FINANCIAL AND STRATEGIC UPDATE

June 2017



Agenda

Overview of the FirstRand group	
Overview of FirstRand Bank (debt issuer)	Alan Pullinger, Group Deputy CEO
FirstRand Bank financial performance	
Macroeconomic environment Financial sector and market infrastructure Funding and liquidity Capital	Andries du Toit, Group Treasurer

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Introducing the FirstRand group – financial position and track record

FINANCIAL HIGHLIGHTS for the year ended 30 June 2016	ZAR million	USD million
Total assets (normalised)	1 149 326	78 399
Normalised net asset value	99 794	6 807
Normalised earnings	22 855	1 575
Normalised ROE	24.0%	
Capital adequacy – CET1 ratio	13.9%	

Conversion rates at 30 June 2016: Income statement: USD1 = ZAR14.51, balance sheet: USD1 = ZAR14.66.

KEY OPERATING STATISTICS for the six months ended 31 December 2016	Number
Employees	45 490
Physical representation points*	831
ATMs*	7 487

* Relates to FNB's representation points and ATMs in South Africa and rest of Africa.





FirstRand's statement of intent

- FirstRand's **portfolio of leading financial services** franchises:
 - provides a universal set of transactional, lending, investment and insurance products and services
 - seeks to operate in markets and segments where franchises can deliver competitive and differentiated client-centric value propositions...
 - ...by leveraging the relevant distribution channels, product skills, licences and operating platforms of the wider group
- Strategy is executed on the back of **disruptive and innovative thinking** underpinned by:
 - owner-manager culture
 - disciplined allocation of financial resources
- Underpinned by the group's commitment to:

Create long-term franchise value

Deliver superior and sustainable economic returns within acceptable levels of volatility

Maintain balance sheet strength











Protecting and growing SA banking franchise key to group's growth



- Growing and retaining customers across all segments
- Cross-sell and up-sell key to growth in retail and commercial franchises
- E-migration underpins sustainability of retail transactional franchise
- Targeted, prudent origination strategies across all portfolios
- Disciplined allocation of financial resources
- Driving efficiencies



Diversification in UK still presents growth opportunities for the bank

- Continued growth in motor distribution footprint
- Investing in product diversification
- Funding strategies still supportive of growth plans
- Origination strategies have been adjusted for macros



Other markets (incl. UK and India)

FRB normalised performance highlights

	Dec 2016	Dec 2015	% change
Profit before tax (ZAR million)	12 269	10 661	15% 🔺
Earnings (ZAR million)	9 081	7 712	18% 🔺
Return on equity (%)	22.6	21.1	
Return on assets (%)	1.75	1.57	
Credit loss ratio (%)*	0.79	0.79	-
Cost-to-income ratio (%)	53.8	55.4	▼
Tier 1 ratio (%)**	14.5	14.0	
Common Equity Tier 1 ratio (%)**	14.1	13.6	
Net interest margin (%)	5.22	4.95	
Average gross loan-to-deposit ratio (%)	93.2	93.3	▼
Gross advances (ZAR billion)	782	760	3% 🔺

* Credit loss ratio = impairments/average gross advances.

** Reflects FRB including foreign branches. Ratios include unappropriated profits.





The macroeconomic cycle has turned





Sources: SARB, StatsSA, FirstRand.



Government debt has lifted; households have delevered









Household debt service cost to disposable income



FINANCIAL SECTOR AND MARKET INFRASTRUCTURE



Further strengthening the SA financial system

- SA benefits from world class market infrastructure in payments, exchanges and securities clearing
- SA benefits in financial stability from the closed rand system
- SA is adopting the Twin Peaks model of financial sector regulation
 - Prudential Authority with the SARB
 - Financial Sector Conduct Authority
- Regulation and legislative frameworks

REGULATION	LEGISLATION				
Prudential	Financial Markets Bill 2012				
Basel III	 Financial Services General Laws Amendment Act, 2013 				
Solvency assessment and management (Solvency II)	Banks Act Amendment Bill (B17 2014)				
Financial conglomerates	Financial Markets Act				
Market conduct	Credit Ratings Services Bill				
JIBAR code of conduct	 Resolution policy framework (2015) 				
Code of conduct for OTC market	 Deposit insurance policy framework (2017) 				
Treating customers fairly					

SA is progressing on G20 reforms and alignment



Table on implementation of reforms in priority areas by FSB jurisdictions (as of 31 August 2016)

The table provides a snapshot of the status of implementation progress by FSB jurisdiction across priority reform areas, based on information collected by FSB and standard-setting bodies' (SSBs) monitoring mechanisms. The colours and symbols in the table indicate the timeliness of implementation, while the letters indicate the extent to which implementation is consistent with the international standard (Basel III) or its effectiveness is hampered by identified obstacles (trade reporting).

	Basel III/	`					Compen- sation	Over-the-c	ounte <mark>r (OTC</mark>)) derivatives		Resolution			Shadow b	banking+
Reform Area	Risk- based capital	Liquidity coverage ratio (LCR)	Higher loss absorbency for G-SIBs (home jurisdictions)	Require -ments for D-SIBs	Leverage ratio	Net Stable Funding Ratio (NSFR)		Trade reporting	Central clearing	Platform trading	Margin (as of 1 Sep 2016)	Transfer / bail-in / temporary stay powers for banks	Recovery and resolution planning for systemic banks	Transfer / bridge / run-off powers for insurers	Money market funds (MMFs)	Securi- tisation
Agreed phase-in (completed) date	2013 (2019)	2015 (2019)	2016 (2019)	2016	2018	2018		end-2012	end-2012	end-2012	Sep 2016 (2019)					
Argentina							\triangle							na	**	**
Australia	С														*	
Brazil	С						\triangle									**
Canada	C, △							D, F							**	
China	C, △		С				\triangle	R, D, F								
France	MNC	\triangle	С												**	*
Germany	MNC	\triangle	С												**	
Hong Kong	С	С													**	
India	С	LC					\triangle	D, F								
Indonesia							\triangle	R							**	
Italy	MNC	Δ	С													*
Japan	С		С					D								
Mexico	С	С		&				D							**	*
Netherlands	MNC	\triangle	С												**	*
Rep. of Korea								D							**	
Russia	С	С					\triangle								**	
Saudi Arabia	С	LC						R, D							**	
Singapore	С														**	
South Africa	С	С					\triangle	D, F							**	
Spain	MNC	\triangle	С													*
Switzerland	С		С				\triangle								**	
Turkey	С	С						D, F							**	
United Kingdom	MNC	\triangle	С												**	*
United States	LC	Δ	С			&	\triangle									

IMF Review: South Africa's financial stability assessment

- Financial sector operates in challenging economic environment
- Relatively high capital buffers as well as sound regulation and supervision have helped mitigate risks
- Stress tests confirm the capital adequacy resilience of banks and insurance companies to severe shocks but illustrate a vulnerability to liquidity shortfalls
- Given significant downside risks to the economy, strong regulation and supervision are essential to ensure financial sector resilience
- Crisis management and resolution framework work in progress
- Twin Peaks reform to the regulatory architecture provides an opportunity to strengthen areas needing improvement
- Authorities should promote a more competitive financial system to make it more efficient

FirstRand Bank's credit ratings

	SOUTH AFRICA SOVEREIGN RATINGS	FIRSTRAND BANK LIMITED CREDIT RATINGS			
	FOREIGN CURRENCY	LOCAL AND FOREIGN CURRENCY			
	Long term/ outlook	Long term/ outlook National scale Standa			
S&P Global	BB+/Negative	BB+/Negative	zaA	bbb	
Moody's	Baa3/Negative	Baa3/Negative	Aaa.za*	baa3	

* Highest rated in South Africa.

Credit ratings as at 13 June 2017.

Sources: S&P Global Ratings and Moody's Investors Service.

Sovereign rating is a ceiling to standalone credit rating and credit profile



Protect and enhance market access

- Protect the balance sheet
 - Within our external balance sheet consider both liquidity risk and business risks
 - Rating downgrade risk had been reflected in stress testing, credit origination and balance sheet strength
- Protect the counterparty status
 - FRB is an operating CLS member, FRB is a Euroclear and Clearstream member
 - FRB is an LCH member via FirstRand Securities Limited (UK entity)
- Foreign currency funding
 - Create flexibility, enhance availability, efficiency and more diversified foreign currency funding
 - Considering structured and secured funding solutions
- Developed markets
 - To provide sustainable funding access for MotoNovo alternative funding strategies are being explored





FRB's funding and liquidity strategy is anchored to growing the deposit franchise and improving balance sheet liquidity



Update on liquidity ratios

LCR - 104% (Dec 2016)

- LCR phase-in requirements continue with minimum requirement
 - 2017: 80% and 2018: 90%
- Exceed minimum requirements incorporating a management range for seasonal volatility
- Industry work groups to improve reporting consistency to enable a fair and efficient market

NSFR – effective Dec 2018

- SARB adopted an ASF for FI deposits <6m of 35%, considering regulatory and economic barriers that prevent liquidity from flowing out of the domestic economy
- In addressing the LCR, the bank adopted strategies that improve structural liquidity risk thereby also assisting with NSFR compliance
- The bank estimates that it exceeds minimum requirements on a *pro forma* basis
- SARB has excluded the CLF from NSFR

FRB on track to comply with end-state requirements









Note: Includes foreign branches and unappropriated profits. Economic capital excludes volatile reserves, i.e. available-for-sale and foreign currency translation reserves.

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Superior returns and strong capital positioned maintained



Domestic market already embracing new generation instruments; language aligned to Basel III

TIER 2 ISSUANCE IN SOUTH AFRICA



	R billion			
2014	4.4			
2015	4.4			
2016	4.9			
Total	13.7			
= 2.4% of RWA				

FRB TIER 2 ISSUANCE

- Tier 2 issuance since 2014; limited AT1 issuance
- Well understood by investor base in South Africa
- Frequent issuer, managing roll-over profile
- Issuance primarily from operating company; some competitors shifting to holding company

South Africa evolving resolution regime

- Broadly in line with FSB's Key Attributes of Effective Resolution Regimes for Financial Institutions
- White paper jointly released in September 2015, *Strengthening South Africa's Resolution Framework for Financial Institutions*
 - Concept of point of resolution (POR) and related criteria
 - No creditor worse off (NCWO)
 - Total loss absorbing capacity (TLAC) requirement, definition and composition
- Finalisation of paper will form the basis of a Special Resolution Bill (SRB)
- To date various workshops and industry initiatives held
- Draft framework expected in 2017

A framework to differentiate between issuers

Balance sheet strength	Capital management Assets	 Strong capital position Appropriate buffers in excess of minimum Distance-to-trigger/default Quality
	Liabilities	 Integrated funding and liquidity
Earnings resilience, volatility and growth		Quality
		Diversification
		Risk appetite





In summary, FirstRand Bank is well positioned for the cycle

- Strong financial position
 - Proactively provided for credit cycle
 - Strong capital position
 - Integrated funding and liquidity management
 - Pre-emptive action was taken to in the event of a downgrade:
 - Protect market access
 - Diversify funding
 - Maintain balance sheet strength
- Earnings should remain resilient
 - Underpinned by quality of franchises and diversification of income streams
 - Bad debts likely to increase, but in line with cycle and portfolio expectations

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