# A new playing field - what is the game plan for growth?



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#### What is the new playing field?

- Muted economic growth till 2011?
  - Cyclical not structural
  - However unwind of risk costs boost earnings to 2011
- Increased regulation
  - Cyclical issue for SA banks
  - Provided banks remain disciplined in pricing

### Muted economic growth – implications for banks

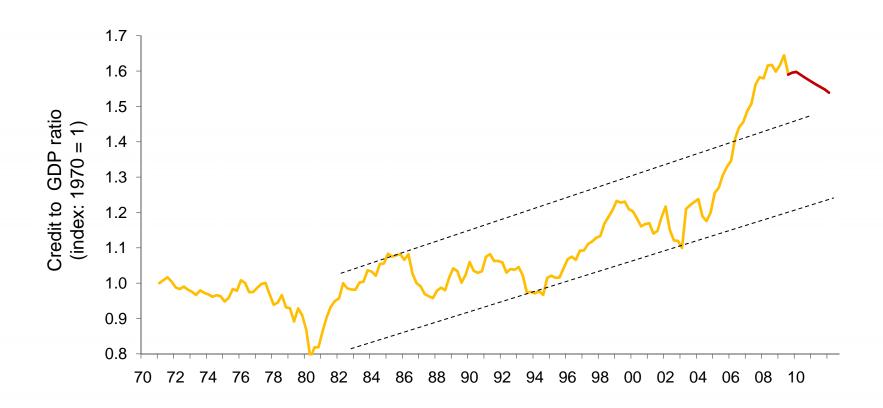
- Unwind of the leverage in the system
  - Reduction in risk costs; but
  - Limited top line growth
- Subdued credit and transactional growth
  - Revised risk appetite in banks
  - Consumer remains under pressure
  - Cycle not yet peaked in corporate and commercial
  - Asset prices will remain low

### Unwind of risk costs will lead to short term recovery in earnings

- Bad debts will unwind slower than previous cycles
  - Retail has peaked, however high level of indebtness and debt counselling
  - Corporate and commercial will peak by June 2010
  - Expected bad debt charge to June 2010 140 -150 bps

#### Consumer needs to de-leverage

 Although macro indicators are improving, asset growth is expected to remain low in the short to medium term as consumers de-leverage

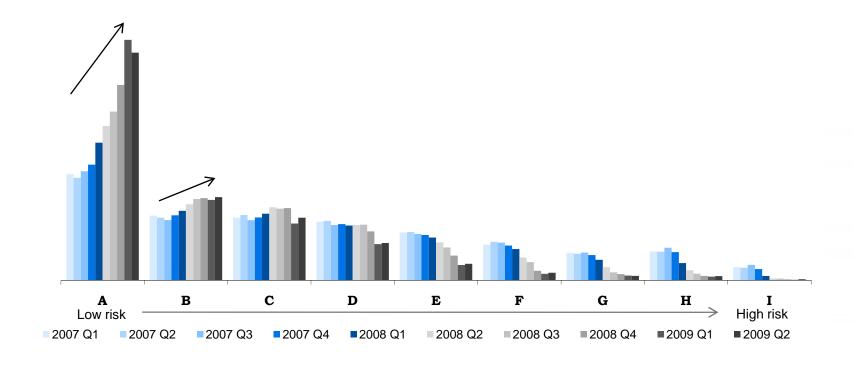


## FirstRand's response to subdued credit growth

- Retail
  - Selectively pro-active in certain low risk sub segments
- Corporate
  - Re-balancing of portfolio and increasing exposure to certain investment grade and defensive counterparts
- Credit re-pricing positive impact

### New business mix migrated to lower risk

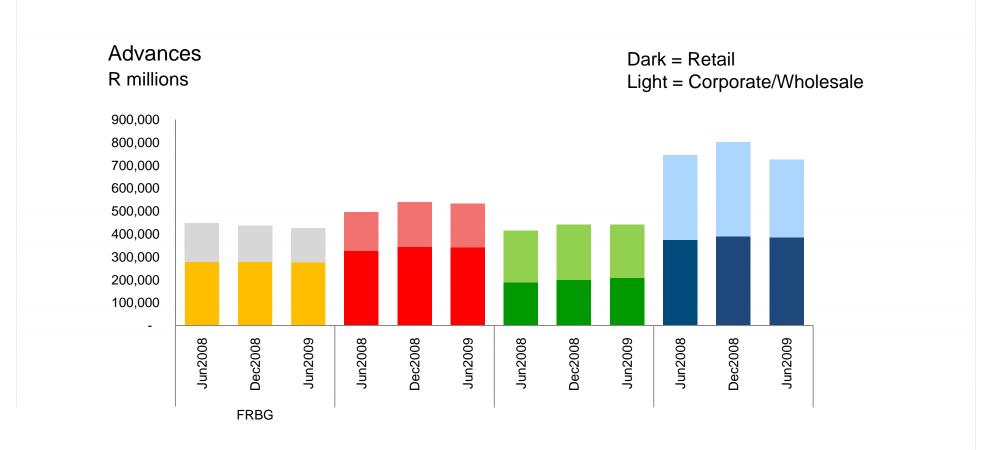




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### Opportunity to improve balance between retail and corporate

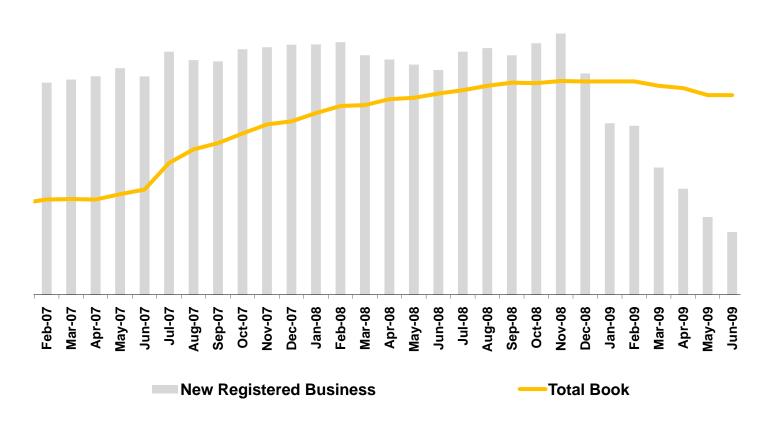


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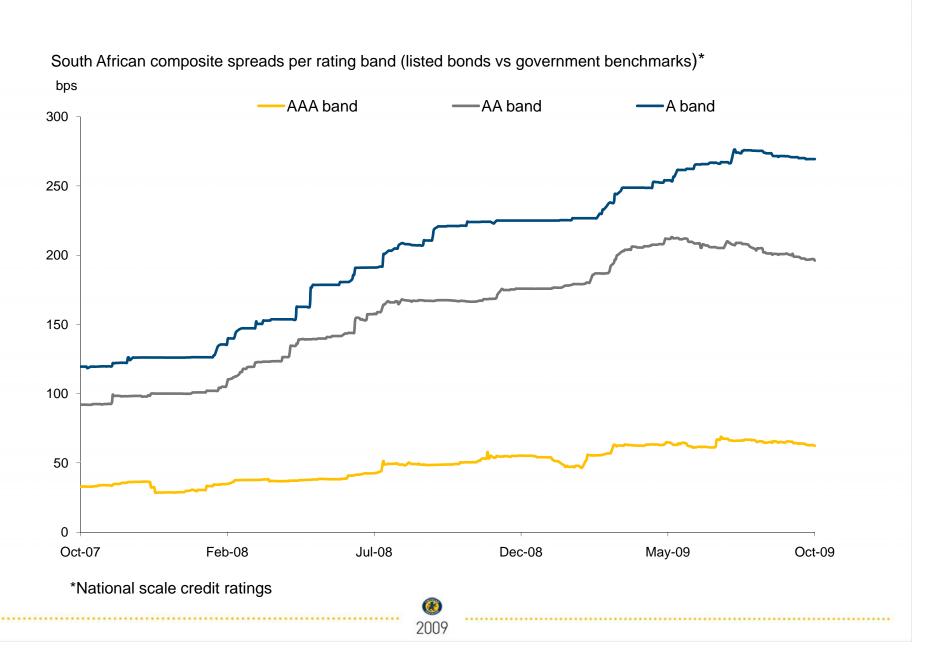
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#### Retail has repriced

HomeLoans weighted average discount to prime



#### Corporate has repriced



#### Regulation – impact on banks

- Higher cost of capital
  - Higher capital levels
  - Increased focus on core Tier 1
  - Counter cyclicality of capital
- Increased cost of liquidity
  - Limit reliance on wholesale funding
  - Limit liquidity gaps
- Reduced innovation?
- Constrained cross border activity?

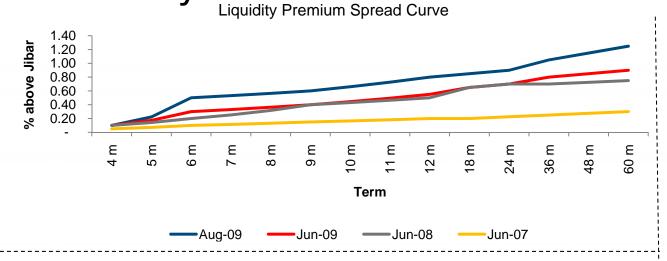
## Capital strategy in line with Basel II developments

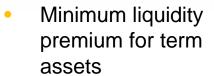
- Tier 1 quality
  - Economic capital backed by Tier 1
- Gearing
  - Leverage ratios are monitored
- Pro-cyclicality
  - Capital targets defined as bands to ensure we have buffers to take into account the effects of Basel II pro-cyclicality and IFRS

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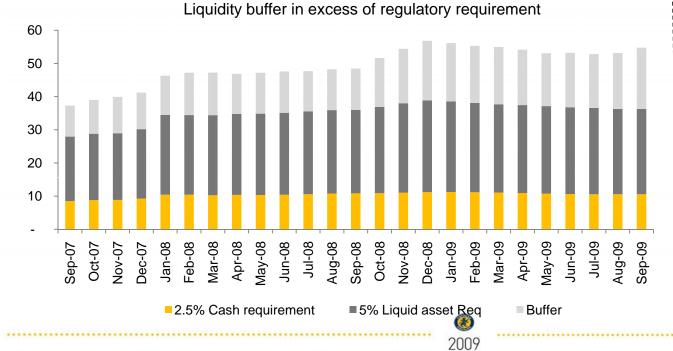
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### Focus on reducing liquidity costs and recovery





- Integrated approach to funding to build deposit franchise
- Diversify funding sources and instruments in new and existing portfolios



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### FirstRand's refocused strategy (South Africa)

- Group's portfolio already has
  - Diverse revenue streams
  - Strong operating franchises
  - Asset origination and distribution capabilities
  - Building blocks for access to profit pools in financial services SA
    - Increase organic growth opportunities that currently exist between franchises
    - Expand into other profit pools in financial services

#### Opportunities in the "life space"

- Momentum already unlocking more opportunities in traditional markets
  - Product and channel diversification
- Momentum also sees opportunities in new segments
  - Lower end through FNB Life
  - Looking at other distribution models
- Asset management currently an under performer
  - Improving investment performance is key
  - Greater penetration in retail market

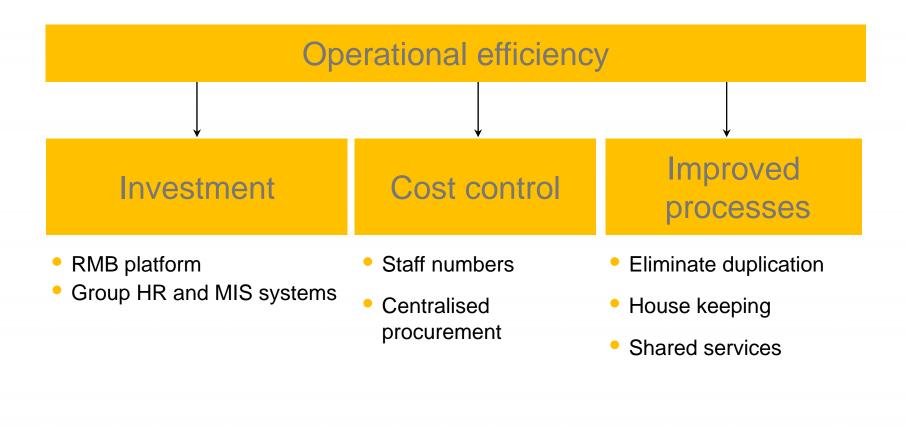
#### Opportunities in "retail space"

- Leverage off FNB and WesBank's continued investment in footprint and innovation
  - Utilising telecommunications and cellphone platforms
  - Growing electronic customer channels
- Mass segment a key area of growth for FNB
  - Affordable housing
- Increased focus on deposit franchise

### Opportunities in "corporate space"

RAND MERCHANT BANK Adivision of FirstRand Bank Limited	Potential growth drivers			
Client activities	Share expansion	New business line	Geographic expansion	Increase use of balance sheet
IBD			×	×
FICC	×	×	×	×
Equities			×	

#### Focus on efficiencies and cost control



Move from cost control to long term efficiencies

#### Re-focused international strategy

- Operate in markets that strengthen the Group's position as a leading African financial services group
- Focus on Africa and key African-Asian corridors
- In the medium to long term consider expanding into selected markets on the other side of trade corridors where a competitive advantage exists
- Utilise the London branch & Middle East presence as sources of capital, funding and deal origination

#### Growing the African footprint

- FirstRand's key growth markets are:
  - Zambia
  - Nigeria
  - Tanzania
  - Angola
- Mixture of greenfields and/or acquisitions
- Utilise the FNB platform to build a meaningful banking franchise on the continent
- Other businesses will leverage off platform

#### Why FirstRand's corridor strategy is key

- India and China key to the African-continent's growth story
- Key markets that FirstRand is targeting in Africa are major trading partners with Asia
- Capture these flows through presence in India, China and Africa
  - Use FirstRand India as the bank of choice for Indian entities seeking to do business in SADEC and the greater African region
  - China Construction Bank strategic agreement provides strong support to investment banking activities in Africa

## In summary – FirstRand's growth driven by

- The short term recovery story
  - Unwind of the cycle will positively impact earnings to 2011
  - Legacy portfolios
- Longer term
  - Delivery on domestic and international strategy
    - The group has the appropriate platform in South Africa
    - Internationally the focus is in markets where there is a real competitive advantage
- Sustainable and less volatile earnings underpinned by
  - Healthy balance between client franchise and risk
  - Optimally structured portfolio
- Sustainable ROE underpinned by
  - Disciplined pricing for credit
  - Limited impact of increased Tier 1 levels