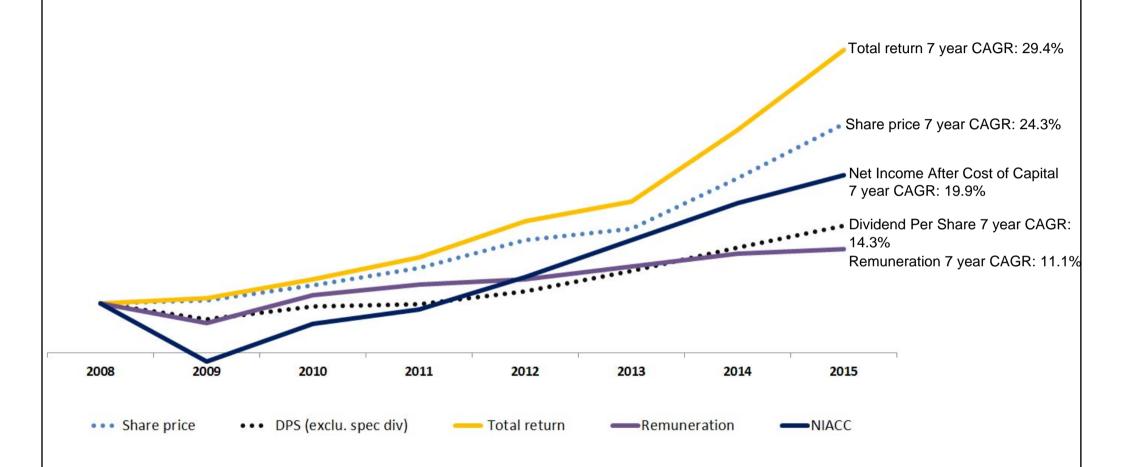
FirstRand AGM

1 December 2015



Executive remuneration delivers superior value creation





Performance measures are quantitative and qualitative

Core purpose

- ROE (% post tax)
- Net income after cost of capital (R million)
- Normalised earnings (R million)

Portfolio management and sustainability

- Diversification of earnings
- Volatility of earnings within appetite
- New growth activities
- Risk management within control frameworks
 - Portfolio risk frameworks
 - Regulatory risk management frameworks

Values and culture

- Employee engagement
- Innovations implemented
- Alignment with FirstRand philosophy
- BEE score (including employment equity)

Stakeholders

- Health of customer relationships
- Health of relationships with regulators
- Health of relationships with government and civil society
- Health of relationships with franchises/business partners



Long-term incentives underpin alignment of interests

2012 conditional incentive plan (vested September 2015)



