



Message from the CEO

It really is great to be part of FirstRand and its market-leading franchises, which continue to outperform the macros.

RMB is recognised as South Africa's leading investment banking franchise and is one of the leading corporate and investment banking players on the broader African continent. We are proud custodians of a great business, with more than 3 000 exceptional people and a culture which encourages staff to think and act like owner-managers.

Our businesses share many common clients, platforms and processes and, in this changing environment, are increasingly interdependent. This is not only true for RMB but also for the FirstRand Group where we are working closely with FNB, WesBank, Ashburton Investments and FCC (group-wide functions).

RMB plays an important role in FirstRand's organic asset management strategy and many new products, such as the Credit Co-investment Fund, FNB ShareSaver and a retail Private Equity Fund are distributed by Ashburton Investments and FNB.

During the year, we launched RMB Botswana. We remain considered in our approach and I like referring to the Ugandan proverb, **"Patience puts a crown on the head"**, when talking about the pace of our cross-border franchise expansion.

We are all very proud of the quality of RMB's client franchise, which is evident in our recent awards listed below. However, the franchise can only thrive due to the quality of our employees. Great businesses are made, and sustained, by great people.

African Banker Awards 2014

> Investment Bank of the Year

The Banker 2013 Investment Banking Awards

Most Innovative Investment Bank from Africa

Euromoney awards for excellence 2014

Best Investment Bank in South Africa

EMEA Finance 2014 Awards

- Best M&A House in Africa
- Best syndicated loan in EMEA

BESA Spire Awards 2013

- Best Fixed Income and Currencies House
- Best Interest Rate Derivatives (IRD) House
- > Best Research House

also

- Best Debt Origination Team
- Best Structuring Team Inflation/Credit/FX
- Best Market Making Team Government Bonds
- Best Team Inflation Bonds

- Best Repo Team
- Best Market Making Team IRD
- Best On-Screen Market Making Team IRD
- Best Sales Team IRD
- Best On–Screen Market Making Team FX
- Best Research Team General Fixed Income
- > Best Research Team Credit
- > Best Research Team Quantitative Research
- Best Market Making Team Cash Settled Commodity Derivatives

Risk Magazine SA 2013 rankings

- 1st Fixed income
- 1st Interest rates overall
- 1st Interest rate options
- 1st Interest rate exotics
- 1st Inflation
- 1st Commodities
- 1st Risk Management Advisory





REPORT TO SOCIETY 2014





RMB is a place where everyone can grow and develop. Liberating the talent and potential of our people is fundamental to our success. We seek those who are smart, hard-working, self-motivated and committed. Positive attitudes and a passion for work ignite energy in others and contribute to the success of RMB. Our people come from many different backgrounds and cultures. Creating a rich diversity adds depth to our talent pool which unlocks potential and ensures success for the benefit of all.

Our culture rests in the collective minds and hearts of our people and we should all be proud of what we continue to deliver to stakeholders. The RMB culture remains rare and defines our success.

Thank you for your contribution to our business and, most importantly, thank you for caring for RMB.

Alan Pullinger

Alan





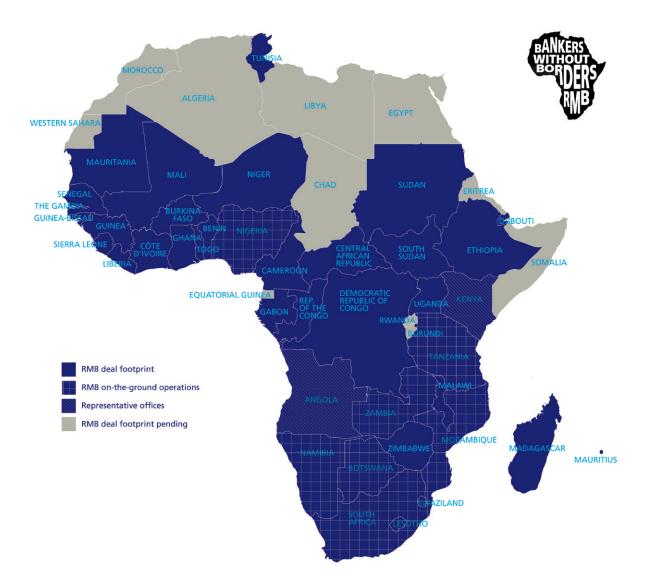
"We in South Africa have ourselves faced hard questions and had to make hard choices in this regard. We know that political freedom alone is still not enough if you lack clean water. Freedom alone is not enough without light to read at night, without time or access to water to irrigate your farm, without the ability to catch fish to feed your family. For this reason the struggle for sustainable development nearly equals the struggle for political freedom. They can grow together or they can unravel each other." Nelson Mandela

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Our SKILLS are at work in some really interesting places!

We have made great strides in serving clients in and beyond South Africa.



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Infrastructure development finance provides a critical foundation for African development

RMB has funded various infrastructure development projects in South Africa and several African countries in the past decade. Our experienced, multi-disciplinary team is active across all key infrastructure sectors, ranging from power, renewable energy and information communication technology, to healthcare and transport. We have extensive experience in structuring funding solutions that meet the unique requirements of the government sector and parastatals.







Our partnership approach with sponsors, together with our strong asset class and jurisdictional knowledge, enables us to underwrite, arrange and provide committed facilities across capital structure entities, including senior debt, mezzanine debt and equity.







New generation risk management processes enable sustainable value creation in all markets

FirstRand adopted the Equator Principles in July 2009, which demonstrates a long-term commitment to environmental and social risk in project finance transactions. The Equator Principles (EPs) are a risk management framework adopted by financial institutions, for determining, assessing and managing environmental and social risk in projects and is primarily intended to provide a minimum standard for due diligence to support responsible risk decision making. The EPs apply globally to all industry sectors and to four financial products:

- project finance advisory services;
- project finance;
- project-related corporate loans; and
- bridge loans.

Currently 80 Equator Principles Financial Institutions (EPFIs) in 34 countries have officially adopted EPs, covering over 70% of international project finance debt in emerging markets. EPFIs commit to implementing EPs in their internal environmental and social policies, procedures and standards for financing projects and will not provide project finance or project-related corporate loans to projects where the client will not, or is unable to, comply with EPs.

EPs have also helped spur the development of other responsible environmental and social management practices in the financial sector and banking industry (for example, carbon principles in the US and climate principles worldwide) and have provided a platform for engagement with a broad range of interested stakeholders, including NGOs, clients and industry bodies.

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Traditional values, innovative ideas

It has been another exciting year for RMB's innovation competition, Nova, with 2013 delivering 251 innovations logged, across all categories. The fully implemented innovations judged in 2013 had a collective NPV (over three years) of R236 million. There are already 75 new innovations in the 2014 pipeline and we look forward to seeing them implemented.

We seek for efficiency in all we do, especially in managing processes, operations, technology, costs, risks, capital and more. We strive to understand our clients' needs and find the best solutions, recognising the need to be flexible enough to anticipate and adapt to a rapidly changing and complex business environment.



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Our **people** are a key differentiator and

will ensure RMB's pre-eminent market positioning, business results and sustainability. As such, one of our main people priorities is the performance optimisation and integrated people platform initiative, which seeks to address improvement areas which our people identified as critical in our 2013 employee engagement survey.

Staying true to our high performance culture, we are also improving the quality of performance conversations and performance management. Practically, this means we are placing more emphasis on facilitating enhanced objectivity, fairness and consistency in our performance management practice, while simultaneously equipping our employees and leaders to have more robust and meaningful performance feedback conversations. The anticipated benefits of this initiative include performance optimisation in terms of business results and improved retention of top talent.

This is just one highlight of the RMB employment equity committee's active involvement in partnering business. The committee is not a regulatory body or complaints department. It consists of dedicated colleagues, who strive to enable business units across RMB to achieve their respective transformation goals and to ensure that those most passionate about this company stay and make this it work even better. We believe in and work towards a truly shared South Africa, where we can all thrive and make a difference.

ACTUALLY, **GREAT MINDS** DON'T THINK ALIKE





At RMB we equate **exceptional performance** with exceptional people.

RMB is a place where boundaries are challenged and opportunities created. The RMB Graduate Programme helps talented young individuals to achieve their potential in investment banking through financial, technological, personal and interpersonal skills growth programmes. These individuals are guided through a two-week onboarding process, encouraged through a year-long structured self-development programme and various technical skill training sessions and supported by a network of previous grads. All this will help to equip them to succeed in investment banking.

The Class Of programme is unique in that it targets candidates with at least three to five years' working experience who do not have a background in banking. In fact, the more unusual their qualifications and work experience, the better. Candidates must also be self-starters, smart, driven and have excelled in all aspects of their lives. Common characteristics are a top academic record, a passion for finance and investment banking and strong numbers acumen. We value previous sporting achievements, as well as an entrepreneurial flair.

Class Of appointees are chosen for their ability to think beyond the barriers of conformity. They're chosen for their ability to adapt and change to take advantage of opportunities. They enter into a programme which is unstructured and unsupervised, with recruits placed in a sink-or-swim environment. Class Ofs rotate through RMB's divisions for two to three years, switching as they choose and are responsible for their own career development. Recruitment happens year round, and there is no formal start and end date.

It takes 20 years to build a reputation and five minutes to ruin it. If you think about that, you'll do things differently. *Warren Buffett*



Trust, honesty, integrity and fair play are non-negotiable standards.

RMB participates in ethics assessments initiated by FirstRand. This important initiative gives randomly-selected employees the opportunity to share (anonymously) specific expectations and experiences of their workplace and the behaviour they observe through a specialist and independent research company. This assists leaders and managers to understand how colleagues experience ethics in the RMB workplace, what we are doing well and where we can improve.

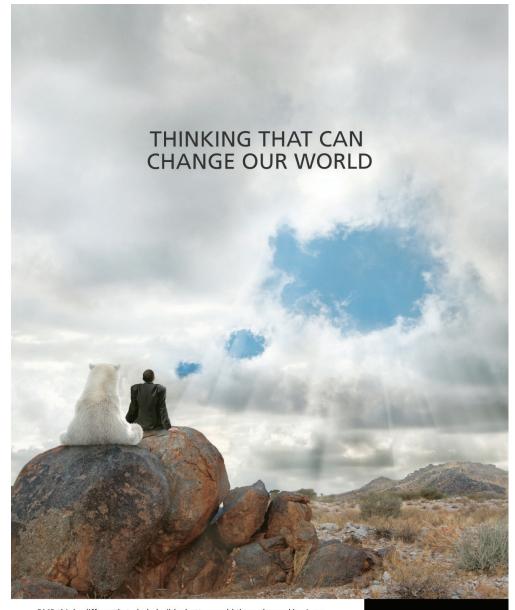




We expect our people to act with humility, care for RMB and to treat all others with dignity and respect.

In 2013/14 the RMB Fund (our CSI vehicle) invested R31 million across the maths leadership and development, creative arts, and the environment and conservation programmes. Highlights include commissioning important research into inclusive education, piloting an integrated approach to business practice by bringing our environment programme closer to deal making, and the start of the arts education programme linked to War Horse, which will see 400 educators and 5 000 learners trained in relevant subject matter and technical aspects, before going to see the production.





RMB thinks differently to help build a better world through good business Integrated business practice is becoming more important than ever before. Rand Merchant Bank acknowledges a shared responsibility for shaping the dynamic world around us in ways that are economically, environmentally and philosophically sound. For this reason, thinking differently about integrated business practice is important to RMB.

Thinking that can change your world. www.rmb.co.za

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Traditional values. Innovative ideas.