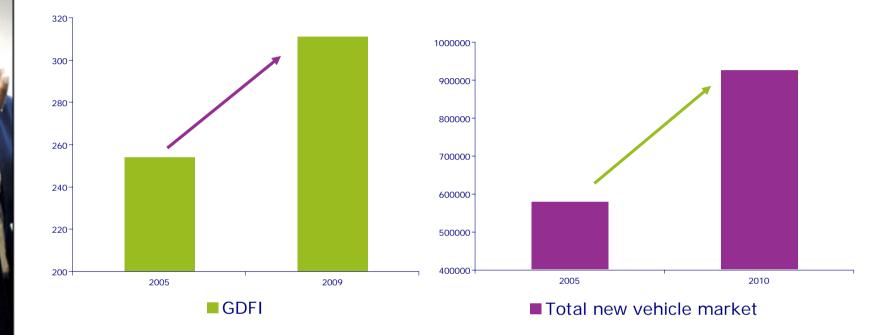




WesBank



### Where to from here?



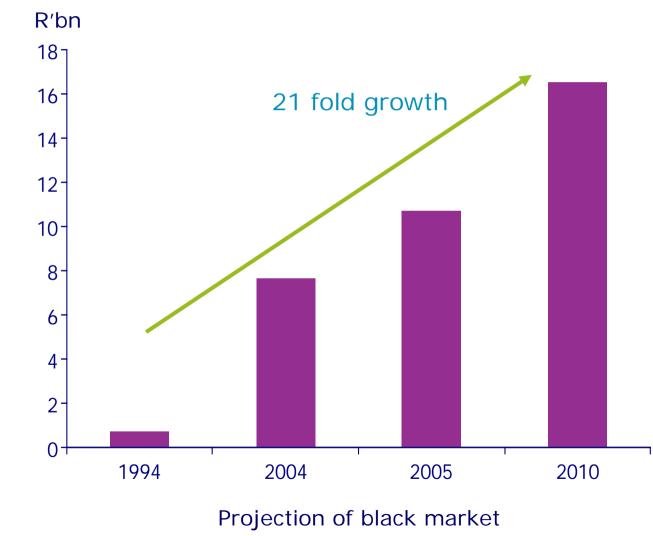
- Business confidence riding wave
- Slowdown in economic growth no?
- Robust economy will ensure growth in car sales You can do nothing without wheels!
- Black middle class boosts incremental new vehicle sales



banking



### Opportunity 1: A new market has emerged



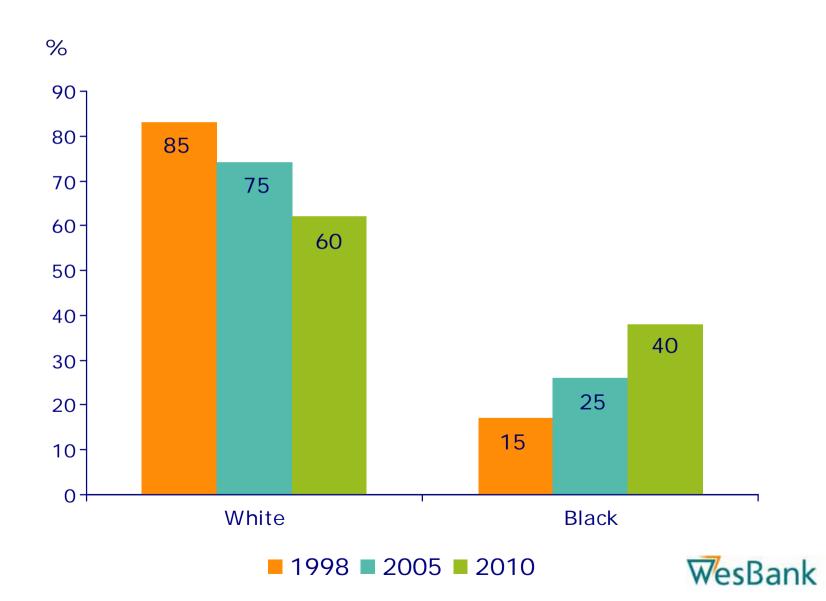


banking



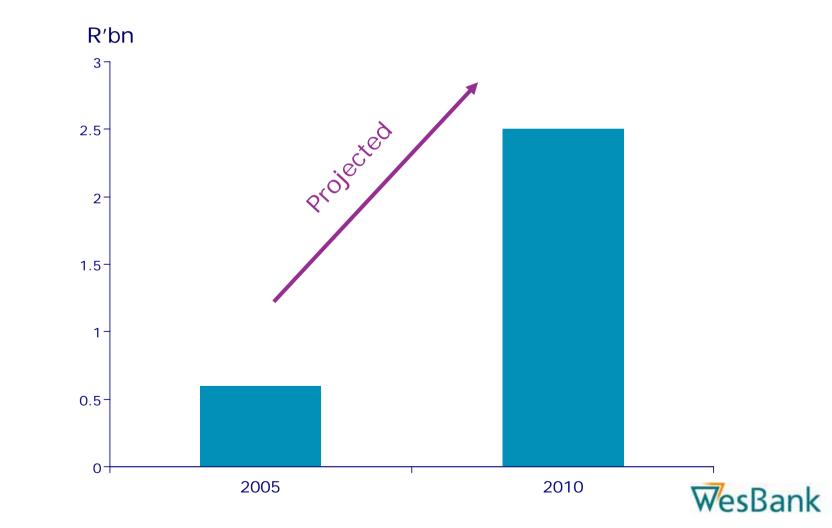


### Shifting the mix





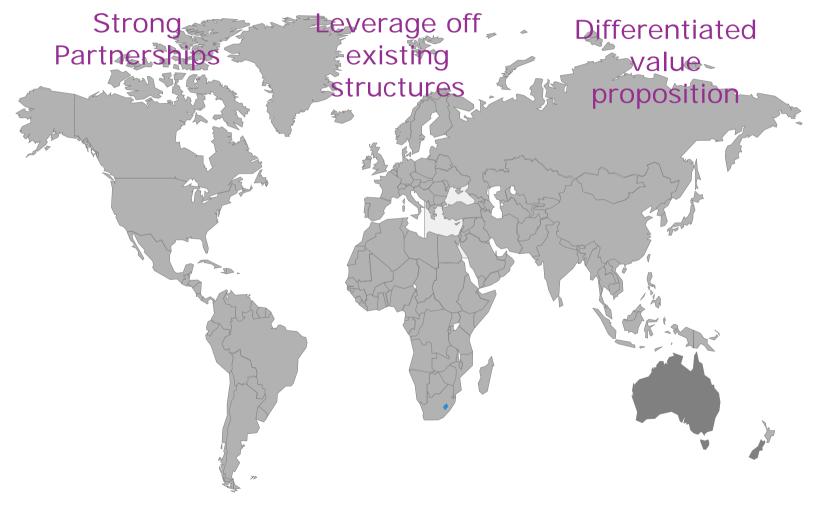
### Opportunity 2: Funding transformation in the motor industry



banking











# The beginnings of international



### 

- Motor One
- WorldMark



(Net consolidated PBT contribution of R19m)

### United Kingdom

Broking operation









# **Exploring Africa**

 WesBank in neighbouring territories
 Penetrate corporate markets through our partners
 Funding secured (RMB)
 Deal flow \$35m



- Zambia
- Zambia



- Nigeria
- Angola
- Kenya
- Gabon



- Angola
- Zambia











# **OUTsurance OUTperforms**

Growth in headline earnings of 46% to R297 million

### Continued strong organic growth



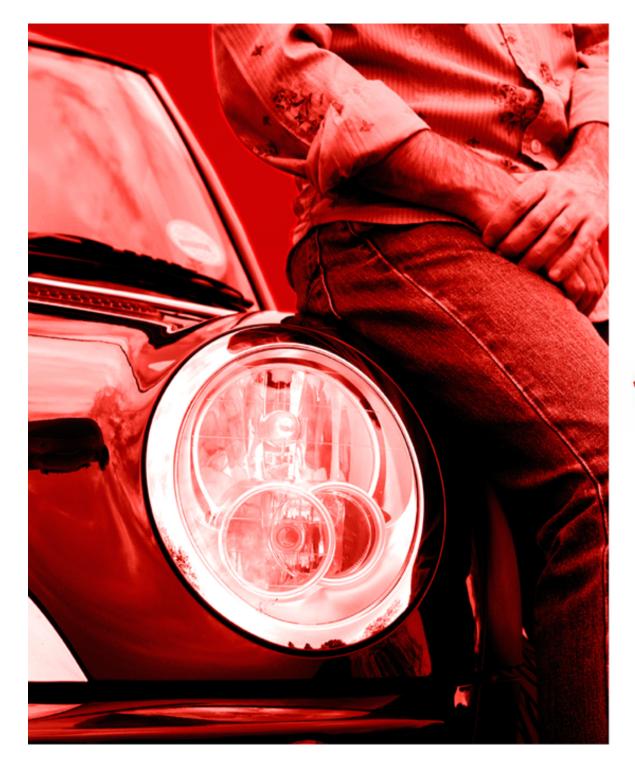
E S S E N T I A L

gained good traction

was successfully launched

Still significant market share to be gained in SA







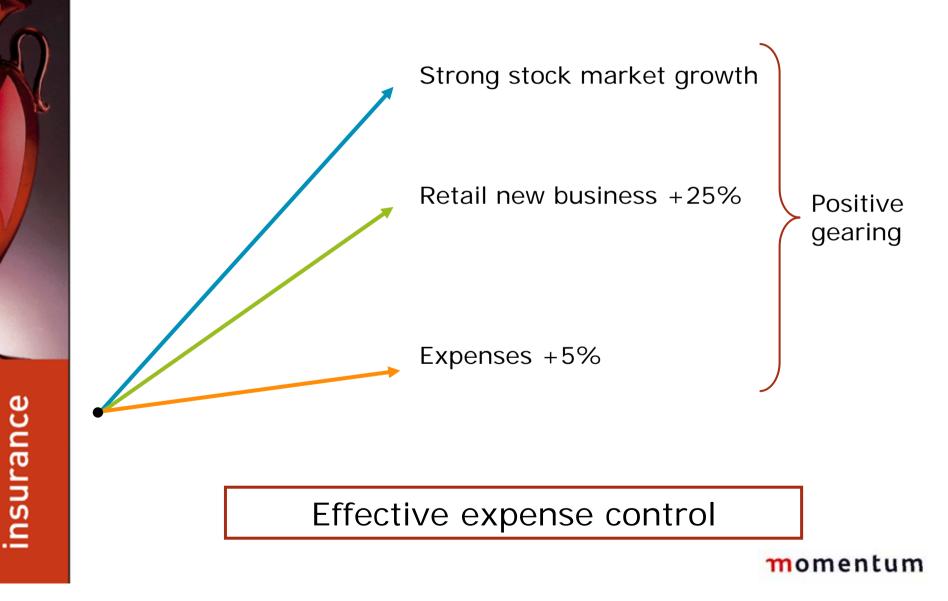


# Strong organic growth

New recurring premium business	+21%
Linked product inflows	+65%
Single premium endowments	+18%
Strong market growth	
Business mix improved profit margin from 1	7.3% to
18.7%	



### Positive gearing on earnings





### Consolidation – a core competency

Sage	
🚗 Cost per policy	-10%
🚗 Revenue	+10%
Increase in recurring new business due to ag	jents +15%
Advantage	
🚗 Assets under management	+225%
Operational costs as % of AUM	-15%
Sovereign and ALH	
🚗 Principal members	+240 000
	momentum

insurance





### Value for money

Past legacies
 Future solutions
 Innovation





### Past legacies

Historically RA penetration modest
 New age products increased our market share
 Launched Investo in 2000

# insurance





### Future solutions

The right new age products
 Switching legacy customers to Investo range
 Latest innovation: Save Thru Spend
 As and when commission ensures sustainability

### Situation on RA's is still fluid





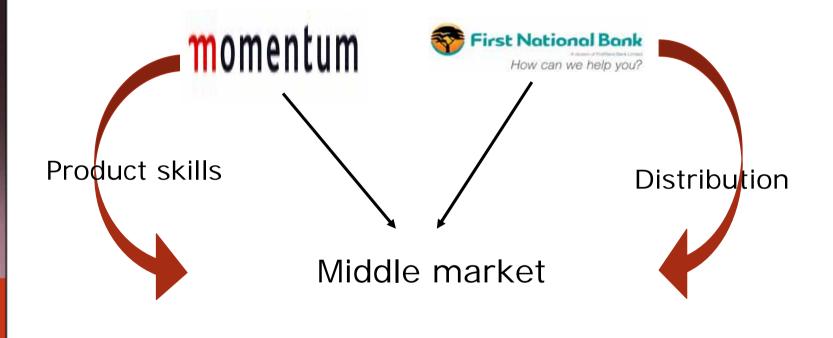


Middle market JV with FNB
 Consolidation in healthcare market
 Short term insurance offering
 Turnaround of investment in start-up operations

insurance



# Momentum and FNB go for middle market



insurance





### Fragmented health market

	No. of schemes	% of total beneficiaries
>200 000 beneficiaries	4	40%
Between 100 000 and 200 000 beneficiaries	12	27%
<100 000 beneficiaries	120	33%
Total	136	100%



insurance

### Turnaround in start-ups

2005 Investment

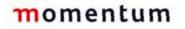
International **R59m** Funds at Work R11m Health initiative R9m **Multiply** Other

**Total** 

R12m R5m

**R96m** 

Break-even budgeted for 2006





### Future focus

Strong top line growth

Provide value for money

- Continued innovation required
- Good cost control
- Consolidation and integration skills

Prepared to confront issues



insurance





# Looking forward





### Looking forward

Cyclical vs structural

integrated





# Our international end game

 Cannot replicate FirstRand internationally
 Key principles apply

- JVs
- Brand and distribution
- Long time horizon

Driven at business unit level – working reasonably well, but...

Centre needs to play a more active role
Emerging markets remain attractive



integrated

### Africa opportunistic entry strategy

Conventional where appropriate

Unconventional wherever possible

- Celpay
- AIFH





### FNB Africa – getting more focus

integrated

 Satisfactory results +16% PBT
 Performance can be improved through better alignment with FNB
 Appointment of Africa and EM CEO will fast track this







### Looking forward

International

Challenges

Conclusion

Cyclical vs structural

integrated





### There are significant challenges

### 🚗 Consumerism

- Onslaught on insurance companies
- Bank charges
- Provide value for money

Bad debt improvement "as good as it gets"
 Overseas competition – "bar has been lifted"
 Regulatory and compliance costs

Greater efficiency required





### Looking forward

Cyclical vs structural





### How long will the party last?

Cyclical vs structural





### Looking forward

Cyclical vs structural

Conclusion





### We're in good shape

- Group's well diversified earnings base
- Robust economy will provide good natural growth
- Achieving good market share gains
- Continue to invest for the future
- Focus on value for money through innovation and cost control
- Pursue international patience and discipline required

# integrate financial services



audited results for the year ended 30 June '05